



What's New at FAX – August 2020

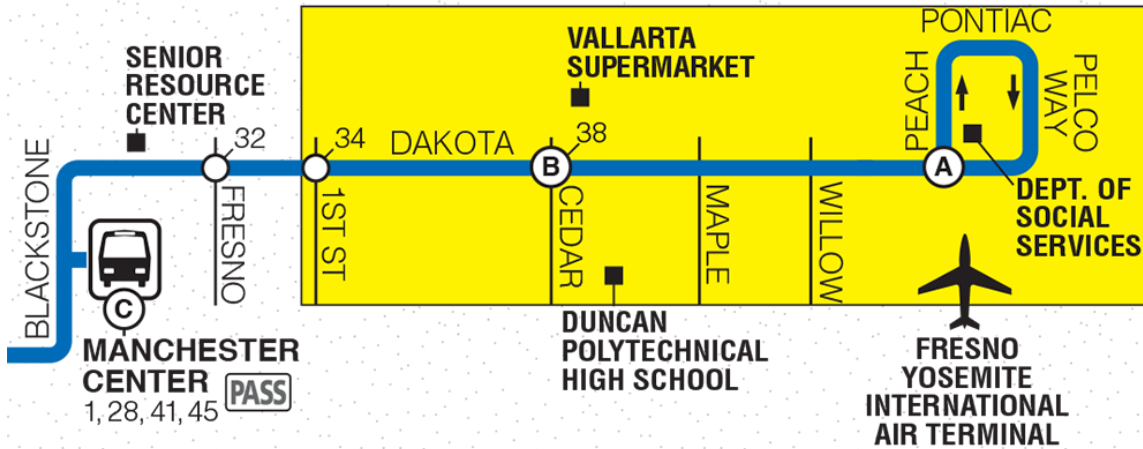
August 18, 2020

Reminder: Route 28 Realignment and MTC Reopening

Earlier this month, two significant changes occurred at FAX. On August 3, 2020, changes to Route 28 started, and the bus stops at the Manchester Transit Center (MTC) were reinstated.

The [eastern segment of FAX Route 28](#) was rerouted from Shaw Avenue to travel along Dakota Avenue, providing service to Dakota and Peach. New transfer connections went into effect with Route 34 at First Street, Route 38 at Cedar Avenue, and Clovis Transit Route 50 at Peach Avenue.

Service is running every 20 minutes on weekdays, transitioning to every 30 minutes after 8:00 p.m. Saturday and Sunday service is running every 30-minutes. The portion of the map shown in yellow below reflects the realignment.

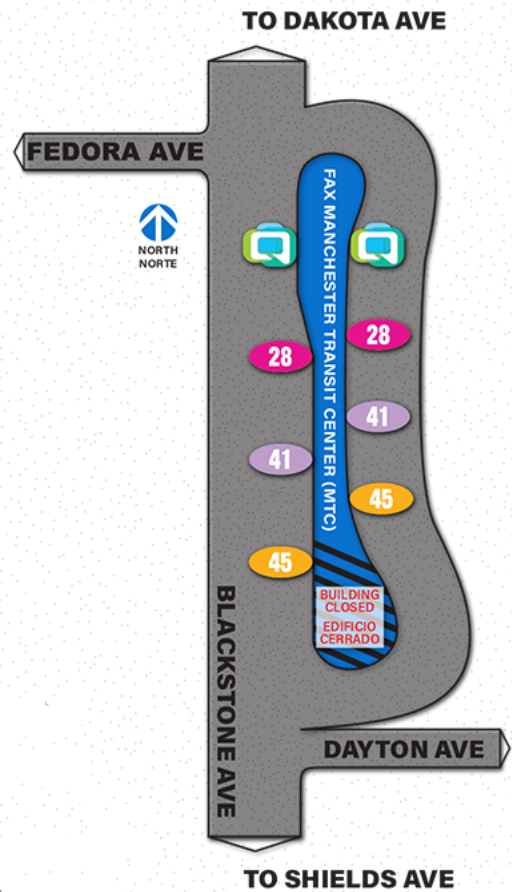


The second change reflects the return of bus service to MTC. There are two components to service at MTC: (1) bus service, and (2) the customer service center.

Routes and transfers that were serviced before the closure of MTC for construction have been reinstated. The routes with stops at MTC include Route 1 (the Q) and routes 28, 41, and 45.

The customer service center at MTC remains closed. Passengers can continue to visit the temporary FAX office inside the Manchester Mall at the north end of the mall.

FAX MTC



FAX COVID-19 Update



As a reminder, FAX is using Facebook ([facebook.com/FresnoFAX/](https://www.facebook.com/FresnoFAX/)) and Twitter (twitter.com/FresnoFAX) at "@FresnoFAX" to communicate the latest information related to COVID-19. For additional detailed information, please visit the City of Fresno website at <http://www.fresno.gov> and the FAX website at <http://www.fresno.gov/fax>.

[Governor Newsom requires that facial coverings be worn in shared public places](#) and indoor spaces when social distancing is not possible, including when waiting for or riding on public transportation or a paratransit vehicle. This includes FAX.

FAX and Handy Ride continue to operate on a regular schedule. FAX continues to follow public health officials' advice and practice social distancing, limiting each fixed route bus to a maximum of ten passengers and Handy Ride vehicles to three passengers at a time. Passengers are asked to maintain a distance of 6 feet from other people at all times. In addition to social distancing, passengers are required to wear facial coverings. For fixed-route service, FAX is requesting passenger self-screenings; for Handy Ride, screenings are conducted at the time of reservation and again when boarding the vehicles.

Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or known COVID-19-infected individual.

If you meet any of these conditions, go home immediately and self-isolate.

Reduced Fare Rate for U.S. Military and Veterans

U.S. Military/Veterans can ride FAX buses at the Reduced Fare rate of 60 cents per bus ride; \$6 for 10-ride cards; or \$24 for 31-day passes. Passes can be purchased at any TVM on Route 1 or at the Manchester Transit Center. Proper identification is required so be prepared to show the bus driver your Active Military I.D. or Veteran I.D. card while boarding the bus. Thank you for your service!