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What's New at FAX, November 2022

November 30, 2022

Catch a Free Ride on the FAX "Holly Jolly" Holiday Bus

This Holiday Season, ride for free on the FAX "Holly Jolly" Holiday Bus! This festive bus will be rotated between FAX's 18 routes from Friday, November 26, 2022, to January 1, 2023. To help with the holiday spirit, the Holly Jolly bus will also accept cash donations for those with needs in our community.

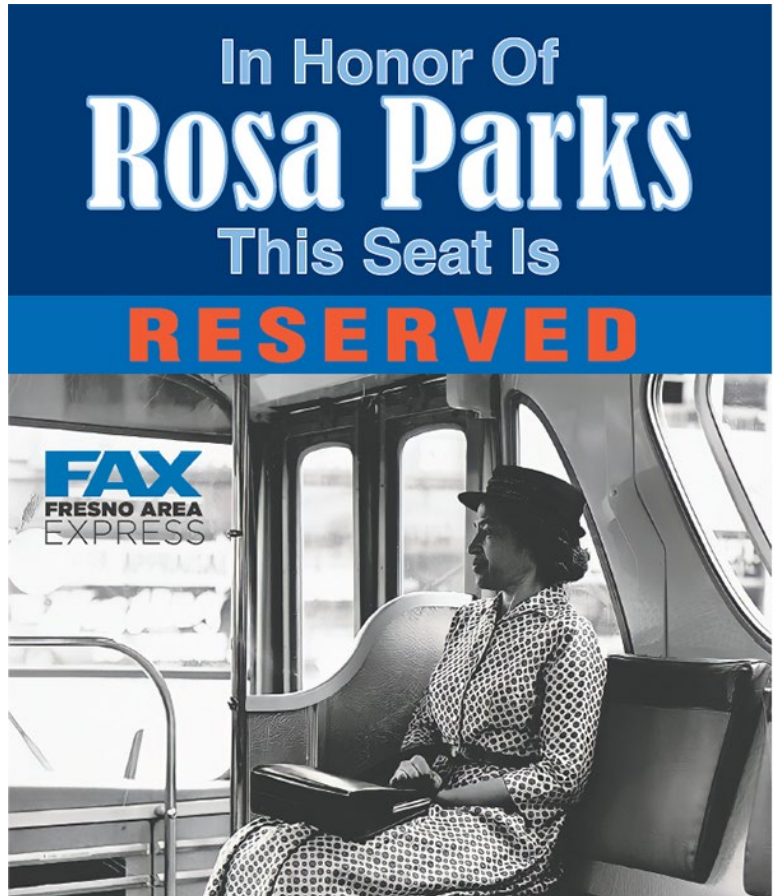


Happy Holidays to our passengers from FAX!

FAX Celebrates Rosa Parks' Contribution to the Civil Rights Movement

On December 1, 1955, in Montgomery, Alabama, Rosa Parks refused to give up her seat to a white passenger, after the whites-only section was filled. Rosa's act of defiance became an important symbol of the modern Civil Rights movement and helped to ensure that everyone, regardless of race, had equal access to all seats on the bus.

In honor of Rosa, and in observance of Rosa Parks Day, on Thursday, December 1, 2022, FAX will be placing a small commemoration on the front seat of every FAX bus.



New Student Fares coming in January 2023

A lower student fare is proposed to go into effect on January 2, 2023. FAX's new student fares would include a single ride for 75 cents or a 31-Day Student pass for \$22, down from \$1 for a regular single ride and \$36 for a regular 31-Day Pass. This would apply to all students – including elementary, middle, and high school students, as well as community college and university students. Students would be required to show a valid student ID when boarding the bus.

In early November, FAX completed Title VI public outreach, a necessary step to roll out new student fares.



The Fresno City Council is expected to take action on the proposed student fares and related Title VI Fare Equity Analysis on December 1, 2022.

FAX Participates in the Veteran's Day Parade

Every year, the City of Fresno holds a parade in Downtown Fresno on Veteran's Day honoring our service members for their sacrifices for our freedoms. FAX and our drivers are proud to have been part of this year's celebration and are proud to support free fares for veterans and active members of the military.

On November 11, 2022, City leaders kicked off the 103rd annual Veteran's Day Parade with speeches at 10:45 a.m. and the parade itself commencing at 11:11 a.m. The parade made its way through Downtown, from P Street in front of City Hall to H Street and Chukchansi Park. It is the largest Veteran's Day Parade west of the Mississippi River, with approximately 170 entries, including music bands, cars, and floats.





Veterans and families, thank you for your service and for your sacrifice for our freedoms.

Free Wi-Fi Now on Routes 9 and 38 in addition to the BRT

Our riders have been asking for Wi-Fi on FAX buses. We listened and in June 2022, rolled out Wi-Fi on the buses servicing Route 1, BRT.

In October 2022, FAX added Wi-Fi to the buses servicing Routes 9 and 38. As a result, the FAX buses servicing Routes 1 (BRT), 9, and 38 are now all equipped with Wi-Fi for FAX passengers using those routes.

Instructions to add FAX Wi-Fi on your mobile devices are below.

THANK YOU FOR ASKING!

How do I connect to the bus Wi - Fi?



Make sure you are on either Route 1, 9 or 38. Enable Wi-Fi on your device. For computers, this can sometimes be a physical switch. Once you have enabled your Wi Fi, Select the “FAX Bus Public Wi-Fi” network. A webpage should load with a “terms of use statement.” Read and accept the terms to be connected.

