

# Hot Water Recirculating Pump Rebate Program

## REBATE SUMMARY

A rebate of **up to \$100** is available for the purchase and installation of a qualifying hot water recirculating pump. Rebates are limited to one (1) qualifying hot water recirculating pump per qualified account for the lifetime of the account.

Of the average 69 gallons the typical American uses indoors, approximately 25 gallons are comprised of hot water. With a standard hot water plumbing system, users have to wait anywhere from 30 seconds to 2 minutes for the water at the tap to heat up. This wait time is long enough for the typical person to get distracted and leave the running water unattended, leading to a longer wait time than necessary before using the hot water at the tap. These wasted gallons add up quickly.

A study by the Department of Energy estimated that a household of four people with four hot water fixtures can save anywhere from 3,600 to 12,000 gallons per year if an 'on demand' hot water recirculation system is installed.

The installation of a hot water recirculating pump can save customers water, energy, and money. Customers are encouraged to consult a professional about installing a hot water recirculating pump system that will work best for their individual households.

## HOT WATER RECIRCULATING PUMP REBATE PROCESS

1. Obtain and complete an application.
2. Purchase and install a new qualifying hot water recirculating pump. Pump must be installed and rebate application must be submitted **within 90 days of purchase date**.
3. Submit a completed application, photos of the installation, **AND** a copy of the itemized, dated sales receipt for the new hot water recirculating pump **within 90 days of purchase date**, to:

City of Fresno Water Division  
Water Conservation Program  
1910 E. University Avenue  
Fresno, CA 93703

-or-

[waterconservation@fresno.gov](mailto:waterconservation@fresno.gov)

4. Once final approval is granted, the rebate will be processed and a check will be mailed within 6-9 weeks.

# **HOT WATER RECIRCULATING PUMP REBATE PROGRAM**

## **GUIDELINES AND CONDITIONS:**

### **Qualifying Applicants**

Residential, commercial, industrial, institutional, or multi-family customers who pay a water utility bill to the City of Fresno qualify to receive the Hot Water Recirculating Pump Rebate. This rebate is also available to landlords of property serviced by the City of Fresno Water Division where the tenant is the water customer. Renters or tenants must provide written approval from the property owner or property manager for hot water recirculating pump installation. New construction does not qualify.

### **Rebate Details**

The rebate amount is up to \$100 for the purchase and installation of one (1) new hot water recirculating pump per qualified account for the lifetime of the account. Used pumps do not qualify for this rebate. The rebate amount cannot exceed the purchase price of the qualifying new hot water recirculating pump. The rebate amount does not apply to labor or other costs. Accessories and taxes are also not included.

Rebate checks will be mailed 6-9 weeks after completing the rebate process.

### **Rebate Requirements**

The qualifying new hot water recirculating pump must be installed and the rebate application must be submitted **within 90 days of purchase date**.

A copy of the original, itemized, dated sales receipt for the qualifying hot water recirculating pump must be submitted with the rebate application. Clear photos of the installed hot water recirculating pump must also be included with the rebate application. Applicants will be notified if an inspection is required for final approval.

The qualifying new hot water recirculating pump must be installed at the approved service address listed on the applicant's City of Fresno water utility billing account. Qualifying hot water recirculating pumps must be new and must remain installed at the specified location for the duration of the applicant's ownership of the property. If the system is uninstalled at any time during the applicant's ownership of the property, the entire rebate must be refunded to the City.

Incomplete, incorrect, or unsigned applications cannot be processed and will be returned to the applicant. Applicants must fulfill all program guidelines to be eligible for a rebate.

### **Important Notes**

- The Water Conservation Program is not responsible for materials lost by mail.
- Possession or submission of a rebate application does not guarantee a rebate approval.
- Rebates are processed on a first-come, first-served basis.
- Funding for the Hot Water Recirculating Pump Rebate Program is limited to available resources.
- Rebate amounts are subject to change without notification.
- The Hot Water Recirculating Pump Rebate Program is subject to change or termination without notice.



