# January 2024 PLANNING & DEVELOPMENT REPORT

### Planning



469

**Applications Submitted** 

1,030

Completed Reviews

91%

Completed On Time



#### Building



1,338

Plan Reviews

99.7%

Completed On Time

Service

1,103

In-Person Appointments 99.3%

**596** 

Permits Issued

Completed On Time



#### 4.6 out of 5

Customer Service Experience



## Coming Soon!



Accela Citizens Access (ACA) Upgrade!

ACA unavailable 2/22/2024 at 4:30pm until 2/26/2024 at 7:00am to begin upgrade.





