



## What's New at FAX – July 2020

*July 15, 2020*

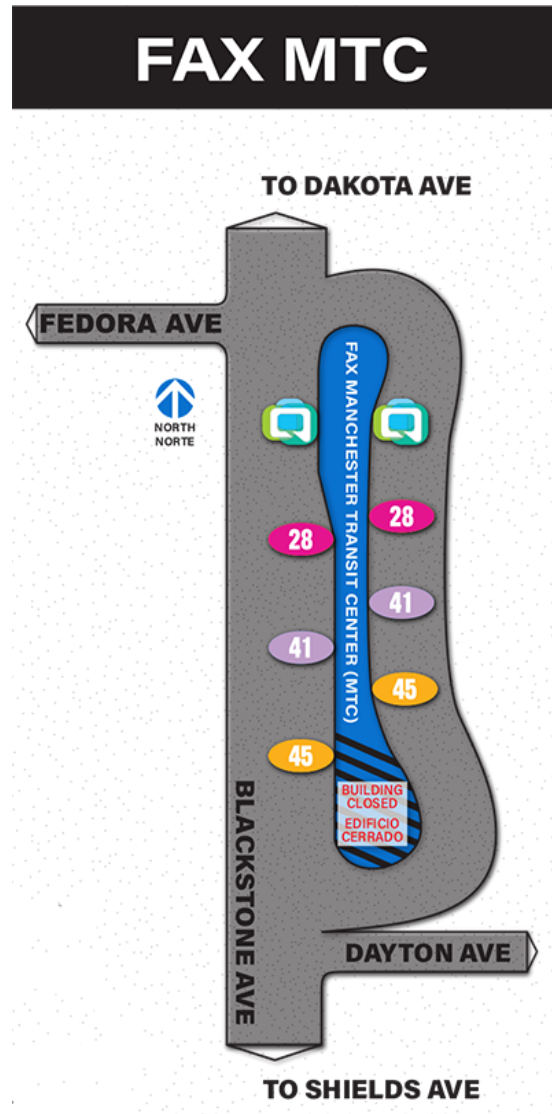
### Bus Service Returns to Manchester Transit Center (MTC)

FAX bus service will return to Manchester Transit Center on Monday, August 3, 2020.

There are two components to service at MTC: (1) bus service, and (2) the Customer Service Center.

Regarding bus service, buses will return for stops and transfers as they were before construction began. The routes that will be served at MTC include Route 1 (the Q) as well as Routes 28, 41, and 45. The map to the right shows the location of the stops at MTC.

The Customer Service Center at MTC will remain closed until further notice. As a result, passengers can continue to visit the