# Hot Water Recirculating Pump Rebate Application

A rebate of **up to \$100** is available for the purchase and installation of a qualifying new hot water recirculating pump. Rebates are limited to one (1) qualifying new hot water recirculating pump per qualified account for the lifetime of the account.

Date: \_\_\_\_\_

## ACCOUNT INFORMATION

Utility Account Number: \_\_\_\_\_

Name on Account: \_\_\_\_\_

Account Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Alt. Phone Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

### Renters/Tenants Only:

*Renter/Tenant participation requires written approval from Property Owner. (Attach to Application)*

Property Owner Name: \_\_\_\_\_

Property Owner Mailing Address: \_\_\_\_\_

Property Owner Phone Number: \_\_\_\_\_

Property Owner E-Mail Address: \_\_\_\_\_

## BUILDING INFORMATION

Complete the information below as it applies to the installation address.

**Building Type (select one):**     Single Family Residence     Multi-Family Residence/Duplex  
 Mobile Home     Condominium/Townhouse     PUD or HOA Shared Billing Account  
 Commercial     Industrial     Institutional     Other

If multi-family residence/duplex, selected unit #: \_\_\_\_\_

## REBATE INFORMATION

Application must be approved prior to issuance of rebate. Incomplete applications will be returned. The rebate value cannot exceed the cost of the new hot water recirculating pump. Limit one (1) qualifying hot water recirculating pump per qualifying customer account for the lifetime of the account. A copy of the original itemized, dated sales receipt for the new hot water recirculating pump must be submitted with the completed rebate application, along with clear photos of the installed hot water recirculating pump, within 90 days of the purchase date. Installation costs and new construction costs are not included in the rebate. Accessories and taxes are also not included.

How did you learn about this rebate? \_\_\_\_\_

Would you have purchased a new hot water recirculating pump at this time if the City of Fresno did not offer a rebate?    Yes\_\_\_ No\_\_\_

**Send completed application, photos of installation, and proof of purchase to:**  
City of Fresno Water Division, Water Conservation Program  
1910 E. University Avenue, Fresno, CA 93703  
or [waterconservation@fresno.gov](mailto:waterconservation@fresno.gov)  
\*\*\*Incomplete applications will be returned\*\*\*

## HOT WATER RECIRCULATING PUMP INFORMATION

Complete the information required below.

Location of system installation: \_\_\_\_\_

Hot Water Recirculating Pump Brand: \_\_\_\_\_ Model: \_\_\_\_\_

Retailer Name: \_\_\_\_\_ Purchase date: \_\_\_\_\_

Purchase Price (without tax): \$ \_\_\_\_\_ Installation date: \_\_\_\_\_

## AGREEMENT OF TERMS AND CONDITIONS

The City of Fresno (City) may deny any application that does not meet program requirements. The undersigned expressly agrees that the City may inspect all items submitted for the Hot Water Recirculating Pump Rebate Program; that the City does not guarantee the performance of any replacement item; and that the City does not warrant any replacement item or installation to be free of defects, the quality of workmanship, or the suitability of the premises or installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense, and liability resulting from the loss, destruction, or damage to property arising out of or in any way connected with the Hot Water Recirculating Pump Rebate. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first-come, first-served basis. For further information, please contact the Water Conservation Program at (559) 621-5480.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

\*\*\*\*\*

### FOR OFFICIAL USE ONLY

Application Status:    Approved \_\_\_    Denied \_\_\_    Reason: \_\_\_\_\_

Receipt Received:    Y    N                      Photos Received:    Y    N                      Installation Verified:    Y    N

Approved by: \_\_\_\_\_

Comments: \_\_\_\_\_

1 Rebate @ \$ \_\_\_\_\_ each = \$ \_\_\_\_\_ Total Rebate

Date to Accounting: \_\_\_\_\_

**ACCOUNTING:** Check mailed: \_\_\_\_\_ By: \_\_\_\_\_ Voucher No. \_\_\_\_\_