



- The Water Affordability Credit Program (Water ACP) offers financial assistance to qualified low-income water utility accountholders.
- Objective: Provides financial assistance to accountholders based on demonstrated financial need. The discount for water service is intended to mitigate the first-year impact on accountholders that use an annual monthly average of 18 HCF of water per month.
- Purpose: Value of the Water Affordability Credit up to \$5 per month, or a maximum \$60 in a 12- month period.
- Water ACP will be funded with an annual appropriation of \$1 million to provide financial assistance to approximately 16,700 income-qualified accountholders per year.
- The source of funding for the Water ACP shall be revenue collected by the City Utilities Billing and Collections Division as late payments and delinquency charges.
- Qualification: Water ACP is a low income based program California Public Utility Commission's poverty level guidelines.
- To qualify for the Water ACP, accountholders can submit documentation that they qualify for PG&E's California Alternate Rates for Energy ("CARE") Program or one of Fresno County's human services program.
- If an individual qualifies for one of the programs listed above that are administered by PG&E or Fresno County, using the same name and address as on the individual's utility account with the City, then the individual could submit an application to receive the City's Water ACP.
- In addition, the Administration will review the water consumption records of Water ACP participants to identify those whose annual average monthly water consumption rate is greater than 18 HCF per month.
- Assessment surveys and rebates will be offered to assist in reducing this usage.