

# JANUARY 2026 DEVELOPMENT SERVICES REPORT

## Planning

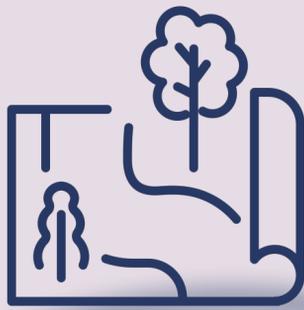


**286**

Applications Submitted

**791**

Completed Reviews



**96%**

Completed  
On Time

## Building



**1,238**

Plan Reviews

**99%**

Completed  
On Time

**1,029**

Permits Issued

**99%**

Completed  
On Time



## Service

**1,358**

In-Person  
Appointments

**4.8 out of 5**

Customer Service  
Experience



## Highlights



On March 1, 2026, Accela Citizens Access will be updated and renamed Citizen Portal. This enhancement will introduce a modern, user-friendly landing page with easier navigation and access to information.

Key improvements include:

- Simplified Password Reset: You'll now receive a password reset link via email —no need to answer security questions.

- Mobile-Friendly Design: The updated site will look and function better on mobile devices for a seamless experience on the go.

Thank you for your support as we make our services more accessible and convenient.

City of  
**FRESNO**

