

# February 2024 PLANNING & DEVELOPMENT REPORT

## Planning



**339**

Applications Submitted

**858**

Completed Reviews

**94%**

Completed  
On Time



## Building



**1,282**

Plan Reviews

**99.8%**

Completed  
On Time

**630**

Permits Issued

**99.5%**

Completed  
On Time



## Service

**1,006**

In-Person  
Appointments

**4.6 out of 5**

Customer Service  
Experience



## Coming Soon!



**Accela Citizens  
Access (ACA)  
Upgrade!**

ACA unavailable 4/11/2024 at  
5:00pm until 4/15/2024 at  
7:00am to continue upgrade.



City of  
**FRESNO**

