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What's New at FAX, December 2022

December 22, 2022

Living the Spirit of Giving: FAX Family Gives to Those in Need

Thank you to FAX riders, FAX employees, and Restaurant Depot for sharing your holiday spirit. Your generous donations enabled FAX to partner with the Fresno Unified School District (FUSD) to deliver meals and other goodies to local families in the school district in need of a little extra help this holiday season. Families receiving the donations were recognized by FUSD as being committed to making their children's education a priority, even while facing the threat of being unhoused. FAX staff delivered the meals and goodies on the FAX "Holly Jolly" bus. Watch a short video on the FAX YouTube page at:

<https://www.youtube.com/watch?v=MHruXQFtXmo>



Thank you all for your generosity. FAX wishes our entire community a Happy 2023!

Free Rides Continue on the FAX "Holly Jolly" Holiday Bus until January 1, 2023

Many of you may have seen or ridden the FAX "Holly Jolly" Holiday Bus, which has been offering free rides since the day after Thanksgiving. Rotating between FAX's 18 routes, the "Holly Jolly" Bus will continue offering free rides through Monday, January 1, 2023.



Attention students: Free student fares coming this January!

Starting January 2, 2023, Fresno State University, State Center Community College District, and Fresno Unified School District will subsidize transit fares for students, faculty, and staff. This means that students from Fresno State University, Fresno City College, Clovis Community College, and all high

schools in the Fresno Unified School District will be able to ride FAX buses for free!

Here's how to use the program:

Students, faculty, and staff from Fresno State University, Fresno City College, and Clovis Community College will be able to swipe their student or staff ID for a free ride.

High School students from Fresno Unified School District will be able to request a 31-Day Student Pass from their respective schools and simply swipe the pass and show their valid student ID.

All other students will be able to purchase single fares for 75 cents or purchase a 31-Day monthly pass for \$22 at Manchester Transit Center or any Ticket Vending Machine (TVM) along the BRT Route 1. Students will need to show the driver a valid student Identification card to board the bus.

For more fare information go to: www.fresno.gov/fares



Thanking FAX Employees for Upgrades Underway to the CAD/AVL Project

Many systems at FAX keep the buses operating, including the Computer Aided Dispatch/Automated Vehicle Locator (CAD/AVL) system. A modern CAD/AVL system is critical to FAX as it serves as our communication backbone. The current system is over 20 years old and in the process of being upgraded to an up-to-date technological system.

The FAX CAD/AVL system is a large, complex system that touches almost every single aspect underlying FAX Operations. The new system will replace the current radio-based system and will increase the productivity, functionality, and efficiency of FAX. Enhanced software capabilities include turn-by-turn navigation, and management tools for vehicles, business, and assets.

Installing the new CAD/AVL system is a very large undertaking and utilizes the dedication and hard work of many FAX employees, including employees from the Executive Team, Capital Team, FAX IT Division, City of Fresno ISD Division, the Business Management Division, the Operations Team, Handy Ride staff, the Maintenance Division, Communications Technicians, the Planning Division, and the FAX Security Guards. All these divisions are working together to bring the best to our passengers!

It is truly a team effort and the benefits to our ridership and staff will be appreciated when completed!

FAX and Clovis Transit Holiday Hours for the Remainder of 2022 and all of 2023

Here are the Holiday hours for the remainder of 2022 and coming up in 2023 for FAX, Handy Ride, Clovis Transit Stageline, and Clovis Round Up:

HOLIDAY	DATE	DAY	MTC	FAX FIXED ROUTES	FAX HANDY RIDE	CLOVIS TRANSIT STAGE- LINE	CLOVIS ROUND- UP
Christmas Eve	12/24	SAT	NS	SS	SS	RS	RS
Christmas	12/25	SUN	NS	NS	NS	NS	NS
Christmas Day (observed)	12/26	MON	NS	SS	SS	NS	NS
New Year's Eve	12/31	SAT	NS	RS	RS	RS	RS
2023							
HOLIDAY	DATE	DAY	MTC	FAX FIXED ROUTES	FAX HANDY RIDE	CLOVIS TRANSIT STAGE- LINE	CLOVIS ROUND- UP
New Year's Day	1/1	SUN	NS	SS	SS	NS	NS
New Year's Day (observed)	1/2	MON	NS	SS	SS	NS	NS
Martin Luther King Jr. Day	1/16	MON	NS	SS	SS	LS	LS
President's Day	2/20	MON	NS	SS	SS	NS	NS
Memorial Day	5/29	MON	NS	SS	SS	NS	NS
Independence Day	7/4	TUES	NS	SS	SS	NS	NS
Labor Day	9/4	TUES	NS	SS	SS	NS	NS
Veteran's Day	11/11	SAT	NS	SS	SS	LS	LS
Thanksgiving Day	11/23	THUR	NS	NS	NS	NS	NS
Day After Thanksgiving	11/24	FRI	NS	SS	SS	LS	LS
Christmas Eve	12/25	SUN	NS	SS	SS	NS	RS
Christmas Day	12/26	MON	NS	NS	NS	NS	NS
New Year's Eve	12/31	SUN	NS	SS	SS	NS	NS

