

Subject:

Recommended SecretarialClerical Reference Materials

Date Issued: December 1, 1998
Date Revised:

Responsible
Department:

Approved:

Purpose

To establish a recommended City-wide standard and uniform reference book for all secretarial and clerical employees.

Procedures

- 1. The primary reference book shall be the latest edition of the "How" series (A Handbook for Office Workers) by Clark & Clark.
- 2. Each department shall purchase a reference book for each secretarial/clerical employee where needed. One copy may be used by several employees, and employees physically separated from departmental offices may either be provided a reference book or request reference information from the department office.