



UTILITIES AFFORDABILITY CREDIT PROGRAM APPLICATION

CUSTOMER INFORMATION

NAME _____
First Name Last Name

SERVICE ADDRESS _____

UTILITY ACCOUNT NUMBER _____

TELEPHONE NUMBER _____ DRIVER'S LICENSE / ID NUMBER _____

ELIGIBILITY CRITERIA

To be eligible to receive a \$5.00 monthly credit for the Water Affordability Credit Program (WACP) and/or a \$5.00 monthly credit for the Solid Waste Affordability Credit Program (SWACP):

- The utility account must be in the name of the applicant (account holder);
- The applicant must be billed and pay for water and/or residential solid waste services from the City of Fresno;
- The applicant must live at the property which will be receiving the affordability credits;
- The applicant may qualify if they are eligible to receive PG&E's CARE Program, one of the Fresno County Human Services programs or based on annual income.

Check for which credit you wish to apply

____ Water Affordability ____ Solid Waste Affordability

PROOF OF ELIGIBILITY, CHECK ALL BOXES BELOW WHICH APPLY TO YOUR HOUSEHOLD

Check all boxes below which apply to applicant's household.

Pacific Gas & Electric (PG&E) Program

California Alternate Rates Energy ("CARE") Program

Fresno County Human Services Programs

- Supplemental Nutrition Assistance ("SNAP") Program
- Women, Infants, and Children ("WIC") Program
- National School Lunch Program ("NSLP")
- Medi-Cal Program

Annual Maximum Household Income:

- 1-2 persons \$40,880
- 3 persons \$51,640
- 4 persons \$62,400
- 5 persons \$73,160
- 6 persons \$83,920
- Add \$10,760 for each additional person

8/24

SIGNATURE

By signing this application, I certify that I meet the income eligibility requirements as identified above. I also agree and understand that:

1. The information provided in this application is accurate.
2. The utility account at the address which will be receiving the affordability credits is in my name.
3. I live at the address which will be receiving the affordability credits.
4. I must re-apply each year for eligibility determination.
5. After enrollment, I may be required to provide proof of eligibility.
6. I must notify the City of Fresno if my household is no longer eligible for the affordability credits.
7. I will pay back all issued credits if it is determined that any information provided is not accurate.
8. I will become ineligible for affordability credits if my utility service is shut off for nonpayment.

Mail completed form to City of Fresno Utilities Billing & Collection, PO Box 2069 Fresno CA 93718-2069
or hand deliver to Fresno City Hall, 2600 Fresno St Rm 1098
Qualified persons will see the credit on the front of their utility bill

Signature _____ Date _____

LIMITED FUNDS AVAILABLE

Due to limited funding and in the interest of equity, applicants must apply *each year* on a first-come, first-served basis. Applications must be submitted by May 31 of each year. Affordability credits will be issued for a 12-month period from July to June to qualified applicants. If all qualified applicants are enrolled and the budget is not depleted, additional applications will be accepted until all affordability credits are utilized. For additional information, call (559) 621-6888.

PROGRAM INFORMATION

The Affordability Credit Program offers financial assistance to qualified low-income water and residential solid waste utility account holders. To qualify, account holders must self-certify that they qualify for PG&E's California Alternate Rates for Energy ("CARE") Program, one of Fresno County Human Services Programs, or have an annual maximum household income equal to or less than 200% of the Federal Poverty Guidelines.

Eligible account holders who can demonstrate financial eligibility will receive a credit up to \$5 per month for water service and up to \$5 per month for residential solid waste service, for a total credit of \$10 per month, or \$120 in a 12-month period. If the accountholder does not receive or pay for both utility services, they will only receive the relevant credit for the service which they receive.

The Affordability Credit Program is funded with an annual appropriation of \$1 million of non-ratepayer funds to provide financial assistance to approximately 8,333 customers per year. The source of the funding is revenue collected by the City as late payments and delinquency charges.

REVIEW AND APPROVAL

(TO BE COMPLETED BY CITY STAFF)

DATE REVIEWED: _____

REVIEWED BY: _____

ELIGIBILITY VERIFICATION:

- CARE
- SNAP
- WIC
- NSLP
- Medi-Cal
- Annual Maximum Household Income

APPROVED:

- Yes
- No

Notes: _____