SS = Sunday Schedule:

FAX Sunday Schedule, from approximately
6:30 a.m. – 7:00 p.m.

RS = Regular Schedule:

FAX Regular Schedule, from approximately
5:30 a.m. – 10:00 p.m.

LS = Limited Service:

Clovis Transit, Limited Service

NS = No Service:

FAX and Clovis Transit, No Service

We wish you and yours a happy, healthy, safe, and prosperous Holiday Season.

FAX Frequently Asked Questions

Every month, we receive great questions through our social media channels. Some of them are so good, or asked so many times, that we are sharing them with you here. This month's question is:

Question:

How do I know what time the bus is scheduled to stop at the bus stop near me?

Answer:

Schedule guides can be collected at Manchester Transit Center on Blackstone and Shields. Use the schedule guide to look up the stop times of the route near you. You can also ask your bus driver for a schedule guide.

If you have a question yourself or would like to receive the latest FAX information as it becomes available, we encourage you to follow us on Twitter at ([Twitter.com/FresnoFAX](https://twitter.com/FresnoFAX)), Facebook at ([Facebook.com/FresnoFAX](https://facebook.com/FresnoFAX)), and Instagram at [@FresnoFAX](https://instagram.com/FresnoFAX).

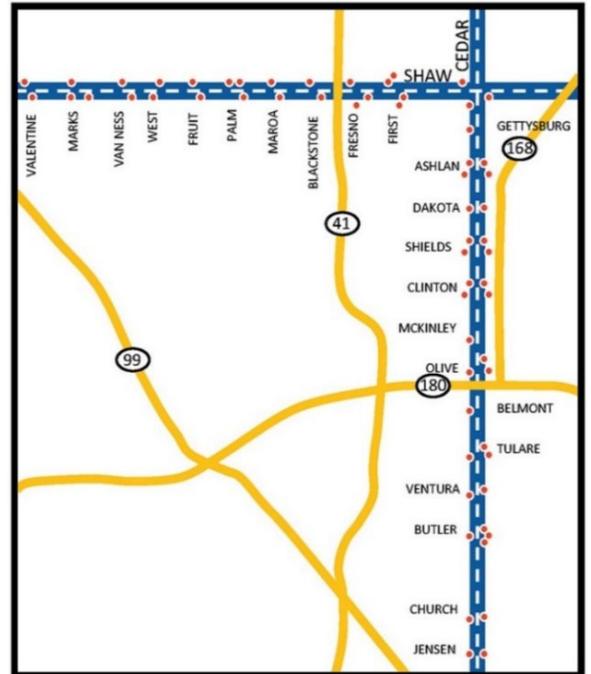


Update on the Shaw-Cedar Bus Stop Improvement Project

FAX continues working on completing upgrades to bus stops on Cedar Avenue in the Shaw-Cedar Bus Stop Improvement Project.

The project consists of upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar, and on Cedar from Jensen to Shaw. It will provide accessible locations to wait for the bus and accessible pathways for passengers. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs and gutters and security lighting.

To date, sidewalk and street improvements have been made at 42 bus stops along Cedar Avenue between Gettysburg to the North and Jensen Avenue to the South. Amenities continue to be installed along Cedar Avenue. Work remaining along Cedar Avenue includes the completion of amenity and signage installation, and the painting of curbs and traffic lines.



Work on Shaw Avenue has progressed up to Shaw and Fruit. The remaining work will continue to progress to the east down Shaw Avenue, but will still be avoiding the major shopping centers on this corridor during the Holiday Season.



The Shaw Cedar Bus Stop Improvement project started in the Summer of 2022, is expected to take a year to complete.

This project is part of FAX's effort to improve service the transit rider's experience. Ultimately, this project benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

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