



What's New at FAX, August 2022

August 23, 2022

FAX Receives an FTA Grant for over \$17 million!

The Federal Transit Administration (FTA) awarded FAX \$17,367,042 to upgrade its maintenance and paratransit facilities, buy as many as 30 hydrogen, battery electric, and compressed natural gas replacement buses and conduct workforce development activities. This project will help improve service reliability and air quality in Fresno and the Central Valley.



Funding is made available from the FTA through its Low- and No-Emission and Bus and Bus Facilities Program for fiscal year 2022. This program is providing \$1.66 billion in grants to transit agencies, territories, and states across the United States to invest in bus fleets and facilities.

Thank you, FTA, for your investment in our infrastructure and health.

Recap of Public Workshops on the Proposed Service to North Pointe Business Park and Southwest Fresno

During August, FAX conducted public workshops to solicit feedback on proposed service to the North Pointe Business Park and Southwest Fresno. FAX recently received grant funding to purchase electric buses and to operate the buses for up to three years. This area contains many residences and businesses, including Amazon, Ulta, the IRS, and others.

Public workshops were held on August 11th, 17th, and 20th to solicit input on the proposed alignment of the new service. FAX presented three potential alignments, as follows.

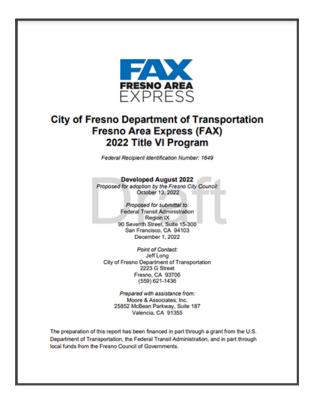
- 1. Route 34 extension to North Pointe Business Park and enhanced frequencies of 15 minutes along the whole route,
- 2. A new Freeway Express service from the Downtown Transit Center at Courthouse Park to North Pointe Business Park, accompanied by a new Church Avenue crosstown route, and
- 3. Ending Route 32 at the Downtown Transit Center at Courthouse Park and creating a new Route 36 at 15-minute frequencies that connects to North Pointe Business Park.



FAX received positive input on all three alternatives. (Workshop materials and maps can be found at: https://www.fresno.gov/transportation/plans-reports-notices/#tab-6.)

FAX planners will continue to evaluate the proposals, conduct all appropriate studies, and aim for deployment by spring or summer of 2023. The information gathered from our passengers and residents through this important process is helping FAX planners move forward with the best route for proposed service to the North Pointe Business Park and Southwest Fresno.

Thank you for your input on the Title VI Program Update



In May 2022, FAX conducted extensive outreach to solicit input from transit riders regarding our draft 2022 Title VI Program, which explains our commitment to non-discrimination based on race, color, and national origin. FAX released the Draft 2022 Title VI Program Update on July 22. On August 19, 2022, the public review and comment period closed.

FAX will present the Final 2022 Title VI Program, along with the comments received, to the Fresno City Council for adoption on October 13, 2022.

Why is Title VI important?

Every three years, FAX prepares a Title VI report to make the public aware of their rights under Title VI, analyze the demographic make-up of its service area, and detail the actions it has taken and/or will take to prevent discrimination. It also includes any equity analyses undertaken for fare changes, major service changes, and the construction of new transit facilities. We appreciate your ridership and express our highest commitment to non-discrimination based on race, color, or national origin.

City of Fresno Procurement Workshop

Interested in doing business with the City of Fresno?

The City of Fresno is holding a 2022 procurement workshop titled "How to Do Business with the City of Fresno" on Friday, August 26, 2022, at 10:00 AM at Fresno City Hall.

The topics for discussion include:

- Purchasing Basics and the Bidding Process
- Using Planet Bids (the City's "e-procurement" system)
- Disadvantaged Business Enterprise (DBE)
 Program
- FAX Procurement
 Practices and FTA DBE
- Airports Upcoming Projects.



Please contact the Purchasin; Division at purchasing@fresno.gov or (559) 621-1332, or visit their websites at: www.fresno.gov/finance/purchasing www.flyfresno.com/business-opportunities

Kaiser Grant Provides Free Fares for Reduced Fare Riders

Since July 1, 2022, qualifying Reduced Fare Riders can board any FAX fixed-



route bus at no cost to the rider. Reduced Fare riders include Seniors 65 and older with ID, Medicare card holders, and persons with disability placards. Correct ID is required. This project is supported by Kaiser Permanente Northern California Community Benefit Programs.

As part of the Zero Fare Clean Air Act, passed by the City of Fresno in early 2022, Kaiser Permanente Fresno awarded grant funds to FAX to subsidize fares for Reduced Fare riders.

HOW TO USE THE PROGRAM

Riders must show identification at the time of boarding. This program will continue until grant funds are expended. Handy Ride is not included.

Acceptable types of I.D. are:

- FAX-issued identification cards
- Medicare card and proper identification
- Driver's License or State issued I.D. card (DMV)
- DMV Parking Placard with registration form

Reduced fare identification cards issued from other transit agencies, will be accepted on FAX fixed-route buses. Laminated passes will not be accepted.

For assistance, please call 559-621-RIDE. Thanks to Kaiser Permanente Fresno for this kind and generous gesture!

FAX Provides Free Rides to Cooling Centers When Temperatures Exceed 105 Degrees

On days when temperatures are expected to exceed 105 degrees in Fresno, the City of Fresno will open its cooling centers from 12:00 noon to 7:00 p.m. During these times, FAX will provide free transit service to the cooling centers.

City of Fresno designated cooling centers and the FAX routes they are serviced by are:

- Frank H Ball Neighborhood Center, 760 Mayor Avenue, accessed via routes 32 and 34.
- Ted C. Wills Community Center,
 770 N. San Pablo, accessed via routes
 22, 33, and 35.
- Mosqueda Community Center,
 4670 E. Butler, accessed via routes 26 and 33.
- Pinedale Community Center,
 7170 N. San Pablo, accessible via routes 1, 26, 32, and 34

FAX will provide free transportation along normal routes to and from cooling center sites when the centers are open. To ride free, passengers must indicate they are traveling to a cooling center. Individuals should refer to the FAX schedule to determine the final evening departure time for buses providing service near cooling center locations.



The Shaw-Cedar Bus Stop Improvement Project Continues

FAX is completing upgrades to bus stops on Cedar Avenue in the Shaw-Cedar Bus Stop Improvement Project. Upgrades to the Shaw Ave. segment will begin once Cedar is complete.

The project consists of upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar, and on Cedar from Jensen to Shaw. The project will provide accessible locations to wait for the bus and accessible pathways for passengers. Improvements include adding new bus stop amenities such as shelters,



benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs and gutters.

Routes 9 and 38 are high-frequency routes operating on 15-minute frequencies on weekdays from approximately 6:00 a.m. to 6:00 p.m. Twenty-eight of these stops are on the Shaw segment, and thirty-five are on the Cedar segment.



This project is part of FAX's effort to improve service and will provide passengers with new shelters, benches, trash receptacles, and added security lighting. Ultimately, this project benefits 10 additional bus routes which intersect routes 9 and 38: routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45. This work is expected to be completed within 1 year from the start of the project, in summer of 2023. We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

