

JANUARY 2025 PLANNING & DEVELOPMENT REPORT

Planning



322

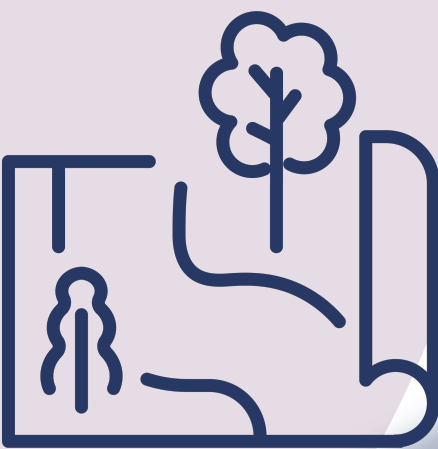
Applications Submitted

843

Completed Reviews

98%

Completed
On Time



Building



1,204

Plan Reviews

99%

Completed
On Time

1,201

Permits Issued

98%

Completed
On Time



Service

1,168

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights

Customer Compliments



"Professional & Genuine"

"Fast & Friendly"

"Attention & Knowledge"

"Speedy Service"

"Excellent Work"

"Very Courteous & Helpful"

"Quick & Efficient; Clear
Directions"

FEBRUARY 2025 PLANNING & DEVELOPMENT REPORT

Planning



279

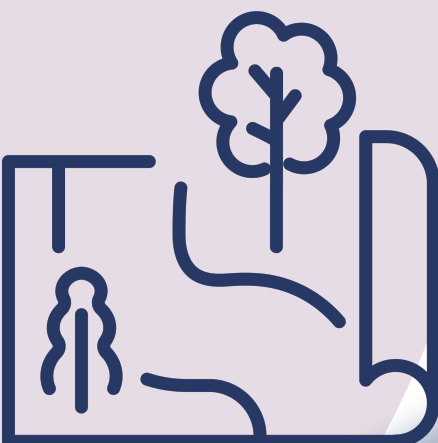
Applications Submitted

974

Completed Reviews

90%

Completed
On Time



Building



1,776

Plan Reviews

94%

Completed
On Time

1,151

Permits Issued

96%

Completed
On Time



Service

1,077

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



City of
FRESNO

Highlights

Customer Compliments



"Rosio was very helpful
and fulfilled all my
needs."

"I was extremely
impressed with Mindi's
customer service. I truly
appreciate what she did &
how she did it (excellent
communication & follow
through). Her demeanor
was professional &
friendly & her personality
positive & cheerful."



MARCH 2025 PLANNING & DEVELOPMENT REPORT

Planning



226

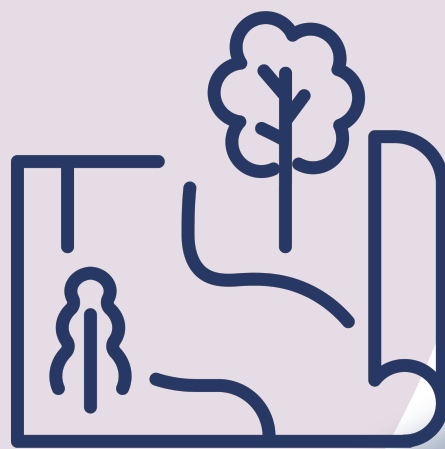
Applications Submitted

917

Completed Reviews

94%

Completed
On Time



Building



1,399

Plan Reviews

98%

Completed
On Time

1,249

Permits Issued

99%

Completed
On Time



Service

1,146

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights

For your convenience,
Planning &
Development will be
BACK OPEN
during the lunch hour!

Beginning 04.28.2025,
business hours will be:

Monday - Friday
8:00 a.m. to 5:00 p.m.

