



## What's New At FAX – June 2020

*June 23, 2020*

### COVID-19 Update

As a reminder, FAX is using Facebook ([facebook.com/FresnoFAX/](https://www.facebook.com/FresnoFAX/)) and Twitter ([twitter.com/fresnoFAX](https://twitter.com/fresnoFAX)) at “@FresnoFAX” to communicate the latest information related to COVID-19. For more detailed information, please visit the City of Fresno website at <http://www.fresno.gov> and the FAX website at <http://www.fresno.gov/fax>.

Effective Thursday, June 18, 2020, [Governor Newsom began requiring that facial coverings be worn in common public places](#) and indoor spaces when social distancing is not possible, including when waiting for or riding on public transportation or paratransit.

FAX and Handy Ride continue to operate on a regular schedule, with reduced night hours for Handy Ride. FAX is continuing to follow the advice of public health officials and practicing social distancing, limiting each fixed route bus to a maximum of ten persons at a time. Passengers are asked to maintain a distance of 6 feet from other people at all times. In addition to social distancing, FAX is requesting passenger self-screenings.



Do not board the bus if you:

- Have a fever (100.4F), feel warm, or feel chills
- Have a persistent cough, sore throat, or runny nose
- Have had contact or spent time with a suspected or known COVID-19-infected individual

If you meet any of these conditions, go home immediately and self-isolate.

## **Summer Heat, City Cooling Centers, COVID-19, and FAX**

As we head into the summer months with the uncertainties associated with COVID-19, there is one thing we can all count on, the summer heat.

With that said, how has COVID-19 changed the City's policy regarding [Cooling Centers and FAX](#)?



### **Cooling Center Policy During the COVID-19 Pandemic**

The City of Fresno will follow the guidelines for social distancing, sanitation, and health screening found in [Modified Appendix A under Emergency Order 2020-17](#). A protective facial covering will be available for all visitors, if needed. The City recommends that members of the public limit interaction and close contact with others, avoid touching your eyes, nose, and mouth with unwashed hands, and stay home if you are sick.

- On days projected to reach temperatures over 105 degrees Fahrenheit, the City will activate the following Cooling Centers from 1:00 to 7:00 p.m., following State Guidelines.
  - Frank H. Ball Park Recreation Building, 760 Mayor Avenue – [Map to Frank H. Ball](#)
  - Ted C. Wills Community Center, 770 N. San Pablo – [Map to Ted C. Wills](#)
- For weekend activation: If the temperature is projected to reach 105 degrees either day, the cooling centers will be activated for weekend days (Saturday and Sunday).
- For information or assistance with the City Heat Relief Plan, call (559) 621-CITY (2489).

FAX passengers can catch a free FAX shuttle from the L Shelter at Courthouse Park to the Frank H. Ball Park and back. A second free FAX

shuttle provides service between Manchester Transit Center (MTC) and the Ted C. Wills Community Center. FAX passengers can also board any bus within the FAX fixed-route transit system telling the driver they are going to a cooling center for a free ride and transfer to the nearest stop of the Cooling Center of their choice.

As we head into the hot summer months, we encourage you to stay safe, stay healthy, and stay cool.

## **A Redesigned FAX Schedule Guide, Coming Soon...**

FAX's Schedule Guide our free publication of route maps, schedules, and riding information, is getting a redesign!

We have been working for the past several weeks to give our Schedule Guide a new look and feel. In addition to giving the guide a more modern look, we are making some changes to add more translations and make it easier to navigate the English and Spanish sections.

The new design will be unveiled with the next FAX Schedule Guide, due for release on August 3, 2020.

## **Final Gift Card winners as Part of FAX Public Outreach**

Before the COVID-19 pandemic, FAX conducted extensive outreach to solicit feedback from transit riders regarding proposed FAX route changes. To generate excitement about participating in the FAX survey, every participant who submitted a completed survey was entered into a drawing to win one of six \$100 Walmart or Target gift cards. A random drawing to select the winners took place on Tuesday, March 10, 2020. You can view coverage of the selection of the winners on the FAX Facebook page. Last month, we introduced Michael McKinney and Kailei Walters, our third and fourth gift card winners.

The fifth and sixth final winners are:

### ***Melany Luna***

Melany Luna was born in Reedley and grew up in Kerman. She now lives in Fresno and has been riding FAX buses for about a year. Melany mostly rides Routes 1, 9, and 28 to get to school, where she is studying business administration, and to go shopping at Fashion Fair.

Melany is always on the go! She is outgoing and motivated, and she feels that the changes that FAX is proposing are great. We thank riders such as Melany for their enthusiasm and for riding our buses.



### ***Angelica Esquivel***

Angelica Esquivel was born in Madera and has lived in Fresno since she was about four years old. The routes she uses most often are Routes 1 and 28 to take her kids to appointments, to go to job interviews, to go to the play area at Fashion Fair, and to get “out and about” throughout the community.

Angelica has an extended family and they mean everything to her. FAX is proud to serve passengers like Angelica, who are so active in the

community and ride our system to so many places. Thank you Angelica, and congratulations on being one of our lucky gift card winners!



Video of FAX Winner #6 Angelica Esquivel