



# What Is New At FAX - February 2019

*February 15, 2019*

## **One-Year Anniversary of FAX's Bus Rapid Transit (BRT)**

This month, the City of Fresno, Fresno Area Express, and FAX transit riders celebrate the one-year anniversary of FAX's BRT, known as "the Q". On February 19, 2018, the Q went into service.

Spanning almost 16 miles on Blackstone Avenue, from North Fresno Street to downtown, then out Ventura Avenue / Kings Canyon Road to just past Clovis Avenue, the BRT includes 51 station pairs, two terminal stations, and one transit center. 18 dedicated buses service BRT offering 10 minute headways during peak hours and 15 minute headways during non-peak hours.

Since going into operation, BRT has been a resounding success. Ridership along the Q hit over 200,000 riders per month in August 2018 and has remained above that rate ever since. To date over 2 million riders have ridden the Q.

Ridership on the Q has resulted in increases in system-wide ridership. In January 2019, ridership increased 8% over the previous month. Year-to-date, the system's

ridership is up 9%. Given declining transit ridership trends across the nation, FAX is pleased to see the BRT's success and positive impact on ridership across the system.

Happy One-Year Birthday to the Q! And a big thanks to our passengers and bus drivers!



## **2019 Unmet Needs Workshop Locations for the City of Fresno**

It is that time of year when the Fresno Council of Governments (FCOG) in conjunction with the Fresno County Social Services Transportation Advisory Committee (SSTAC) completes the annual unmet transit needs process. Every year, SSTAC evaluates unmet transit needs within Fresno County, including the City of Fresno by soliciting feedback from the public through scheduled meetings as well as by mail.

To send your feedback by mail, please use the following address:

Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center  
7615 North Marty, Fresno, CA 93722  
Email: [comments@fresnocog.org](mailto:comments@fresnocog.org)

All written feedback must be received by Friday, April 5, 2019 by 5:00pm.

This year, eight meetings throughout Fresno County are planned: four in urban areas and four in rural areas. For the urban component, three public meetings are planned in the City of Fresno and one in the City of Clovis.

Meetings in the City of Fresno are as follows:

**Tuesday, February 26, 2019 – 5:30pm**

Ted C. Wills Community Center  
770 San Pablo, Fresno, CA 93728

**Wednesday, February 27, 2019 – 5:30pm**

Pinedale Community Center  
7170 N. San Pablo Ave., Pinedale, CA 93650

**Wednesday, March 6, 2019 – 5:30pm**

Center for New Americans  
4879 E. Kings Canyon Rd, Fresno, CA 93727

Please feel free to join us at any of these locations to discuss your unmet transit needs for transit in the City of Fresno and throughout Fresno County. The flyer is available in [English](#) and [Spanish](#).

## **Upcoming Route Changes for the month of March**

Two small route changes are scheduled to go into effect starting on March 4, 2019:

- Route 26: On the North end, service will continue north on Palm to Locust Ave., still serving Wal-Mart at Ingram. Service through Pinedale will remain the same. However, the bus will travel north along Blackstone Ave. to Nees Ave. no longer diverting along El Paso and Fresno Ave. All service south of Herndon will remain the same.
- Route 38: Although Route 38 remains the same. Changes are to several

weekday arrival and departure times. Details will be included in the upcoming Schedule Guide, to be posted online by March 4, 2019.

Several underutilized stops are also being eliminated along both routes. The stops scheduled to be removed are not used frequently and are in close proximity to other stops. Details are being posted at bus stops at the affected locations to inform transit riders.

## **Mr. Greg Barfield appointed as the City of Fresno's new Director of Transportation**

On January 22, 2019, Mayor Lee Brand and Fresno City Manager Wilma Quan announced that Gregory Barfield was named the City of Fresno's new Director of Transportation. Greg was the interim director since August of 2018 and served as the Assistant Director of Transportation for over two years, where he was in charge of Operations, Planning, and Support Services.

As the Director of Transportation for the City of Fresno, Greg oversees Fresno Area Express as well as the transportation needs of all of the agencies within the City of Fresno, including first responders.

Congratulations to Greg on his recent promotion. We all look forward to continuing to work under his leadership.

## **Follow FAX on social media and learn "What Is New At FAX" as it happens**

Did you know that FAX has a Facebook page and Twitter feed to better communicate with FAX transit riders. Follow FAX on social media to get the latest information on what is important including news, route updates, upcoming events, planning activities, and education.

[Fresno Area Express on Facebook](#)

## Fresno Area Express on Twitter



### **ABOUT FAX**

Fresno Area Express is the public transit and paratransit agency for the City of Fresno

### **UPCOMING EVENTS**

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