# JANUARY 2025 PLANNING & DEVELOPMENT REPORT

### Planning



322

**Applications Submitted** 

843

Completed Reviews

98%

Completed On Time



#### Building



1,204

Plan Reviews

99%

Completed On Time

Service

1,168

In-Person Appointments 98%

1,201

Permits Issued

Completed On Time



### 4.9 out of 5

Customer Service Experience



#### Highlights

#### **Customer Compliments**



"Professional & Genuine"

"Fast & Friendly"

"Attention & Knowledge"

"Speedy Service"

"Excellent Work"

"Very Courteous & Helpful"

"Quick & Efficient; Clear Directions"





# FEBRUARY 2025 PLANNING & DEVELOPMENT REPORT

### Planning



279

**Applications Submitted** 

974

Completed Reviews

90%

Completed On Time



#### Building



1,776

Plan Reviews

94%

Completed On Time

Service

1,077

In-Person Appointments 96%

1,151

Permits Issued

Completed On Time



### 4.9 out of 5

Customer Service Experience



#### Highlights

**Customer Compliments** 



"Rosio was very helpful and fulfilled all my needs."

"I was extremely impressed with Mindi's customer service. I truly appreciate what she did & how she did it (excellent communication & follow through). Her demeanor was professional & friendly & her personality positive & cheerful."





## MARCH 2025 PLANNING & DEVELOPMENT REPORT

### Planning



226

**Applications Submitted** 

917

Completed Reviews

94%

Completed On Time



#### Building



1,399

Plan Reviews

98%

Completed On Time

Service

1,146

In-Person Appointments 99%

1,249

Permits Issued

Completed On Time



### 4.9 out of 5

Customer Service Experience



#### Highlights



For your convenience,
Planning &
Development will be
BACK OPEN

during the lunch hour!

Beginning 04.28.2025, business hours will be:

Monday - Friday 8:00 a.m. to 5:00 p.m.

To schedule an appointment:







#### **APRIL 2025** PLANNING & DEVELOPMENT REPORT

### Planning



237

**Applications Submitted** 

919

Completed Reviews

93%

Completed On Time



### Building



Plan Reviews

1,402

Permits Issued

100%

Completed On Time

#### Service

1,218

In-Person **Appointments** 

#### 4.9 out of 5

**Customer Service** Experience



#### 100%

Completed On Time



#### Highlights







**SCAN THE** 

www.fresno.gov/planning/ historic-preservation/

**QR CODE** TO STAY INFORMED

OR VISIT:





