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What's New at FAX, August 2023

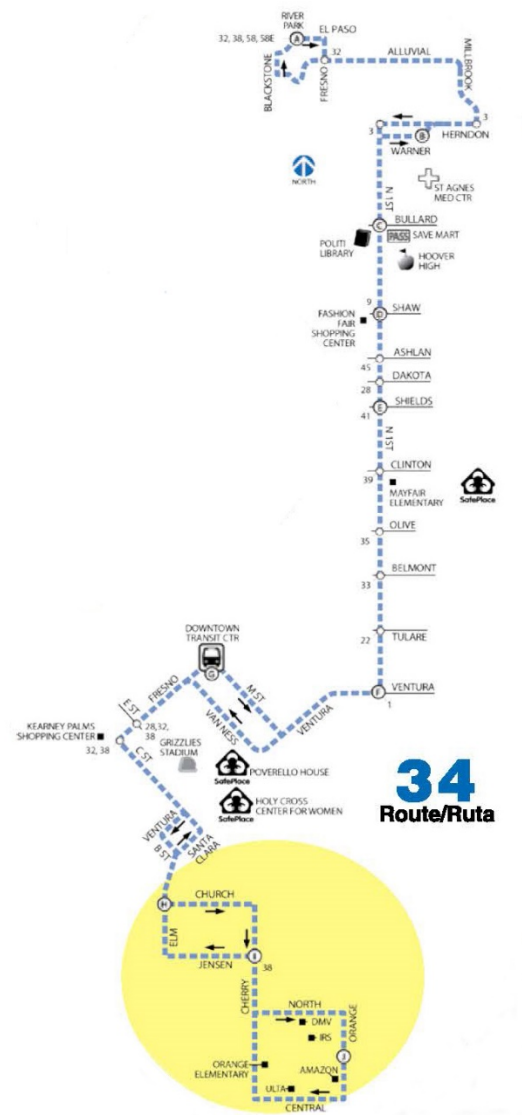
August 31, 2023

Improvements to FAX Routes 3, 20, 34, and 45 Now in Effect

On Monday, August 14, 2023, several improvements to the FAX fixed-route network went into effect. These changes include:

1. Route 34 was extended southward, to serve the North Pointe Business Park, including Amazon, Ulta, the IRS, and other businesses. Service is now running every 15 minutes, instead of every 20 minutes.
2. Route 45 was extended west to service Justin Garza High School and Glacier Point Middle School.
3. Frequencies on Routes 3, 20, and 45, are now every 30 minutes, instead of every 45 minutes.

As a result of the most recent changes, all routes in the FAX system, except for Routes 58 and 58E, now run at 30-minute frequencies or better.





Every time a major change to service, routes, or fares are planned, FAX must complete a Title VI analysis to assess impacts to disadvantaged populations within the proposed service area. Public outreach, which FAX completed earlier this year, is a large part of this important process. The Fresno City Council adopted the Title VI Report for the Routes 3, 20, 34, and 45 route changes on Thursday, July 20, 2023.

Follow us on social media to get the latest information regarding the new routes and frequency improvements.

FCOG Needs Your Input Regarding Microtransit

Fresno Council of Governments (FCOG) is conducting a microtransit feasibility study for Fresno County to explore implementing microtransit. The study seeks to find the optimal geographies, use cases, and service models for microtransit, enabling FCOG to make an informed decision regarding the potential of microtransit to improve customer satisfaction, reduce wait times, improve air quality, and expand access to underserved communities.



The FCOG needs your input! The idea is to explore how microtransit service could work in areas where there are gaps in transit service. Please help by answering a few questions in a short 3-minute survey about how you prefer to get around Fresno County.

<https://publicinput.com/microtransit>

Your opinion is valued. Thank you.

A Reminder about FAX Student Fares

As students throughout Fresno start another school year, we wanted to remind you about FAX student pricing.

In January 2023, FAX introduced a single-ride student fare at 75 cents and a 31-day student pass is \$22. For children 12 years old and younger, FAX is free.

State Center Community Center College District and Fresno Unified School District joined Fresno State University in paying the fares of their students who use FAX to get to and from school.

To Use the Student Fare Program:

Students, faculty, and staff from Fresno State University, Fresno City College, and Clovis Community College should swipe their student and/or staff ID card for a free ride.

High school students from Fresno Unified School District should request a 31-day student pass from their school's office staff.

A student attending any other school within the FAX service area that has a valid student ID card can buy student fares at reduced prices.

All students will need to show the driver their student pass and a valid student identification card to board the bus.

For more information, go to: www.fresno.gov/fares/

Shaw-Cedar Bus Stop Improvement Project Completed

FAX has completed upgrades to bus stops on both Cedar and Shaw Avenues in the Shaw-Cedar Bus Stop Improvement Project.

The project included upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar and on Cedar from Jensen to Shaw. The project resulted in ADA-compliant locations to wait for the bus and accessible pathways for passengers to reach the bus stops. Improvements included adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs, gutters, sidewalks, and security lighting.





This project is part of FAX's effort to improve the transit rider's experience and benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the construction process. If you have any questions, please dial 311.