If the terms of use page does not automatically load, open an Internet browser such as Chrome, Firefox, or Edge, and it should appear. Call (559) 621 - 1486 for recorded instructions, or visit www.fresno.gov/faxwifi/ for troubleshooting instructions.

Highlights of FAX social media

FAX has been interacting with our passengers on social media for some time now, through the Facebook, Twitter, and Instagram pages.

For those of you who are not yet following us on social media, our top post from the last month was instructions on how to set up Wi-Fi on the buses servicing Routes 1, 9, and 38.

If you would like access to this type of FAX information as soon as it becomes available, please subscribe to any of our social media channels on Facebook, Twitter, Instagram, or using '@fresnofax' on Google.

The Kaiser Permanente Fare Subsidy Program Continues

The Fare Subsidy program that started on July 1, 2022, continues in place. Made possible by a generous grant from Kaiser Permanente, the program pays the FAX fare for those who qualify for reduced fares, including riders who are seniors (65 or older), those with Medicare cards, and persons with disability placards.

As part of the Zero Fare Clean Air Act, on May 13, 2022, Kaiser Permanente awarded grant funds to FAX to subsidize fares for Reduced Fare riders. This project is supported by Kaiser Permanente Northern California Community Benefit Programs.

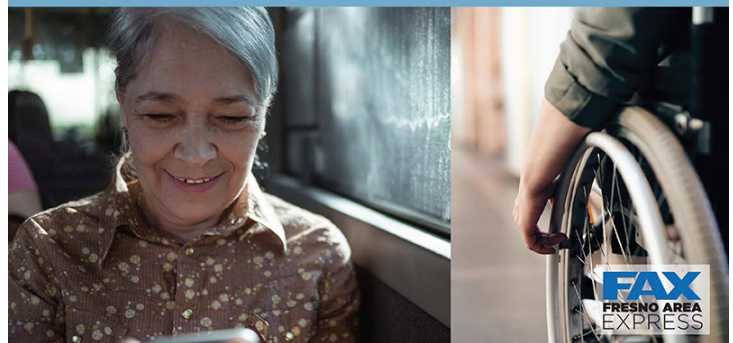
FAX expresses gratitude to Kaiser Permanente for their kind gesture in support of our most vulnerable citizens.

ATTENTION FAX REDUCED FARE RIDERS.

Thanks to a grant award from Kaiser Permanente, starting July 1st, your fare will be paid!

Reduced fare riders are Seniors 65 or older, Medicare card holders, and persons with disability placards.

This project is supported by Kaiser Permanente Northern California Community Benefit Programs.



As part of the Zero Fare Clean Air Act, on May 13, 2022, Kaiser Permanente awarded grant funds to Fresno Area Express to subsidize fares for Reduced Fare riders. Reduced Fare riders include Seniors 65 or older with ID, Medicare card holders, and persons with disability placards. This project is supported by Kaiser Permanente Northern California Community Benefit Programs.

A Reminder about FAX and Clovis Transit Holiday Hours for 2022

With Veteran's Day and Thanksgiving behind us, we wanted to remind you about our holiday hours for the remaining holidays. Holiday hours for FAX, Handy Ride, Clovis Transit Stageline, and Clovis Round Up are as follows:

HOLIDAY	DATE	DAY	MTC	FAX FIXED ROUTES	FAX HANDY RIDE	CLOVIS TRANSIT STAGE- LINE	CLOVIS ROUND- UP
Christmas Eve	12/24	SAT	NS	SS	SS	RS	RS
Christmas	12/25	SUN	NS	NS	NS	NS	NS
Christmas Day (observed)	12/26	MON	NS	SS	SS	NS	NS
New Year's Eve	12/31	SAT	NS	RS	RS	RS	RS
New Year's Day	1/1/23	SUN	NS	SS	SS	NS	NS
New Year's Day (observed)	1/2/23	MON	NS	SS	SS	NS	NS

SS = Sunday Schedule:

FAX Sunday Schedule, from approximately 6:30 a.m. – 7:00 p.m.

RS = Regular Schedule:

FAX Regular Schedule, from approximately 5:30 a.m. – 10:00 p.m.

LS = Limited Service:

Clovis Transit, Limited Service

NS = No Service:

FAX and Clovis Transit, No Service

We wish you and yours a happy, healthy, safe, and prosperous Holiday Season.

Update on the Shaw-Cedar Bus Stop Improvement Project

FAX continues working on completing upgrades to bus stops on Cedar Avenue in the Shaw-Cedar Bus Stop Improvement Project.

The project consists of upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar, and on Cedar from Jensen to Shaw. It will provide accessible locations to wait for the bus and accessible pathways for passengers. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs and gutters and security lighting.

To date, sidewalk and street improvements have been made at 33 bus stops along Cedar Avenue between Gettysburg to the North and Jensen Avenue to the South. The Contractor has begun working back along completed bus stops along Cedar installing shelters, benches, and trash cans, as well as signage.



Bus stop improvements have begun along Shaw Avenue, specifically at Shaw and Marks and Shaw and Valentine. Construction will head eastward along Shaw to specifically avoid impacting shoppers along Shaw Avenue during the busy shopping season.



The Shaw Cedar Bus Stop Improvement project started in the Summer of 2022, is expected to take a year to complete.

This project is part of FAX's effort to improve service the transit rider's experience. Ultimately, this project benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

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