# JANUARY 2025 PLANNING & DEVELOPMENT REPORT

## Planning



322

**Applications Submitted** 

843

Completed Reviews

98%

Completed On Time



#### Building



1,204

Plan Reviews

99%

Completed On Time

Service

1,168

In-Person Appointments 98%

1,201

Permits Issued

Completed On Time



## 4.9 out of 5

Customer Service Experience



#### Highlights

#### **Customer Compliments**



"Professional & Genuine"

"Fast & Friendly"

"Attention & Knowledge"

"Speedy Service"

"Excellent Work"

"Very Courteous & Helpful"

"Quick & Efficient; Clear Directions"





#### FEBRUARY 2025 PLANNING & DEVELOPMENT REPORT

## Planning



**279** 

**Applications Submitted** 

974

Completed Reviews

90%

Completed On Time



#### Building



1,151

Permits Issued

96%

Completed

On Time

Plan Reviews

94%

Completed On Time

Service

1,077

In-Person

**Appointments** 

4.9 out of 5

**Customer Service** Experience



## Highlights

**Customer Compliments** 



"Rosio was very helpful and fulfilled all my needs."

"I was extremely impressed with Mindi's customer service. I truly appreciate what she did & how she did it (excellent communication & follow through). Her demeanor was professional & friendly & her personality positive & cheerful."





## MARCH 2025 PLANNING & DEVELOPMENT REPORT

## Planning



226

**Applications Submitted** 

917

Completed Reviews

94%

Completed On Time



#### Building



1,399

Plan Reviews

98%

Completed On Time

Service

1,146

In-Person Appointments 99%

1,249

Permits Issued

Completed On Time



## 4.9 out of 5

Customer Service Experience



#### Highlights



For your convenience,
Planning &
Development will be
BACK OPEN

during the lunch hour!

Beginning 04.28.2025, business hours will be:

Monday - Friday 8:00 a.m. to 5:00 p.m.

To schedule an appointment:







## APRIL 2025 PLANNING & DEVELOPMENT REPORT

## Planning



237

**Applications Submitted** 

919

Completed Reviews

93%

Completed On Time



#### Building



1,315

Plan Reviews

1,402

Permits Issued

100% Completed

On Time

#### Service

1,218

In-Person Appointments 100%

Completed On Time



## 4.9 out of 5

Customer Service Experience



#### Highlights













## MAY 2025 DEVELOPMENT SERVICES REPORT

## Planning



333

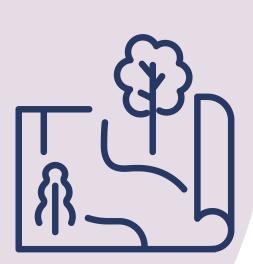
**Applications Submitted** 

907

Completed Reviews

94%

Completed On Time



#### Building



1,406

Plan Reviews

96%

Completed On Time

Service

1,200

In-Person Appointments 99% Completed

On Time

1,152

Permits Issued



## 4.9 out of 5

Customer Service Experience



#### Highlights



**Development Services Contact Information** 

#### **Planning Division**

Planning@Fresno.gov 559.621.8277

#### **Building & Safety Division**

Building@fresno.gov 559.621.8084

#### **Inspection Line**

559.621.8116

#### **Historic Preservation**

Historic.Preservation@Fresno.gov 559.621.8071





# JUNE 2025 DEVELOPMENT SERVICES REPORT

## Planning



272

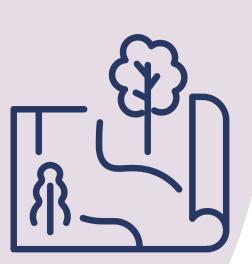
**Applications Submitted** 

849

Completed Reviews

93%

Completed On Time



#### Building



1,368

Plan Reviews

99%
Completed

On Time

1,311

Permits Issued

100% Completed On Time



#### Service

1,050

In-Person Appointments

#### 4.9 out of 5

Customer Service Experience



#### Highlights



**Development Services Contact Information** 

#### **Planning Division**

Planning@Fresno.gov 559.621.8277

#### **Building & Safety Division**

Building@fresno.gov 559.621.8084

#### **Inspection Line**

559.621.8116

#### **Historic Preservation**

Historic.Preservation@Fresno.gov 559.621.8071





## JULY 2025 DEVELOPMENT SERVICES REPORT

## Planning



344

**Applications Submitted** 

992

Completed Reviews

93%

Completed On Time



#### Building



1,699

Plan Reviews

99%

Completed On Time

Service

1,138

In-Person Appointments 99%

1,250

Permits Issued

Completed On Time



## 4.9 out of 5

Customer Service Experience



## Highlights



Customer Compliments

"Really amazing service from start to finish."

"Your staff make the rest of us feel like family!!! Love it!! Raymond you are the best of the best!!!!"

"Outstanding support & professionalism provided by Rebecca. Consistently responsive, thorough, & courteous in her communication. Her customer service truly stands out & reflects well on your department."



