



@FresnoFAX

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What's New at FAX, September 2021

September 9, 2021

New Fare Structure as of September 1, 2021

On Monday, September 1, 2021, FAX started collecting fares again after a 6-month period of free fares intended to help FAX transit riders experiencing financial difficulties from COVID-19.

Our regular fare has been reduced from \$1.25 per ride to \$1 per ride, with additional fares reduced accordingly.

In addition:

- Reduced fares are available for seniors, people with disabilities, and Medicare cardholders, with valid IDs.
- Children 12 and younger ride free.



New Fare Structure Effective September 1, 2021

Fixed Route Fares:

Cash Fare - One Way.....	\$1.00
Cash Fare - One Way - Reduced Fare*.....	.50¢
1 Ride Card.....	\$1.00
1 Ride Card - Reduced Fare*.....	.50¢
10 Ride Card.....	\$9.00
10 Ride Card - Reduced Fare*.....	\$4.50
31-Day Pass.....	\$36.00
<i>Unlimited rides.</i>	
31-Day Reduced Fare* Pass.....	\$18.00
<i>Unlimited rides.</i>	

Transfers

All fares entitled to one free transfer. Transfers may be used for a maximum of two bus changes.

*Reduced Fare

Seniors (65 years or older) with valid ID.

People with disabilities with valid ID.

Medicare card holders with valid ID.

Handy Ride*:

Basic Rate for ADA-Certified Persons - One-Way.....	\$1.25
Monthly Flash Pass for ADA-Certified Persons**.....	\$36.00

**Personal care attendants ride free when accompanying an ADA-certified person who has paid the appropriate fare.*

***Maximum 60 one-way trips per month.*

Children 12 and younger.....**FREE**

Children under 6 must be accompanied by an adult.

Active Military and Veterans with valid ID.....**FREE**



TAKE A RIDE WITH US!

- Active military and veterans ride for free, with valid ID.
- 31-day passes and 10 Ride Cards are available at discounted rates.
- Handy Ride single-ride fares are reduced from \$1.50 to \$1.25.

To learn more about the fare changes:

- Visit www.fresno.gov/lower-fares/;
- Visit [Fresno FAX's Facebook Page](#)

Remember, mask-up on FAX buses to help keep our passengers and drivers healthy.

Feedback from Pop-Up Events

FAX recently completed an extensive public outreach process to inform FAX transit riders about the new fare structure and solicit feedback for the Title VI fare equity analysis.



FAX outreach consisted of 14 pop-up events and a live virtual event. The 14 pop-up events were held at the busiest bus stops on the FAX transit network over 17 days, starting on Friday, August 13, and ending Monday, August 30, 2021. On Wednesday, August 25, 2021, FAX held a live virtual workshop. The link to the workshop is provided further below.

FAX Planning staff with FAX bus drivers at a recent fare structure public outreach event.

FAX is subsidized in part by the Federal Transit Administration (FTA). As a result, FAX works with the FTA's Office of Civil Rights to ensure that service and fare changes do not result in disparate impacts or disproportionate burdens for minority and low-income populations. The results of our fare equity analysis will be included in [our Title VI](#)



A FAX public outreach event at Courthouse Park for the Fare Structure project.

[Program](#). Feedback from transit riders and stakeholders is an essential part of the process.

Watch a recording of our recent Virtual Meeting

As stated above, as part of our public outreach for the new fare structure program and corresponding Title VI update, FAX held a virtual meeting through our Facebook page and YouTube channel to inform and address questions of transit riders and stakeholders. The event was well-attended, and we received thoughtful feedback.

You can watch the new fare structure virtual meeting in its entirety on the FAX Facebook page at www.facebook.com/fresnoFAX/

FAX is Rolling out its First Two 100% Electric Buses!

As we reported last month, FAX is going green! Check out our [YouTube video](#) showcasing our two fully electric FAX buses, which are hitting the road in the coming weeks and are the first of many zero emission buses to make their way to the streets of Fresno.



Fresno Mayor Jerry Dyer, Assistant City Manager Greg Barfield, Assistant Department Director Brian Barr, and Administrative Manager Belinda McMillan Haener gather at the press conference announcing new electric buses for FAX.

The new FAX electric buses are 40 feet long, 100% electric with zero tail pipe emissions, and can seat up to 35 persons. They have an estimated range of 180 to 195 miles per charge, and a fuel economy rating up the 23.5 MPGe. Since electric buses run much quieter than current buses, they will have low speed artificial noise generators for pedestrian awareness.

Over the next 20 years, FAX will convert its entire fleet of buses to zero-emission. As a result, we will be upgrading our infrastructure to support electric and hydrogen fuel cell vehicles. Forty-six bus chargers are on order, consuming 3 Megawatts of power during non-peak hours. The chargers will all be housed at the FAX maintenance yard. It will take approximately four hours to charge each bus.



FAX equipment Supervisor Frank Peter sets up an electric bus to charge.

As you can imagine, the transition to electric does not come cheap. This project is made possible through the Federal Transit Administration (FTA), and the State of California Transit Intercity and Rail Capital Program grants. Additional support is coming from PG&E's Electric Vehicle (EV) Fleet program in the form of infrastructure to support the 3 MW load and also other financial incentives to purchase electric buses and bus chargers.



The first of several FAX electric buses drives into a recharging bay at the operations yard for the City of Fresno

FAX electric buses will be used for much more than providing transportation and keeping the air clean. We are using them to leverage additional benefits for the wellbeing of the entire region. FAX in partnership with Fresno City College has secured grant funding to develop an Advanced Propulsion

Training Campus at the College's new West Satellite campus to provide training to maintain the increasing fleet of zero emission vehicles on the Valley's roads.

FAX is proud to be doing our part to provide transit service to the residents of Fresno and improve the quality of our air.

Federal Mask Mandated Extended to January 18, 2022

In January 2021, President Joe Biden signed [Executive Order 13998](#) imposing a mask requirement for all travelers on U.S. public transportation systems, including planes, rail, van, bus, and motorcoach services, to mitigate the risk of COVID-19. The [Transportation Security Administration](#) (TSA) has extended

face mask requirements across all transportation networks through January 18, 2022.

Passengers are required to wear facial coverings at all times, as are visitors to any indoor transit facilities like the FAX Handy Ride office. FAX and Handy Ride continue to operate on a regular schedule. Passenger capacity restrictions were lifted on Monday, June 21, 2021, for both FAX and Handy Ride.



For fixed-route service, FAX requests passenger to self-screen; for Handy Ride, screenings are conducted at the time of reservation and again when boarding the vehicles.

Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or

known COVID-19-infected individual.

If you meet any of these conditions, go home immediately and self-isolate.

We are using Facebook (facebook.com/FresnoFAX/) and Twitter (twitter.com/FresnoFAX) at "@FresnoFAX" to communicate the latest information related to COVID-19. For additional detailed information, please visit the City of Fresno website at www.fresno.gov and the FAX website at www.fresno.gov/FAX.

