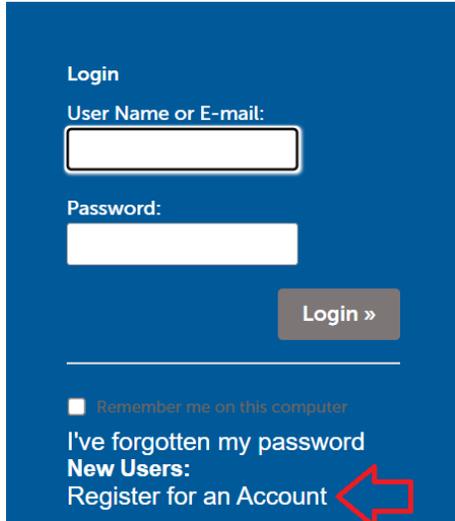


How to check record details and processing status through Accela Citizen Access

1) Login to ACA

If you do not have a login register for a login using the “Register for an Account”

Link: [Accela Citizen Access](#)



Login

User Name or E-mail:

Password:

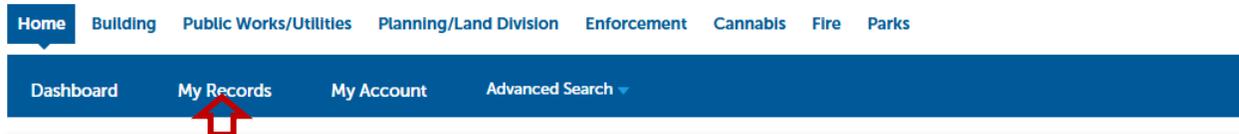
Login »

Remember me on this computer

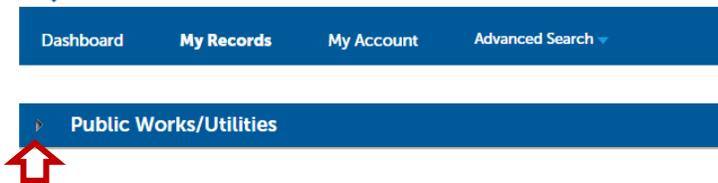
I've forgotten my password

New Users:
Register for an Account

2) Click on “My Records”



3) Expand “Public Woks/Utilities” to see records



4) Select desired record to view



Public Works/Utilities

Showing 1-10 of 17 | Add to collection | Add to cart

| <input type="checkbox"/> | Date | Record Number | Record Type | Description | Project Name | Expiration Date | Status |
|--------------------------|------------|---------------|----------------------|-------------|--------------|-----------------|--------|
| <input type="checkbox"/> | 05/20/2025 | DPWTCP_25-15 | Traffic Control Plan | | | | |
| <input type="checkbox"/> | 05/13/2025 | DPWPE25-0046 | Street Work Permits | | | | Active |
| <input type="checkbox"/> | 05/13/2025 | DPWPE25-0049 | Street Work Permits | | | | Active |
| <input type="checkbox"/> | 05/13/2025 | DPWTCP_25-10 | Traffic Control Plan | | | | |

5) Record number will be displayed with "Record Details". For more details expand "More Details"

Record DPWTCP_25-15:  Record Number
Traffic Control Plan

Record Info ▾ Payments ▾

Link to download the Hold Harmless Agreement

Work Location

2600 FRESNO ST
FRESNO CA 93721 *

Record Details

Applicant:
Oscar F Leon
City of Fresno
2600 Fresno St
Fresno, CA, 93721
United States
Primary Phone:5596218800
Work Phone:5596218761

▶ More Details 

6) Expand "Applicant Information" to view all information regarding TCP submittal

Record Details

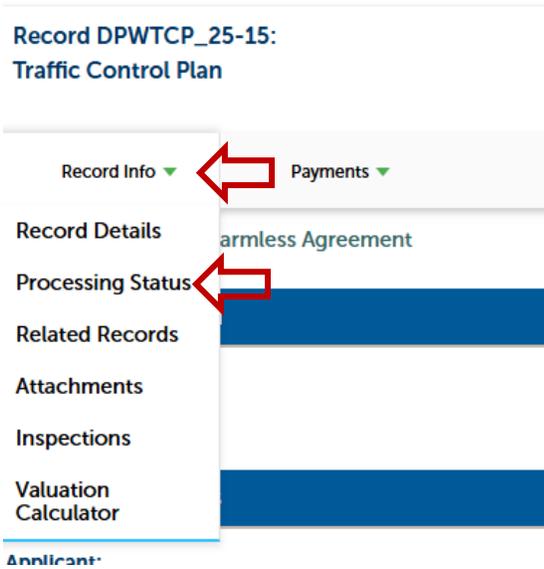
Applicant:
Oscar F Leon
City of Fresno
2600 Fresno St
Fresno, CA, 93721
United States
Primary Phone:5596218800
Work Phone:5596218761

▼ More Details

- ▣ Related Contacts
- ▣ **Application Information** 

| | |
|---|----------------|
| Cross Street (East/West): | Fresno |
| Cross Street (North/South): | P |
| COF Permit Number/Capital Project Number: | DPWPE25-0046 |
| Start Date: | 05/13/2025 |
| End Date: | 05/15/2025 |
| Flash Request: | No |
| Road Closure Agreement/Addendum Required: | No |
| Contractor Name: | City Of Fresno |

- 7) To view the “Processing Status” select “Record Info” and a drop-down menu will open. Select “Processing Status”



- 8) “Processing Status” will allow applicant to view their current step on their traffic control submittal. Expand to view assigned City agent and response from City Agent if any

