

What Is New At FAX – September 2019

September 9, 2019

We Need Your Input on the Draft 2019 FAX Title VI Program

As a recipient of federal funding, the City of Fresno (including both Fresno Area Express (FAX) and Handy Ride) is required to implement a Title VI Program in order to ensure that our transit and paratransit programs do not discriminate (intentionally or unintentionally) based on a person's race, color, or national origin.

Every three years, FAX prepares a Title VI report to:

- Solicit input from the public regarding Title VI issues relating to the transit system,
- Make the public aware of their rights under Title VI, including how to file a complaint,
- Conduct an analysis of the demographic make-up of its service area, and
- Detail the actions it has taken and/or will take to prevent discrimination.

The document contains important information, including:

- An equity analysis undertaken for fare changes, major service changes, and the construction of new transit facilities.
- A "Four-Factor Analysis" that looks at the number and percentage of people who speak a particular language and do not speak English, how frequently they interact with FAX, and the importance of FAX's service to them.

Our latest update describes the actions we have taken and are continuing to take to prevent discrimination and implement Title VI requirements with FAX and Handy Ride.

The <u>draft 2019 Title VI Program</u> is available for public review and comment until Friday, September 20, 2019 at 5:00 PM.

FAX 2019 Title VI Program - Draft for Public Review

Please send your comments to Jeff Long at jeff.long@fresno.gov before September 20, 2019.



Late Night Bus Service Coming on Saturday Nights!

For some time now, FAX has received requests for late night service on Saturday nights. Well, it's finally coming!

Starting on Saturday, November 16, 2019, FAX will operate buses for longer hours on Saturday nights on the five routes with current weekday night service. These are Routes 1, 9, 28, 32 and 38. Buses will operate until approximately midnight on Saturday nights, instead of the current 7 or 8 p.m.

To facilitate later Saturday night service, weekday service on these same routes will end around midnight instead of 1 a.m. This will result in consistent service 6 days a week, Monday through Saturday, until approximately midnight.

The transition to the new Late Night service running until midnight on Routes 1, 9, 28, 32, and 38 will start on Tuesday, November 12, 2019.