To schedule an
appointment:



APRIL 2025 PLANNING & DEVELOPMENT REPORT

Planning



237

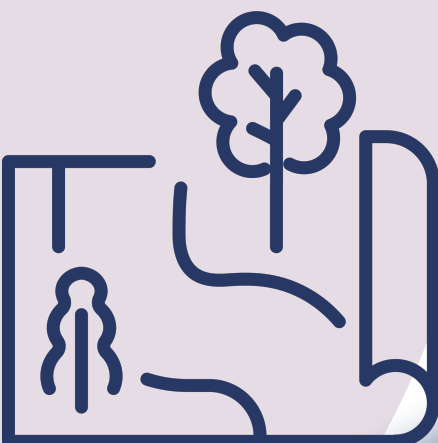
Applications Submitted

919

Completed Reviews

93%

Completed
On Time



Building



1,315

Plan Reviews

100%

Completed
On Time

1,402

Permits Issued

100%

Completed
On Time



Service

1,218

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



City of
FRESNO

Highlights



MAY IS
**HISTORIC
PRESERVATION
MONTH**



**SCAN THE
QR CODE**
TO STAY INFORMED
OR VISIT:
[www.fresno.gov/planning/
historic-preservation/](http://www.fresno.gov/planning/historic-preservation/)



MAY 2025 DEVELOPMENT SERVICES REPORT

Planning

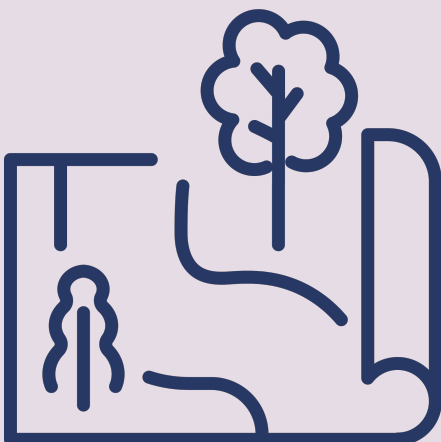


333

Applications Submitted

907

Completed Reviews



94%

Completed
On Time

Building



1,406

Plan Reviews

96%

Completed
On Time

1,152

Permits Issued

99%

Completed
On Time



Service

1,200

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights



**Development Services
Contact Information**

Planning Division
Planning@Fresno.gov
559.621.8277

Building & Safety Division
Building@fresno.gov
559.621.8084

Inspection Line
559.621.8116

Historic Preservation
Historic.Preservation@Fresno.gov
559.621.8071

JUNE 2025 DEVELOPMENT SERVICES REPORT

Planning

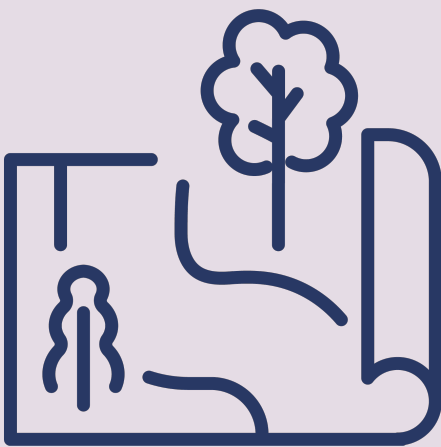


272

Applications Submitted

849

Completed Reviews



93%

Completed
On Time

Building



1,368

Plan Reviews

99%

Completed
On Time

1,311

Permits Issued

100%

Completed
On Time



Service

1,050

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights



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Building & Safety Division

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JULY 2025

DEVELOPMENT SERVICES

REPORT

Planning

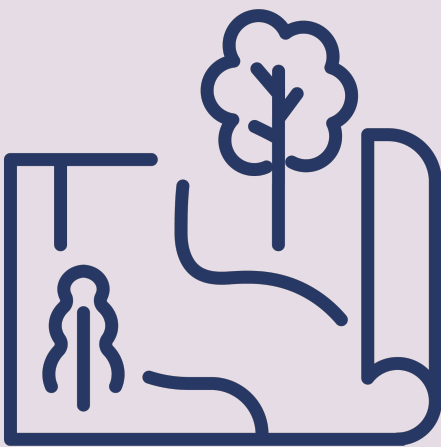


344

Applications Submitted

992

Completed Reviews



93%

Completed
On Time

Building



1,699

Plan Reviews

99%

Completed
On Time

1,250

Permits Issued

99%

Completed
On Time



Service

1,138

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights



Customer Compliments

"Really amazing service from start to finish."

