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What's New at FAX, July 2022

July 22, 2022

We Need Your Comments on FAX's Draft 2022 Title VI Program!

In May 2022, FAX conducted extensive outreach to solicit input from transit riders regarding our draft 2022 Title VI Program, which explains our commitment to non-discrimination based on race, color, and national origin. We have compiled this information into a comprehensive report and need your comments and feedback.

The public comment period is from July 22 to August 19, 2022. You can access the draft report and submit your comments at:

www.fresno.gov/transportation/plans-reports-notice

WE WANT TO HEAR FROM YOU!
¡QUEREMOS SUS COMENTARIOS!

CLICK HERE

to provide comments on our draft 2022 Title VI Program, which explains our commitment to Non-Discrimination.
Comments due August 19, 2022.

HAGA CLIC AQUÍ

para proporcionar comentarios sobre nuestro borrador del Programa del Título VI de 2022, que explica nuestro compromiso contra la discriminación.
Comente antes del 19 de agosto de 2022.

Hard copies are also available for review at Manchester Transit Center, located at 3590 N. Blackstone Avenue, as well as at the Fresno County Public Library in downtown Fresno located at 2420 Mariposa Street.

Comments are due Friday, August 19, 2022, and can be e-mailed to faxoutreach@fresno.gov, or mailed to FAX, attention Title VI Coordinator, 2223 G Street,

Fresno, CA 93706. FAX will present the final 2022 Title VI Program to the Fresno City Council for adoption on October 13, 2022.

Please RSVP to 559-621-1499 or carolina.ilic@fresno.gov for the in-person workshops so we can calculate quantities for the refreshments. As always, our workshop rooms and restrooms are ADA accessible. To request translation services or auxiliary aids, please contact the phone number or e-mail listed above.

We encourage anyone interested in this new bus service to attend the workshops and provide their input. You can also send comments to faxoutreach@fresno.gov.

Kaiser Grant Provides Free Fares for Reduced Fare Riders

Starting on July 1, 2022, qualifying Reduced Fare Riders can board any FAX fixed-route bus at no cost to the rider. Reduced Fare riders include Seniors 65 and older with ID, Medicare card holders, and persons with disability placards. Correct ID is required. This project is supported by Kaiser Permanente Northern California Community Benefit Programs.

As part of the Zero Fare Clean Air Act, Kaiser Permanente Fresno awarded grant funds to FAX to subsidize fares for Reduced Fare riders.

HOW TO USE THE PROGRAM

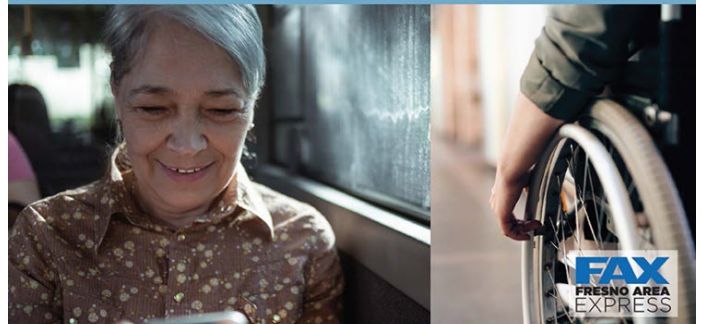
Riders must show identification at the time of boarding. This program will continue until grant funds are expended. Handy Ride is not included.

ATTENTION FAX REDUCED FARE RIDERS.

Thanks to a grant award from Kaiser Permanente, starting July 1st, your fare will be paid!

Reduced fare riders are Seniors 65 or older, Medicare card holders, and persons with disability placards.

This project is supported by Kaiser Permanente Northern California Community Benefit Programs.



As part of the Zero Fare Clean Air Act, on May 13, 2022, Kaiser Permanente awarded grant funds to Fresno Area Express to subsidize fares for Reduced Fare riders. Reduced Fare riders include Seniors 65 or older with ID, Medicare card holders, and persons with disability placards. This project is supported by Kaiser Permanente Northern California Community Benefit Programs.

Acceptable types of I.D. are:

- FAX-issued identification cards
- Medicare card and proper identification
- Driver's License or State issued I.D. card (DMV)
- DMV Parking Placard with registration form

Reduced fare identification cards issued from other transit agencies, will be accepted on FAX fixed-route buses. Laminated passes will not be accepted.

