

**Extraction Well Water Use - Application and Agreement for Residential Customers**

**Customer Information**

**Customer Name:**

**Customer Street Address:**

**City:**

**Zip Code:**

**Customer Phone:**

**Your Water Provider:**

**Provider Phone:**

**Email:**

**Vehicle Information**

Please provide the following information for all vehicles collecting extraction well water:

**1. Vehicle A License Plate Number:**

Does Vehicle A have valid insurance and registration?                      Yes                      No

What is the automobile insurance expiration date for Vehicle A?

**2. Vehicle B License Plate Number:**

Does Vehicle B have valid insurance and registration?                      Yes                      No

What is the automobile insurance expiration date for Vehicle B?

**3. Vehicle C License Plate Number:**

Does Vehicle C have valid insurance and registration?                      Yes                      No

What is the automobile insurance expiration date for Vehicle C?

## Extraction Well Water Use Information

**From the list below, select all applicable uses of Extraction well water:**

Dust control

Irrigation of trees, landscaping and gardens

Vehicle Washing

Soil compaction

Washing of hard surfaces such as paths, walls, windows

Other:

**Specify the street address, City and zip code where extraction well water will be used:**

Location A:

Location B:

Location C:

## Frequently Asked Questions about Extraction Well Water

### 1. What is the Extraction Well Water Fill Station Program?

The “Extraction Well Water Fill Station” program is a pilot initiative to provide free groundwater from the Fresno-Clovis Regional Wastewater Reclamation Facility (RWRF) for residential customers to offset the use of drinking water for non-drinking uses.

### 2. What is extraction well water and is it safe?

Extraction well water is water that percolates from disposal ponds where treated wastewater is placed. The soil provides additional filtration treatment resulting in good quality water that is safe for non-drinking uses. Extraction well water is safe for human contact, except for drinking.

### 3. What can I use extraction well water for?

Extraction well water can be used for watering trees, lawns and gardens. It can also be used for dust control, soil compaction, washing vehicles and hard surfaces such as paths, walls and windows.

### 4. What is extraction well water **NOT** suitable for?

It is not suitable for drinking, cooking or use in the kitchen, bathing or showering, filling swimming pools or spas, children’s water toys and connecting it to the household domestic (drinking water) plumbing or irrigation system.

### 5. Do water use restrictions (conservation) apply to extraction well water?

No. Water use restrictions do not apply to extraction well water. However, it is a valuable resource and should not be wasted.

### 6. How much will extraction well water cost me?

The water is currently being provided at no cost.



## 7. How much extraction well water can I pick up at a time?

Residential customers may collect up to 300 gallons per load. Ensure your vehicle can handle the amount of water you collect and transport. **The City of Fresno is not liable for any damages to you or your vehicle(s) due to your participation in the residential extraction well water fill station program.**

## 8. Where and when can I use the Residential Extraction Well Water Fill Station?

The fill station is located at the RWRP, 5607 W. Jensen Avenue, Fresno, CA 93706. Hours of operation are Monday through Sunday, 7:00 am to 7:00 pm.

### Rules and Regulations of Extraction Well Water Use

1. **DO NOT DRINK** extraction well water.
2. Extraction well water **shall not** be put into any piping or storage facility that has any connection to an on-site drinking water supply.
3. Residents must bring their own sealable containers with a minimum size of 1 gallon and a maximum capacity of 300 gallons per truck and/or trailer for collecting and transporting extraction well water.
4. Designated vehicles must have water tight valves and fittings, must not leak, and tanks must be cleaned of contaminants prior to use.
5. Hauling vehicles may be self-propelled or towed vehicles having an attached water tank, with or without pumps, hoses and accessory equipment for filling or distribution of extraction well water. Use of convertible trucks, dump trucks, or flat-bed trucks with detachable tanks is allowed if the tanks are securely attached.
6. Vehicles without a tank or detached tank are not approved for collecting extraction well water.
7. A truck or tank that has contained material from a septic tank or cesspool shall not be used to convey extraction well water.
8. Customers are required to label both sides of their water tanks with the words "**Non-potable water/Do not drink**" in letters of at least 4 inches in height. Labeling must be permanently attached to or painted on the container and must be fully legible and visible at all times.

### Procedure to Obtain Extraction Well Water

1. Read and understand the conditions of this Use Application/Agreement. Download and save the form to your Desktop. Type in your responses, Save, Print, and mail a signed form to the following address:

Attn: Reclamation Coordinator  
Fresno Clovis Regional Wastewater Reclamation Facility  
5607 W. Jensen Ave  
Fresno, CA 93706



*A Nationally Accredited Public Utility Agency*

A hard copy of the form can be mailed to you by calling (559) 621-5134.

2. Approved applicants will receive a brief one-on-one training on use requirements of extraction well water. Customers will be provided a badge to access the gate into the fill station site and activate the water supply. A City representative will direct participating customers to the fill station located inside the RWRf.
3. The badge holder is the primary party held accountable for accessing the fill station site. If the badge is misplaced or damaged, the primary badge holder shall pay \$25.00 to the Wastewater Management Division for a new badge.
4. All water tanks are required to be labeled with the words “**Non-potable water/Do not drink**”.
5. Access to the Residential Extraction Well Water Fill Station is based on a first-come basis.
6. Customers must ensure that tanks are sealed and secured for transport prior to leaving the facility.

### Certification Statement/Signature Section

By checking this box, I understand all conditions of this agreement and agree to hold harmless the City of Fresno from any and all claims, lawsuits, demands, liability, monetary loss, property damage and/or injury arising out of my connection with the collection, transportation and distribution of extraction well water.

By checking this box, I understand that the information provided in this application is true and accurate to the best of my knowledge and agree to comply with the use requirements for extraction well water. Failure to comply with the conditions of this agreement may lead to termination of this agreement and the ability to obtain extraction well water from the residential fill station.

**Name:**

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**Customer's Signature**

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**Date**

