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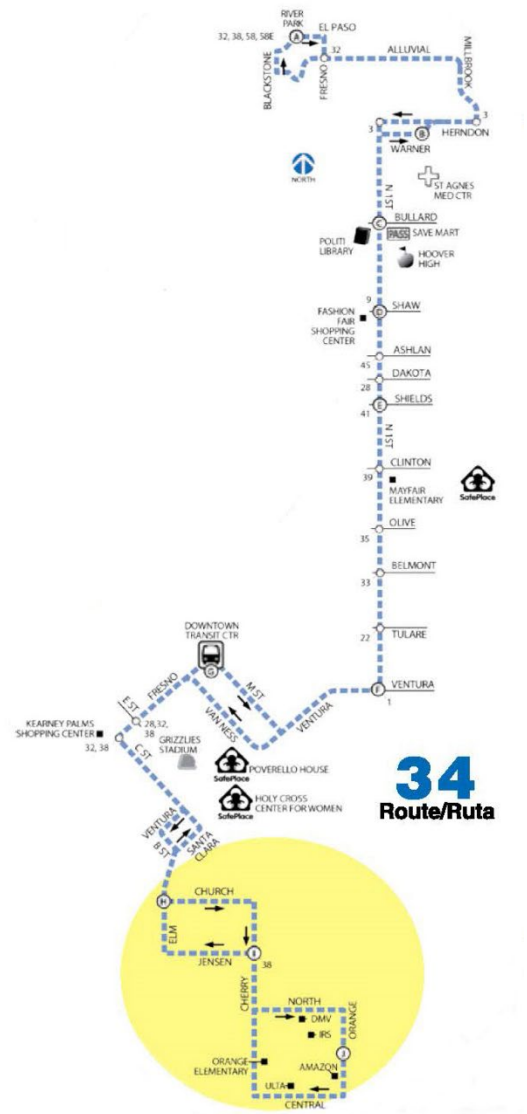
What's New at FAX, July 2023

July 27, 2023

Upcoming Changes on FAX Routes 3, 20, 34, and 45

On Monday, August 14, 2023, several improvements to the FAX fixed-route network will go into effect. These changes include:

1. Route 34 is extending southward, to serve the North Pointe Business Park, including Amazon, Ulta, the IRS, and other businesses. The frequency on Route 34 is also improving, now running every 15 minutes, instead of every 20 minutes.
2. Route 45 is extending west to add service to Justin Garza High School and Glacier Point Middle School.
3. Frequencies on Routes 3, 20, and 45, are improving and will now run every 30 minutes, instead of every 45 minutes. That means that every route in the FAX system, except for Routes 58 and 58e, now operate at 30-minute frequencies or better.



Every time a major change to service, routes, or fares is planned, FAX must complete a Title VI analysis to assess impacts to disadvantaged populations within the proposed service area. Public outreach, which FAX completed for this project earlier this year, is a large part of this important process. The Fresno City Council adopted the Title VI Report for the Routes 3, 20, 34, and 45 route changes on Thursday, July 20, 2023.



Follow us on social media to get the latest information regarding the new routes and frequency improvements.

FAX Service to City of Fresno Cooling Centers

With temperatures in Fresno regularly exceeding 100 degrees Fahrenheit, we want to remind you about the City of Fresno's cooling centers. When temperatures are forecasted to reach 100 degrees Fahrenheit, the [City of Fresno](#) will open its cooling centers to provide Fresno residents relief.

City of Fresno cooling centers, and the FAX routes that serve them, include:

Ted C. Wills Community Center,

770 N. San Pablo, accessed via Routes 22, 33, and 35

Maxie L. Parks Community Center,

1802 E. California, accessed via Route 34.

Mosqueda Community Center

4670 E. Butler, accessed via Routes 26 and 33.

Pinedale Community Center

7170 N. San Pablo, accessible via Routes 1, 26, 32, and 34

FAX will offer free transit along regular routes to and from the cooling centers when they are open. To ride free, passengers must say that they are traveling to a cooling center. Individuals should refer to the FAX schedule to find the final evening departure time for buses offering service near the centers.

City of Fresno Awarded \$785,400 to Improve Transit in Southeast Fresno.

The City of Fresno was awarded \$785,400 to improve public transit in Southeast Fresno. The grant is part of \$20 million in total funding awarded by the [Federal Transit Administration](#) to improve public transit options in areas experiencing long-term economic distress.

The funding will be used to prepare a transit planning study that will find potential transit corridors for fixed route service, microtransit options, and potential sites for future mobility hubs. It will also help update the City's Facilities Master Plan to accommodate future transit needs.

The funding is part of the [Areas of Persistent Poverty \(AoPP\) program](#), which provides support to local and state governments, transit agencies, and non-profit organizations to improve mobility and create better transit options for people with limited or no transportation options.

Free Public Wi-Fi Coming Soon to FAX Fixed-Route Buses

For some time now, transit riders have been asking for Wi-Fi on FAX buses. Last year, we rolled out Wi-Fi to buses serving routes, 1, 9, and 38.



FAX is proud to announce that the project has been expanded to the rest of the FAX bus fleet. As a result, free Public Wi-Fi will soon be available on all FAX buses on all routes.

To learn when free Public Wi-Fi will roll out on remaining FAX routes, look for the Wi-Fi decal on our buses, or follow us on social media at “@FresnoFAX” on Instagram, “[Facebook.com/FresnoFAX](https://www.facebook.com/FresnoFAX)” on Facebook, and on Twitter at “[Twitter.com/FresnoFAX](https://twitter.com/FresnoFAX)”.

Update on the Shaw-Cedar Bus Stop Improvement Project

FAX is completing upgrades to bus stops on both Cedar and Shaw Avenues in the Shaw-Cedar Bus Stop Improvement Project.

The project includes upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar and on Cedar from Jensen to Shaw. It will provide accessible locations to wait for the bus and accessible pathways for passengers to reach the bus stops. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs, gutters, sidewalks, and security lighting.



Next month, FAX is looking to begin officially reopening 50 of the 63 bus stops. Stops found at the south end of Cedar Avenue will be some of the first to reopen. Passengers may still see the contractor intermittently over the next several months as they clean up the remaining items. As always, we appreciate everyone's patience as we work to bring safe, clean, and accessible stops to the FAX system. Keep an eye out for rider alerts and social media about when stops are reopening.



This project is part of FAX's effort to improve the transit rider's experience and it benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