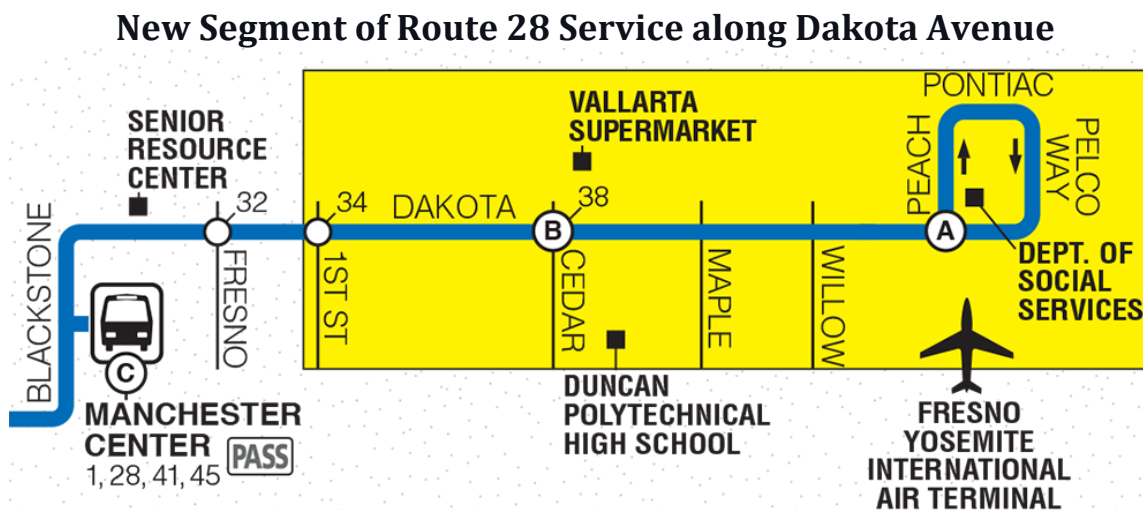


temporary FAX office in Manchester Mall at the north end of the mall. Updates will be posted to the [FAX website](#) and the FAX Facebook and Twitter social media pages at @FresnoFAX.

## Route 28 Rerouted to Provide Service Along Dakota

Earlier this year, FAX conducted [public outreach](#) to solicit feedback from transit riders on potential route changes and received positive feedback. This included an upcoming change to Route 28.

Effective Monday, August 3, 2020, the eastern segment of FAX Route 28 will be rerouted from its current alignment along Shaw Avenue to travel along Dakota Avenue, providing service to Dakota and Peach, with transfer connections to Route 34 at First Street, Route 38 at Cedar Avenue, and Clovis Transit Route 50 at Peach Avenue. See the new segment highlighted in yellow below.



Service will be at approximately 20-minute headways on weekdays, transitioning to 30-minute headways after 8:00 p.m. Saturday and Sunday service will also run with 30-minute headways.

Please check the August 3, 2020 Schedule Guide, the MyFAXBus app, or Google Transit for schedules.

## Schedule Guide Refresh

Keep an eye out for exciting changes with the August 3 Schedule Guide! FAX has redesigned its Schedule Guide to give it a more modern look and to make it easier for our passengers to read the English version and the corresponding Spanish translation. It also includes a “What’s New” section, as well as an explanation of how to read and use the guide. The new Schedule Guide will be available on buses and the [FAX website](#) on August 3<sup>rd</sup>.

## COVID-19 Update

As a reminder, FAX is using Facebook ([facebook.com/FresnoFAX/](https://www.facebook.com/FresnoFAX/)) and Twitter ([twitter.com/FresnoFAX](https://twitter.com/FresnoFAX)) at “@FresnoFAX” to communicate the latest information related to COVID-19. For additional detailed information, please visit the City of Fresno website at <http://www.fresno.gov> and the FAX website at <http://www.fresno.gov/fax>.

[Governor Newsom is requiring that facial coverings be worn in common public places](#) and indoor spaces when social distancing is not possible, including when waiting for or riding on public transportation or a paratransit vehicle. This includes FAX.

FAX and Handy Ride continue to operate on a regular schedule. FAX is continuing to follow the advice of public health officials and practicing social distancing, limiting each fixed route bus to a maximum of ten persons at a time. Passengers are asked to maintain a distance of 6 feet from other people at all times. In addition to social distancing, FAX is requesting passenger self-screenings.



Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or known COVID-19-infected individual

If you meet any of these conditions, go home immediately and self-isolate.

## **Increasing Visibility – New Solar Lights at 200 FAX Bus Stops**



FAX is pleased to share that 100 solar lights were installed at bus stops throughout the City of Fresno! Another 100 stops will receive solar lights over the next month. Transit riders can tap the button on the light pole to turn on the light while they wait for the next bus, which provides additional visibility for passengers and alerts FAX bus drivers that a passenger is waiting.

## **Reduced Fare Rate for U.S. Military and Veterans**

Effective July 1, 2020, U.S. Military/Veterans can ride FAX buses at the Reduced Fare rate of 60 cents per bus ride; \$6 for 10-ride bus cards; or \$24 for 31-day monthly passes. Just show the bus driver your Active Military I.D. or Veteran I.D. card while boarding the bus. Thank you for your service!