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What's New at FAX, May 2023

June 5, 2023

FAX Providing Service to City of Fresno Cooling Centers

Temperatures are set to soar as we head into the summer months in Fresno. When temperatures hit “triple-digits”, the City of Fresno will again open its cooling centers to provide residents much-needed relief.

City of Fresno designated cooling centers and the FAX routes they are served by are:

Frank H. Ball Neighborhood Center,

760 Mayor Avenue, accessed via routes 32 and 34.

Ted C. Wills Community Center,

770 N. San Pablo, accessed via routes 22, 33, and 35

Mosqueda Community Center

4670 E. Butler, accessed via routes 26 and 33.

Pinedale Community Center

7170 N. San Pablo, accessible via routes 1, 26, 32, and 34

FAX will provide free transportation along regular routes to and from cooling center sites when the centers are open. To ride free, passengers must indicate that they are travelling to a cooling center. Individuals should refer to the FAX schedule to determine the final evening departure time for buses providing service near cooling center locations.



Participating Centers
Frank H. Ball Community Center
Ted C. Wills Community Center
Mosqueda Community Center
Pinedale Community Center

TAKE A RIDE WITH US!

FAX will provide free bus transportation along normal routes to and from cooling centers. To ride free, you must indicate you are traveling to a cooling center.

FAX FRESNO AREA EXPRESS

Please note that the City of Fresno reserves the right to change temperature requirements when cooling centers are open.

Ask FAX: How Should I board the bus with a stroller?



If you are waiting for the bus with a child in a stroller, a driver will ask you to fold up the stroller before boarding. We also ask that the stroller be placed off the walkway, as it can be a tripping hazard. This is for the safety of your child, yourself, and other passengers.

Ask FAX: Where am I allowed to stand on the bus?

The yellow standee lines are used to indicate the areas for standing on the bus. The first standee line is located behind the area of the bus driver's seat. The second standee line is in front of the rear passenger door. If you would like to stand while the bus is in motion because there are no seats available or out of preference, you must be behind the yellow standee lines. This is to minimize distractions to the driver and to prevent blocking passage for boarding and exiting.



Update on the Shaw-Cedar Bus Stop Improvement Project

FAX continues working on completing upgrades to bus stops on both Cedar and Shaw Avenues in the Shaw-Cedar Bus Stop Improvement Project.

The project includes upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar and on Cedar from Jensen to Shaw. It will provide accessible locations to wait for the bus and accessible pathways for passengers to reach the bus stops. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs, gutters, sidewalks, and security lighting.



Work is mostly complete on the final cluster of bus stop improvements at Shaw and Sixth, and Shaw and Cedar, with final inspection and project acceptance pending.

To date, none of the updated bus stops have been returned to service. However, the contractor is expected to return the completed bus stops into service in the next several weeks. Until then, we ask that passengers please use the temporary stops along the entire project corridor for boarding the buses.

We appreciate your patience as we continue to work through the confusion caused by stops that appear ready to return to service.



The Shaw Cedar Bus Stop Improvement project started in the Summer of 2022 and is expected to be completed in the Summer of 2023.

This project is part of FAX's effort to improve the transit rider's experience. Ultimately, this project benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

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