City of Fresno Catalog of Applications (California Senate Bill 272)

Vendor	Product	System Purpose	Categories, Layers or Modules	Custodian	Frequency Collected	Updated
Accela	Accela Automation	Permit Processing	Planning/Building/Fire/DPU	DARM	Daily	Daily
		Building Inspection	Inspectons for building permits	DARM	Daily	Daily
		Fire Inspection	Inspecton for building permits	Fire	Daily	Daily
		Misc. Receivables	Receivables	DARM/Code Enforcement	Daily	Daily
		Code Enforcement	Municipal Code Violations	DARM	Daily	Daily
		Fire Inspection - Enforcement	Fire Code Violations	Fire	Daily	Daily
		Public Access Portal	Planning/Building/Fire/DPU	Information Technology/Planning/Building/Fire/DPU	Daily	Daily
SalesForce	Salesforce App	Citizen Request System	311 Calls for Services	311 Call Center	Daily	Daily
ESRI	ArcGIS / ArcSDE / AGOL	Geographic Information Systems (GIS)	Addresses	Planning (DARM) / System	As Needed	As Needed
			Airport Boundaries - Turning Zones, Saftey Zones, Surface Layers	Airports	As Needed	As Needed
			Boundary Layers - Council Districts, City Limits, CDBG, Sphere Of Influence, Assessor Books, Census Tracts/Blocks/Groups, CDBG, Fire Sprinkler Zones, Incentive Zones	Planning (DARM), ISD, Fire, Public Works	As Needed	As Needed
			Code Enforcement Layers - Inspection Areas, Project Areas	ISD, Planning (DARM Code Enforcement)	As Needed	As Needed
			Planning And Development Layers - Subdivision Activity, Dev Inspection Zones, School Districts, Flood Maps, Police Department Substation Fee Area, Annexations, Day Care, Land Use (Planned / Existing), Plan Areas, Zoning, Tracts	Planning (DARM)	As Needed	As Needed
			FAX Layers - Bus Routes / Stops	Fresno Area Express (FAX), ISD	As Needed	As Needed
			Fire Layers - Response Areas, Hydrants, Response Layers	Fire	As Needed / Daily	As Needed / Daily

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			Flood Control Layers	ISD via Fresno Metropolitan Flood Control District	As Available	As Available
			Historic Layers - Historic Districts an Historict Points	Planning (DARM)	As Available	As Available
			Parcel Data	Public Works / ISD via Fresno County	Weekly	Weekly
			Police Boundaries - Diststricts, Sectors, Zones, Stations	PD	As Needed	As Needed
			Public Works Layers - Asset Mgmt And Maiintenance Layers, Easements, Impact Fee Areas, Construction Mgmt Inspection, Areas, Capital Projects	Public Works	As Needed And Daily	As Needed And Daily
			Public Utility Layers - Water, Sewer, Solid Waste	Public Utilities / ISD	As Needed And Daily	As Needed And Daily
	ArcSDE		Ward Layer	Information Technology	Yearly	Yearly
			Parcel Layer	Information Technology	Daily	Monthly
			Aerial Photo Layer	Information Technology	Yearly	Yearly
			Street Centerline	Public Works	Monthly	Quarterly
Granicus		Agenda Management		City Clerk	As Needed and Daily	As Needed and Daily
Laserfiche		Records/Document Management		Information Services Department	As Needed and Daily	As Needed and Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Servcies Department	Daily	Daily
	SharePoint	Content Management and Storage	Doucment Management	Information Services Department	Daily	Daily
Novell	Service Desk	Internal Service Desk System	HelpDesk	Information Services Department	Daily	Daily
	Zenworks	Desktop Management System	Application Distribution	Information Services Department	Daily	Daily
Tyle Technologies	Munis	Financial Management	Accts Receivable Accounts Payable	Finance	Daily	Daily

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Oracel	PeopleSoft HR	Personnel Management	General Ledger			
			Purchasing			
			Personnel Management	Personnel	Daily	Daily
			Recruitments			
			Payroll	Finance		
Oracle	SPL	Work Order System	Repair Requests	Public Works	Daily	Daily
Oracle	Siebel	Customer Relationship Management System	311 Calls for Services	311 Call Center	Daily	Daily
SunGard (FIS)	Naviline Public Sector	Utility Billing	Customer Billing	DPU/Utility Billing	Daily	Daily
			Meter Reading		Daily	Daily
			Service Order Processing		Daily	Daily
		Financial System	Cash Management	Information Technology	Daily	Daily
		Misc. Receivables	Receivables	DARM/Code Enforcement	Daily	Daily
		Planning/Building	Permit Processing	DARM	Daily	Daily
		Code Enforcement	Municipal Code Violations	DARM	Daily	Daily
		Work Orders	Work Order Processing	Information Technology	Daily	Daily

City of Fresno Retirement System Catalog of Applications (California Senate Bill 272)

Vendor	Product	System Purpose	Categories, Layers or Modules	Custodian	Frequency Collected	Frequency Updated
Levi, Ray and Schoup (LRS)	PensionGold	Retirement Administration	Member Administration	CFRS	Biweekly	Biweekly