

JANUARY 2025 PLANNING & DEVELOPMENT REPORT

Planning



322

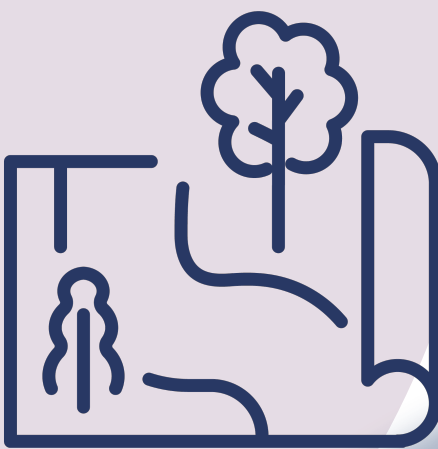
Applications Submitted

843

Completed Reviews

98%

Completed
On Time



Building



1,204

Plan Reviews

99%

Completed
On Time

1,201

Permits Issued

98%

Completed
On Time



Service

1,168

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights

Customer Compliments



"Professional & Genuine"

"Fast & Friendly"

"Attention & Knowledge"

"Speedy Service"

"Excellent Work"

"Very Courteous & Helpful"

"Quick & Efficient; Clear
Directions"

FEBRUARY 2025 PLANNING & DEVELOPMENT REPORT

Planning



279

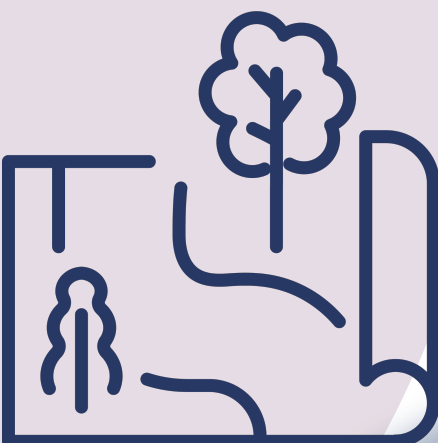
Applications Submitted

974

Completed Reviews

90%

Completed
On Time



Building



1,776

Plan Reviews

94%

Completed
On Time

1,151

Permits Issued

96%

Completed
On Time



Service

1,077

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



City of
FRESNO

Highlights

Customer Compliments



"Rosio was very helpful
and fulfilled all my
needs."

"I was extremely
impressed with Mindi's
customer service. I truly
appreciate what she did &
how she did it (excellent
communication & follow
through). Her demeanor
was professional &
friendly & her personality
positive & cheerful."



MARCH 2025 PLANNING & DEVELOPMENT REPORT

Planning



226

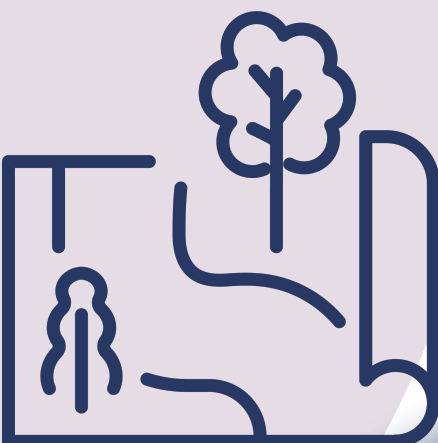
Applications Submitted

917

Completed Reviews

94%

Completed
On Time



Building



1,399

Plan Reviews

98%

Completed
On Time

1,249

Permits Issued

99%

Completed
On Time



Service

1,146

In-Person
Appointments

4.9 out of 5

Customer Service
Experience



Highlights



For your convenience,
Planning &
Development will be
BACK OPEN
during the lunch hour!

Beginning 04.28.2025,
business hours will be:

Monday - Friday
8:00 a.m. to 5:00 p.m.

To schedule an
appointment:

