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What’s New at FAX, January 2023

January 26, 2023

Unmet Transit Needs Workshops in the City of Fresno

Every January, the Fresno Council of Governments (FCOG) starts its unmet transit needs (UTN) assessment to identify any transit needs that may exist in Fresno County that are reasonable to meet. Public feedback is at the heart of the process.

Public outreach consists of an online survey, and in-person and virtual meetings. Two of the seven in-person meetings are scheduled to take place in the City of Fresno. Below are the in-person workshops in the City of Fresno and the virtual workshops:

IN-PERSON WORKSHOPS	VIRTUAL WORKSHOPS
Wednesday, February 15, 2023, at 5:30 p.m. – Pinedale Community Center, 7170 N. San Pablo	Thursday, February 16, 2023, at 10:00 a.m. – via ZOOM
Saturday, February 25, 2023, at 9:00 a.m. – Offices of Fresno COG, 2035 Tulare Street, Suite 201.	Wednesday, February 22, 2023, at 5:30 p.m. via Facebook

For those that want to provide public feedback, but are unable to attend an event, an [online survey is available in English](#) and [Spanish](#). Learn more about the FY2023 [Unmet Transit Needs Assessment](#) including meeting locations, virtual meeting links, dates, and times.

FAX Handy Ride Vehicles Get a New Look

FAX Handy Ride vehicles are receiving a new look! Many passengers know Handy Ride vehicles as the white buses with a blue FAX logo on the side.

Three new Handy Ride vehicles are going into service with a more colorful appearance, consisting of several shades of blue across the entire vehicle.



Keep a look-out for our newly branded vehicles!

Free Student Fares Successfully rolled out in January

January 2, 2023 was a big day for students riding FAX. State Center Community College District and Fresno Unified School District started subsidizing transit fares for college and high school students. They join Fresno State University in providing an awesome benefit for the community.

FAX has reduced fares for all other students. The new single-ride student fare is now 75 cents, and a 31-Day Student pass is \$22.

Here's how to use the program:

Students, faculty, and staff from Fresno State University, Fresno City College, and Clovis Community College should swipe their student or staff ID for a free ride.

High School students from Fresno Unified School District should request a 31-Day Student Pass from their schools and simply swipe the pass and show their valid student ID.

All other students can purchase single student fares for 75 cents or purchase a 31-Day Student pass for \$22 at Manchester Transit Center or any Ticket Vending Machine (TVM) along the BRT Route 1. Students will need to show the driver a valid student Identification card to board the bus.

For more fare information go to: www.fresno.gov/fares

A Reminder about the City of Fresno Warming Centers

In early to mid-January, Fresno experienced abnormal rainfall and cold weather. To assist those in need of shelter from the recent storms, the City of Fresno temporarily converted its Warming Centers to Storm Relief Centers open 24 hours a day.

As the weather transitioned from wet to cold, Storm Relief Centers transitioned back to City of Fresno Warming Centers on January 17, 2023. The centers will remain open until January 31, 2023.

City of Fresno Warming Centers typically open when the forecasted temperature is expected to be 35 degrees, or less.

Warming centers will be open from 6:00 p.m. to 8:00 a.m., except for the Pinedale Community Center, which will be open from 7:00 p.m. to 8:00 a.m. Cots, blankets, and pet cages will be provided. FAX will also provide free rides

to and from warming centers. Just tell your bus driver that you are going to or coming from a warming center.

The locations of warming centers are:

- Maxie L. Parks Community Center, located at 1802 E. California Ave.
- Mosqueda Community Center, located at 4670 E. Butler Ave.
- Pinedale Community Center, located at 7170 N. San Pablo Ave. (7:00 p.m. to 8:00 a.m.)
- Ted C. Wills Community Center, 770 N. San Pablo Ave.

Follow FAX social media for information and updates about the City of Fresno Warming Centers.

