



What's New At FAX - April 2019

April 15, 2019

FAX to the Fest – Take the BRT to Grizzly Fest!

It's time once again for Fresno's premier music festival, [Grizzly Fest at Woodward Park on Saturday, May 4 and Sunday, May 5, 2019](#). Rather than deal with parking and traffic issues, take the BRT in ease and comfort with FAX TO THE FEST .

Buses will run every 15 minutes, picking up and dropping off passengers at Audobon and Friant. The event ends at 10 p.m. and the last BRT will leave at 11 p.m.

If taking the bus, plan on purchasing two 1-ride tickets in advance of your trip to the Fest and back. This bus service is available on Saturday, May 4 and Sunday, May 5, 2019 all day until 11:00 p.m.

Get on Board – For Public Transit

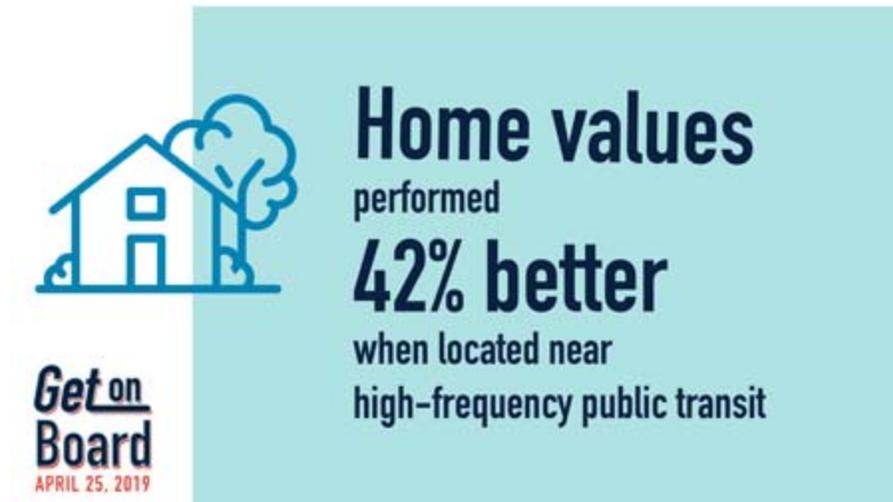
FAX has joined forces with 200 other transit agencies across the United States to spread the word about the first annual "Get On Board – For Public Transit" day on Thursday, April 25, 2019.

Designed to increase awareness of the benefits of public transit to the community, did you know that when you use transit, you are doing your part to make Fresno a better

place to live and work?

Consider:

Owning a home near public transit boosts property values.



Public transit does more than just get people from point A to Point B. It has a positive value on the economy.



Public transit also benefits the environment.

Communities that invest
in public transit reduce the
nation's carbon emissions by

37 million
metric tons annually



Get on Board
APRIL 25, 2019

As we have seen with BRT, investment in public transit can lead to significant economic growth.

**Public transportation
investment yields a 4-to-1 return
for the economy.**



Get on Board
APRIL 25, 2019

With that said, thank you for riding the bus and doing your part to make Fresno a better place.

Unmet Needs Public Hearing

The Fresno Council of Governments is required to complete an Unmet Transit Needs assessment for Fresno County annually. The purpose of the assessment is to determine

whether or not there are any unmet transit needs, that are “reasonable to meet”, before any funds are expended for non-transit uses.

Eight workshops were held around the region in March and April to gather input, and members of the public were encouraged to send comments via email or postal mail. To solicit additional comments and needs from stakeholders, a public hearing is scheduled for [the Fresno COG Policy Board meeting on Thursday, April 25, 2019](#). The hearing will be held at the offices of Fresno COG, in the Sequoia Room located at 2035 Tulare Street, Suite 201, Fresno, CA 93721.

Members of the public are encouraged to come and inform us of their unmet transit needs. All comments received will be incorporated into the 2019 Unmet Transit Needs Report.

Bus Pass Retailer update

In addition to FAX passes being available at all of the ticket vending machines along the BRT, [they are also available through selected pass outlets](#). One such location was Fresno City Hall.

Effective May 15, 2019, FAX passes will no longer be sold at Fresno City Hall. A new automated ticket vending machine has been installed outside the first floor front doors of City Hall where passes will be sold.

FAX passes will continue to be available at remaining pass outlet locations and through automated ticket vending machines located at the BRT stations.

Handy Ride passes are available at Manchester Transit Center at Shields and Blackstone and by US Mail.

Public Safety at FAX

We take public safety at FAX very seriously. Did you know that we have a division of 18

Fresno Police Officers assigned to FAX? In addition, every bus in the FAX fleet, plus every stop along the BRT, including Manchester Center and Courthouse Park, are equipped with cameras. In fact, there is often more than one camera providing full coverage of the FAX asset and its perimeter.

Hopefully, this provides you with the peace-of-mind of knowing that not only will you get to your destination as quickly as possible, but your safety is taken seriously.

Catching the Bus

FAX tries to make it as easy as possible for transit riders to catch the bus. A question that has come up recently is whether transit riders need to stand up to let the bus driver know to stop. Please not that FAX instructs its bus drivers to stop at all bus stops where people are waiting, regardless of whether the people are standing or sitting. As a result, transit riders can do what feels comfortable as they wait for the bus knowing that the driver will stop at all stops where riders are waiting. No additional work needed on behalf of the rider.

A New FAX YouTube Video

FAX has [just released a new video on social media](#). The video shows the features built into the FAX's MyFAXBUS mobile app for both IOS and Android.

[Download the MyFAXBUS mobile app for Android.](#)

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