We need your feedback on the FAX ADA Transition Plan

Under the Americans with Disabilities Act (ADA), FAX is required to prepare an ADA Self-evaluation and Transition Plan which describes barriers to access for people with disabilities related to the FAX transit network and identifies the estimated costs and timeframes for how to fix these barriers. The ADA Transition Plan (Plan) is intended to ensure that FAX remains in compliance with the ADA by scheduling the remediation of access barriers until all of them are addressed.

Public presentations were made to the Fresno Council of Government’s Social Service Transportation Advisory Committee (SSTAC) on April 20, 2021, and the City of Fresno’s Disability Advisory Committee (DAC) Transportation Subcommittee on April 28. Meeting participants and members of the public were able to provide their feedback and ask questions regarding the Plan at these virtual meetings. The following resources are available on the FAX website: The draft plan presentation document, a written transcript of the presentation, and the audiovisual presentation.

The Plan will be presented to the City Council during the summer or fall of 2021. FAX is soliciting comments and feedback until the end of June. Visit the ADA Transition Plan webpage to get more information and to provide your comments.
What projects does FAX have planned for the next few years?

FAX along with Clovis Transit recently released the Draft Short Range Transit Plan (SRTP) for Fiscal Year 2022-2026. The SRTP is the biennial update to the operating plans and capital programs of Fresno County’s two urban transit providers. The purpose of the Plan is to promote a comprehensive, coordinated, and continuous planning process for transit service in the Fresno-Clovis Metropolitan Area (FCMA) over a five-year planning horizon.

The SRTP consists of five chapters. The first four chapters are about FAX and Handy Ride, and the fifth chapter focuses on the Clovis Transit System, including Stageline and Roundup. View the FCMA Short Range Transit Plan.

FAX resuming the Shuttle between Veteran’s Home and Courthouse Park

Starting on June 1, 2021, FAX, through the Fresno Economic Opportunities Commission (FEOC), will be resuming the free Shuttle between the Veteran’s Home at 2811 W. California Ave and the L Shelter at Courthouse Park. Shuttles will operate Mondays through Saturdays between 10 am and 5 pm, excluding Thanksgiving and Christmas Day.
A reminder about COVID-19 rules at FAX

In January 2021, President Joe Biden signed Executive Order 13998 imposing a mask requirement for all travelers on U.S. public transportation systems, including rail, van, bus, and motorcoach services, to mitigate the risk of COVID-19. As the country starts to re-open, the Transportation Security Administration (TSA) has extended face mask requirements across all transportation networks through September 13, 2021.
As a courtesy, we remind our passengers about FAX rules that help protect riders and drivers.

Passengers are required to wear facial coverings at all times and are asked to maintain a distance of 6 feet from other people. FAX and Handy Ride continue to operate on a regular schedule. Maximum bus capacity increased on Saturday, May 1, 2021 to 20 passengers on 30-ft buses and 25 passengers on 40-ft buses. Handy Ride also increased the maximum number of passengers from three to six passengers.

For fixed-route service, FAX requests passenger self-screen; for Handy Ride, screenings are conducted at the time of reservation and again when boarding the vehicles.

Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or known COVID-19-infected individual.

If you meet any of these conditions, go home immediately and self-isolate.

We are using Facebook (facebook.com/FresnoFAX/) and Twitter (twitter.com/FresnoFAX) at "@FresnoFAX" to communicate the latest information related to COVID-19. For additional detailed information, please visit the City of Fresno website at www.fresno.gov and the FAX website at www.fresno.gov/FAX.