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What's New at FAX, July 2021

July 28, 2021

FAX Releases New Safety Video

The safety of our transit riders and employees is top priority at FAX! We have released a video to show our passengers what we are doing to protect everyone's safety. To see the video, please go to:

<https://www.facebook.com/FresnoFax/videos/499328234627063/>



Fares to be reinstated starting September 1st

Dollar rides throughout the City of Fresno. For additional details, visit [fresno.gov/lower-fares/](https://www.fresno.gov/lower-fares/). In addition:

- Reduced fares are available for seniors, people with disabilities, and Medicare card holders, with valid ID.
- Children 12 and younger ride free.
- Active military and veterans ride for free, with valid ID.
- 31-day passes and 10 Ride Cards are available at discounted rates.

To learn more about fare changes, attend a Live Virtual Workshop on Fresno [FAX's Facebook](#) and YouTube pages on Wednesday, August 25, 2021 at 5 p.m., or come to a FAX pop-up tent event at one of the 14 locations described below.

Remember: Mask-up on FAX buses to help keep our passengers and drivers healthy.

FAX Title VI Fare Equity Analysis and Public Outreach Dates, Locations, and Times

Starting on September 1, 2021, Fresno Area Express will resume collecting fares on FAX buses. Also on this day, our regular fare will be reduced from \$1.25 per ride to \$1.00. Other fares are being reduced accordingly. As a result, FAX will be conducting a Title VI Fare Equity Analysis to ensure that changes to the transit fares are consistent with Title VI policies defined by the Federal Transit Administration (FTA).

Beginning Friday August 13, 2021, FAX will conduct 14 pop-up events at the most heavily utilized stops within the FAX fixed-route transit network and one virtual workshop on Fresno FAX's Facebook and You Tube pages to engage with the public and receive feedback. Pop-up and virtual workshop event dates, times, and locations are listed below.

Friday, August 13, 2021

- Inspiration Park: 10:30 a.m. to 12 noon, served by Route 12
- Riverside-El Paseo: 1 to 2:30 p.m., served by Routes 3 and 20
- Brawley-Walmart: 2:30 to 4 p.m., served by Routes 9, 12, and 20

Monday, August 16, 2021

- Walnut-California: 2 to 3:30 p.m., served by Route 38

Tuesday, August 17, 2021

- Cedar-Ventura BRT Station: 9 to 11 a.m., served by Routes 1 and 38
- Weldon-Blackstone BRT Station: 1 - 2:30 p.m., served by Routes 1 and 20

Thursday, August 19, 2021

- Cedar-Shaw: 12 noon to 1:30 p.m., served by Routes 9 and 38

Monday, August 23, 2021

- Manchester Transit Center: 10 a.m. to 12 noon, served by Routes 1, 28, 41

Tuesday, August 24, 2021

- A & B Shelters at Courthouse Park & Van Ness BRT Station: 9 to 11 a.m., served by Routes 1, 22, 26, 28, 32, and 34
- El Paso-Blackstone BRT Station: 12:30 to 2 p.m., served by Routes 1, 26, 32, 38, and 58

Wednesday, August 25, 2021

- Shaw-Blackstone BRT Station: 10 a.m. - 12 noon, served by Routes 1 and 9
- Live Virtual Workshop: 5 p.m., Fresno FAX Facebook and You Tube pages

Thursday, August 26, 2021

- L Shelter at Courthouse Park: 9 to 11 a.m., served by Routes 22, 26, 32, 34, and 38

Monday, August 30, 2021

- Clovis-Kings Canyon BRT Station: 8:30 to 10 a.m., served by Routes 1 and 22

- Chestnut-Kings Canyon BRT Station: 10:30 a.m. to 12 noon, served by Routes 1 and 41

We hope to see you there!

A reminder about COVID-19 rules at FAX

In January 2021, President Joe Biden signed [Executive Order 13998](#) imposing a mask requirement for all travelers on U.S. public transportation systems, including rail, van, bus, and motorcoach services, to mitigate the risk of COVID-19. The [Transportation Security Administration](#) (TSA) has extended face mask requirements across all transportation networks through September 13, 2021.

As a courtesy, we remind our passengers about FAX rules that help protect riders and drivers.



Passengers are required to wear facial coverings at all times, as are visitors to any indoor transit facilities like the FAX Handy Ride office. FAX and Handy Ride continue to operate on a regular schedule. Passenger capacity restrictions were lifted on Monday, June 21, 2021, for both FAX and Handy Ride.

For fixed-route service, FAX requests passenger self-screen; for Handy Ride, screenings are conducted at the time of reservation and again when boarding the vehicles.

Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or known COVID-19-infected individual.

If you meet any of these conditions, go home immediately and self-isolate.

We are using Facebook (facebook.com/FresnoFAX/) and Twitter (twitter.com/FresnoFAX) at "@FresnoFAX" to communicate the latest information related to COVID-19. For additional detailed information, please visit the City of Fresno website at www.fresno.gov and the FAX website at www.fresno.gov/FAX.