"Your staff make the rest of us feel like family!!! Love it!! Raymond you are the best of the best!!!!"

"Outstanding support & professionalism provided by Rebecca. Consistently responsive, thorough, & courteous in her communication. Her customer service truly stands out & reflects well on your department."



AUGUST 2025

DEVELOPMENT SERVICES

REPORT

Planning

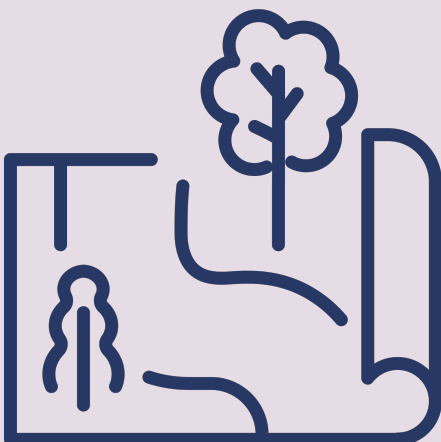


325

Applications Submitted

832

Completed Reviews



97%

Completed
On Time

Building



1,429

Plan Reviews

99%

Completed
On Time

1,210

Permits Issued

99%

Completed
On Time



Service

1,156

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



City of
FRESNO

Highlights



**City of Fresno
Pre-Approved
Duplex Plans**

The City of Fresno now offers
Pre-Approved Duplex Plans
at no cost!

Click on the link below for details:

Duplex Pre-Approved Plans



SEPTEMBER 2025 DEVELOPMENT SERVICES REPORT

Planning

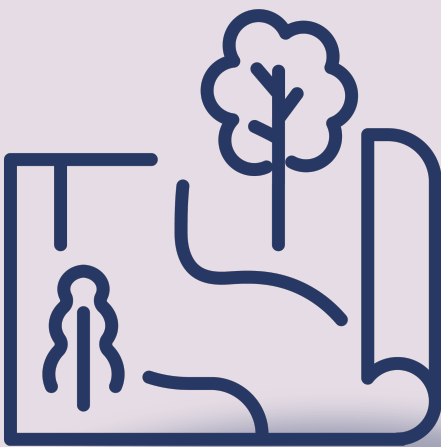


284

Applications Submitted

822

Completed Reviews



96%

Completed
On Time

Building



1,411

Plan Reviews

99%

Completed
On Time

1,292

Permits Issued

99%

Completed
On Time



Service

1,180

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



City of
FRESNO

Highlights



**City of Fresno
Pre-Approved
Duplex Plans**

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Pre-Approved Duplex Plans
at no cost!

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OCTOBER 2025 DEVELOPMENT SERVICES REPORT

Planning

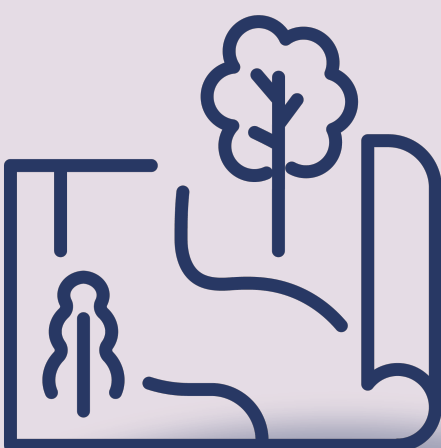


360

Applications Submitted

1,087

Completed Reviews



97%

Completed
On Time

Building



1,337

Plan Reviews

99%

Completed
On Time

1,373

Permits Issued

99%

Completed
On Time



Service

1,226

In-Person
Appointments

4.8 out of 5

Customer Service
Experience



City of
FRESNO

Highlights

Customer Compliments



What do you value, or like, most about our services?

- "Truthfulness"
- "Courtesy and polite"
- "User friendly"
- "Well trained personnel to answer questions"
- "Friendly, effective, efficient"
- "Quick, easy, informative"
- "Nice staff"
- "Convenient"
- "Fast service"
- "Professional"
- "Excellent customer service"