For assistance, please call 559-621-RIDE. Thanks to Kaiser Permanente Fresno for this kind and generous gesture!

FAX Provides Free Rides to Cooling Centers When Temperatures Exceed 105 Degrees

On days when temperatures are expected to exceed 105 degrees in Fresno, the City of Fresno will open its cooling centers from 12:00 noon to 7:00 p.m. During these times, FAX will provide free transit service to the cooling centers.

City of Fresno designated cooling centers and the FAX routes they are serviced by are:

- **Frank H Ball Neighborhood Center**, 760 Mayor Avenue, accessed via routes 32 and 34.
- **Ted C. Wills Community Center**, 770 N. San Pablo, accessed via routes 22, 33, and 35.

CITY OF FRESNO
COOLING CENTERS
When Temperatures are forecasted to reach 105 degrees or hotter, centers will open from
12 P.M. - 7 P.M.



Participating Centers
Frank H. Ball Community Center
Ted C. Wills Community Center
Mosqueda Community Center
Pinedale Community Center

TAKE A RIDE WITH US!
FAX will provide free bus transportation along normal routes to and from cooling centers. To ride free, you must indicate you are traveling to a cooling center.

FAX FRESNO AREA EXPRESS

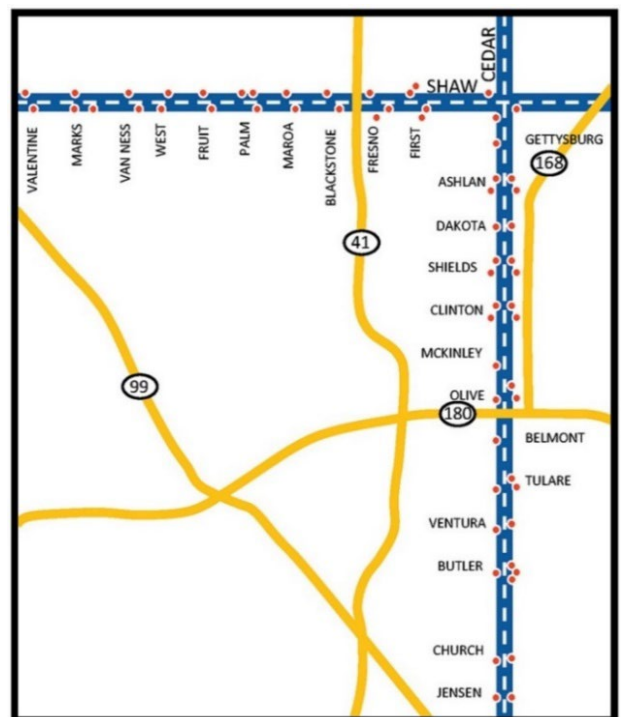
- **Mosqueda Community Center**,
4670 E. Butler, accessed via routes 26 and 33.
- **Pinedale Community Center**,
7170 N. San Pablo, accessible via routes 1, 26, 32, and 34

FAX will provide free transportation along normal routes to and from cooling center sites when the centers are open. To ride free, passengers must indicate they are traveling to a cooling center. Individuals should refer to the FAX schedule to determine the final evening departure time for buses providing service near cooling center locations.

The Shaw-Cedar Bus Stop Improvement Project Continues

FAX is completing upgrades to the first set of bus stops in the Shaw-Cedar Bus Stop Improvement Project. Upgrades to the second segment are scheduled to start later this summer.

The project consists of upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar, and on Cedar from Jensen to Shaw. The project will provide accessible locations to wait for the bus and accessible pathways for passengers. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs and gutters.



Routes 9 and 38 are high-frequency routes operating on 15-minute frequencies on weekdays from approximately 6:00 a.m. to 6:00 p.m. Twenty-eight of these stops are on the Shaw segment, and thirty-five are on the Cedar segment.



This project is part of FAX's effort to improve service and will provide passengers with new shelters, benches, trash receptacles, and added security lighting. Ultimately, this project benefits 10 additional bus routes which intersect routes 9 and 38: routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45. This work is expected to be completed within 1 year from the start of the project, in summer of 2023. We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

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