City of

## MAY 2025 DEVELOPMENT SERVICES REPORT

#### Planning



333

**Applications Submitted** 

907

Completed Reviews

94%

Completed On Time



#### Building



1,406

Plan Reviews

96%

Completed On Time

Service

1,200

In-Person Appointments 99% Completed

On Time

1,152

Permits Issued



### 4.9 out of 5

Customer Service Experience



#### Highlights



**Development Services Contact Information** 

#### **Planning Division**

Planning@Fresno.gov 559.621.8277

#### **Building & Safety Division**

Building@fresno.gov 559.621.8084

#### **Inspection Line**

559.621.8116

#### **Historic Preservation**

Historic.Preservation@Fresno.gov 559.621.8071





# JUNE 2025 DEVELOPMENT SERVICES REPORT

#### Planning



272

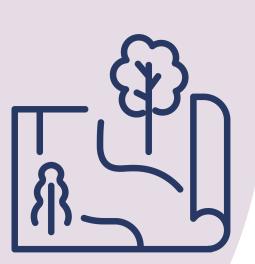
**Applications Submitted** 

849

Completed Reviews

93%

Completed On Time



#### Building



1,368

Plan Reviews

1,311

99%
Completed

On Time

Permits Issued

Service

1,050

In-Person Appointments 100%

Completed On Time



### 4.9 out of 5

Customer Service Experience



#### Highlights



**Development Services Contact Information** 

#### **Planning Division**

Planning@Fresno.gov 559.621.8277

#### **Building & Safety Division**

Building@fresno.gov 559.621.8084

#### **Inspection Line**

559.621.8116

#### **Historic Preservation**

Historic.Preservation@Fresno.gov 559.621.8071





## JULY 2025 DEVELOPMENT SERVICES REPORT

### Planning



344

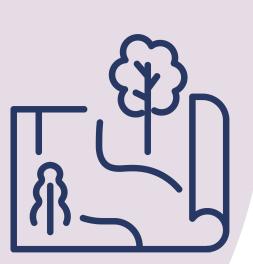
**Applications Submitted** 

992

Completed Reviews

93%

Completed On Time



#### Building



1,699

Plan Reviews

99%

Completed On Time

Service

1,138

In-Person Appointments 99%

1,250

Permits Issued

Completed On Time



### 4.9 out of 5

Customer Service Experience



### Highlights



Customer Compliments

"Really amazing service from start to finish."

"Your staff make the rest of us feel like family!!! Love it!! Raymond you are the best of the best!!!!"

"Outstanding support & professionalism provided by Rebecca. Consistently responsive, thorough, & courteous in her communication. Her customer service truly stands out & reflects well on your department."





#### AUGUST 2025 DEVELOPMENT SERVICES **REPORT**

### Planning



325

**Applications Submitted** 

832

Completed Reviews

97%

Completed On Time



#### Building



Plan Reviews

99%

Completed 1,210 On Time

Service

1,156

In-Person **Appointments** 

4.9 out of 5

**Customer Service** Experience



## 99%

Permits Issued

Completed On Time



#### Highlights



**City of Fresno Pre-Approved Duplex Plans** 

The City of Fresno now offers **Pre-Approved Duplex Plans** at no cost!

Click on the link below for details:

**Duplex Pre-Approved Plans** 





# SEPTEMBER 2025 DEVELOPMENT SERVICES REPORT

### Planning



284

**Applications Submitted** 

822

Completed Reviews

96%

Completed On Time



#### Building



1,411

Plan Reviews

99%

Completed On Time

Service

1,180

In-Person Appointments 99%

1,292

Permits Issued

Completed On Time



#### 4.9 out of 5

Customer Service Experience



#### Highlights



City of Fresno Pre-Approved Duplex Plans

The City of Fresno now offers

Pre-Approved Duplex Plans

at no cost!

Click on the link below for details:

**Duplex Pre-Approved Plans** 





#### **OCTOBER 2025** DEVELOPMENT SERVICES **REPORT**

### Planning



360

**Applications Submitted** 

1,087

Completed Reviews

97%

Completed On Time



#### Building



1,373

Permits Issued

99%

Completed

On Time

Plan Reviews

99%

Completed On Time

Service

1,226

In-Person **Appointments** 

4.8 out of 5

**Customer Service** Experience



## Highlights



Customer Compliments

What do you value, or like, most about our services?

- > "Truthfulness"
- "Courtesy and polite"
- "User friendly"
- "Well trained personnel to answer questions"
- > "Friendly, effective, efficient"
- "Quick, easy, informative"
- "Nice staff"
- "Convenient"
- "Fast service"
- "Professional"
- "Excellent customer service"





## NOVEMBER 2025 DEVELOPMENT SERVICES REPORT

### Planning



230

**Applications Submitted** 

774

Completed Reviews

96%

Completed On Time



#### Building



1,212

Plan Reviews

99%

Completed On Time

Service

934

In-Person Appointments 99%

1,079

Permits Issued

Completed On Time



### 4.8 out of 5

Customer Service Experience



#### Highlights



Building Code Symposium presented by the Cities of Fresno & Clovis

Get the latest CBC & CRC updates!

12.15.2025 8:00-11:00 a.m. Fresno City Hall 2600 Fresno St. Council Chambers (2nd Floor)

**RSVP or Questions:** 

Building@Fresno.gov building@cityofclovis.com



