

# January 2026 Development Services Report

## Planning

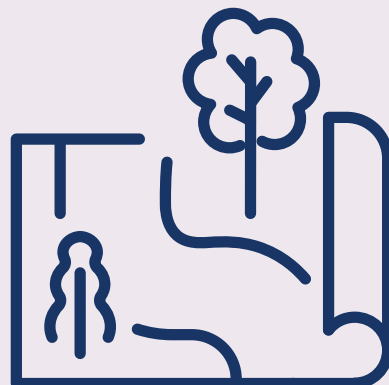


**286**

Applications Submitted

**791**

Completed Reviews



**96%**  
Completed On  
Time

## Building

**1,238**

Plan Reviews

**99%**

Completed On  
Time



**1,029**

Permits Issued

**99%**

Completed On  
Time



## Service

**1,358**

In-Person  
Appointments

**4.8 out of 5**

Customer Service  
Experience



## Highlights

On March 1, 2026, Accela Citizens Access will be updated and renamed Citizen Portal. This enhancement will introduce a modern, user-friendly landing page with easier navigation and access to information.

Key improvements include:

- **Simplified Password Reset:** You'll now receive a password reset link via email - no need to answer security questions.
- **Mobile-Friendly Design:** The updated site will look and function better on mobile devices for a seamless experience on the go.

Thank you for your support as we make our services more accessible and convenient.



# February 2026 Development Services Report

## Planning

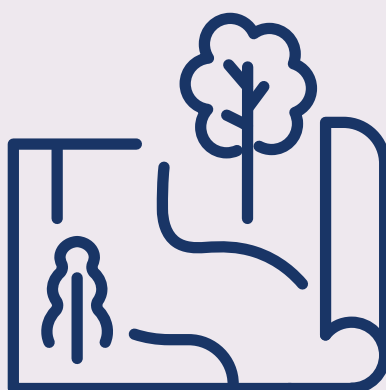


**296**

Applications Submitted

**964**

Completed Reviews



**93%**  
Completed On  
Time

## Building

**1,597**  
Plan Reviews



**99%**  
Completed On  
Time

**857**

Permits Issued

**98%**  
Completed On  
Time



## Service

**1,115**

In-Person  
Appointments

**4.8 out of 5**

Customer Service  
Experience



## Highlights



### New Building Refund Request Process

Building refund request applications are now processed electronically through the [Accela Citizen Portal](#)

Email notifications will keep you informed of the refund request status, or you may log in to [Citizen Portal](#) at any time.

Questions? Contact us at [Building.Refunds@fresno.gov](mailto:Building.Refunds@fresno.gov)



# March 2026 Development Services Report

## Planning

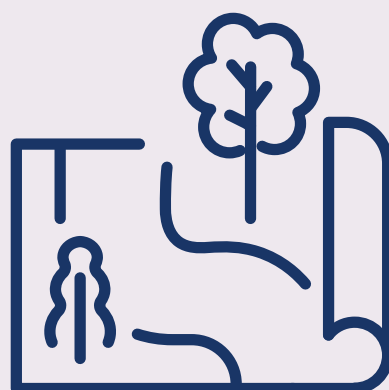


**357**

Applications Submitted

**979**

Completed Reviews



**97%**  
Completed On  
Time

## Building

**1,146**  
Plan Reviews



**99%**  
Completed On  
Time

**1,152**  
Permits Issued

**99%**  
Completed On  
Time



## Service

**1,586**

In-Person  
Appointments

**4.8 out of 5**

Customer Service  
Experience



## Highlights



### New Building Refund Request Process

Building refund request applications are now processed electronically through the [Accela Citizen Portal](#)

Email notifications will keep you informed of the refund request status, or you may log in to [Citizen Portal](#) at any time.

Questions? Contact us at [Building.Refunds@fresno.gov](mailto:Building.Refunds@fresno.gov)



# April 2026 Development Services Report

## Planning

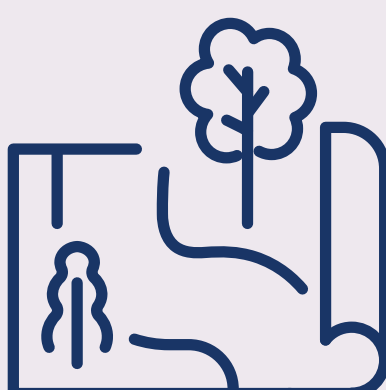


**313**

Applications Submitted

**908**

Completed Reviews



**95%**  
Completed On  
Time

## Building

**1,141**  
Plan Reviews



**99%**  
Completed On  
Time

**1,162**  
Permits Issued

**99%**  
Completed On  
Time



## Service

**1,351**

In-Person  
Appointments

*"Grateful for the swift service  
and friendly help."*

Customer Service  
Experience



## Highlights

**Paying Fees by  
Credit Card or E-Check?**

Scan the QR Code  
below, or click on  
the link below:

[Accela Citizen Portal](#)

- Login to your account.
- Locate the record you want to pay for.
- Click "Payments" then "Fees."
- Click "Add to Cart" & complete the transaction.