2023 FAX and Clovis Transit Holiday Schedule

With the 2022 Holiday Season behind us, we wanted to remind passengers about FAX and Clovis Transit holidays for 2023. The Holiday Schedule below applies to FAX, Handy Ride, Clovis Transit Stageline, and Clovis Round Up:

HOLIDAY	DATE	DAY	MTC	FAX FIXED ROUTES	FAX HANDY RIDE	CLOVIS TRANSIT STAGE- LINE	CLOVIS ROUND- UP
President's Day	2/20	MON	NS	SS	SS	NS	NS
Memorial Day	5/29	MON	NS	SS	SS	NS	NS
Independence Day	7/4	TUES	NS	SS	SS	NS	NS
Labor Day	9/4	TUES	NS	SS	SS	NS	NS
Veteran's Day	11/11	SAT	NS	SS	SS	LS	LS
Thanksgiving Day	11/23	THUR	NS	NS	NS	NS	NS
Day After Thanksgiving	11/24	FRI	NS	SS	SS	LS	LS
Christmas Eve	12/24	SUN	NS	SS	SS	NS	RS
Christmas Day	12/25	MON	NS	NS	NS	NS	NS
New Year's Eve	12/31	SUN	NS	SS	SS	NS	NS

SS = Sunday Schedule:	FAX Sunday Schedule, from approximately 6:30 a.m. – 7:00 p.m.
RS = Regular Schedule:	FAX Regular Schedule, from approximately 5:30 a.m. – 10:00 p.m.
LS = Limited Service:	Clovis Transit, Limited Service
NS = No Service:	FAX and Clovis Transit, No Service

FAX Frequently Asked Questions

Every month, FAX receives great questions through our social media channels. Some of them are so good, or asked so many times, that we are sharing them here. This month's question is:

Question:

What is MTC and CHP?

Answer:

If you are a FAX rider, chances are you have heard of at least one of these acronyms, or perhaps all of them.

MTC (Manchester Transit Center) – MTC is one of two FAX transit stations which several routes pass through. MTC is located on Blackstone Avenue, just north of Shields, and is a hub for the sale of various passes and access to Handy Ride applications.

CHP (Courthouse Park) – CHP is the second FAX transit station located on Van Ness Ave between Fresno and Tulare at Courthouse Park.

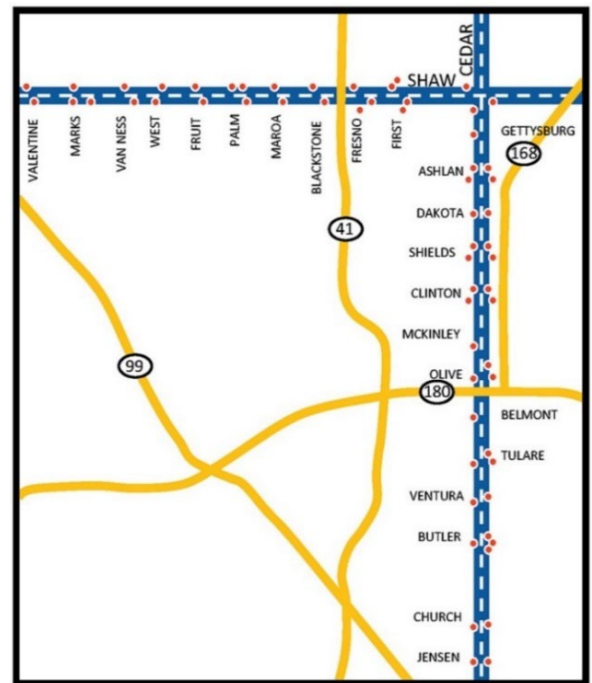


Update on the Shaw-Cedar Bus Stop Improvement Project

FAX continues working on completing upgrades to bus stops on Cedar Avenue in the Shaw-Cedar Bus Stop Improvement Project.

The project consists of upgrades to 63 bus stops along the FAX fixed-route system on Shaw from Valentine to Cedar, and on Cedar from Jensen to Shaw. It will provide accessible locations to wait for the bus and accessible pathways for passengers. Improvements include adding new bus stop amenities such as shelters, benches, and trash receptacles; enlarging concrete bus stop landings; and improving curbs and gutters and security lighting.

Work has reached the intersection of Shaw and Palm. In the meantime, amenities continue to be installed along Cedar with many of these stops approaching completion. Notices will be posted for riders once reopening dates are established for stops that are ready to open.





The Shaw Cedar Bus Stop Improvement project started in the Summer of 2022, is expected to take a year to complete.

This project is part of FAX's effort to improve the transit rider's experience. Ultimately, this project benefits 10 additional bus routes which intersect Routes 9 and 38, including Routes 20, 22, 26, 32, 34, 35, 38, 39, 41, and 45.

We appreciate your patience with the ongoing construction process. If you have any questions, please dial 311.

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