



What Is New At FAX - November 2018

November 15, 2018

New Security Cameras at Courthouse Park Transit Mall

Here at FAX, we take the safety of our riders and drivers very seriously. For that reason, every bus within the FAX fleet and every one of the 52 stops along the FAX Q BRT are equipped with security cameras.

To further improve upon the safety of the FAX fixed-route transit system, security cameras are being installed at the Courthouse Park Downtown Transit Mall. Plans call for adding security cameras to the Manchester Transit Center in the near future.

October 2018 FAX Ridership Numbers

Where does the time go! On February 19, 2019, FAX Q BRT Route 1 will be one year old. Since then, BRT has had a positive impact upon the lives of transit riders, the communities surrounding the BRT line and the City of Fresno.

Transit riders have been positively impacted because ridership on the BRT has been steadily increasing. In fact, ridership has been increasing system-wide on the FAX fixed-route transit system. While there may be other factors in play, we believe that BRT is playing a big role in increasing ridership system-wide.

In the months of August and September, ridership was over 200,000 people on FAX Q BRT. October was also a new record for BRT with 235,000 riders.

System-wide, FAX had a one-year increase in ridership of over 13% increasing to over 983,000 riders in October 2018 from 866,000 riders in October 2017. The trend is also overwhelmingly positive as well when looked at on a monthly basis. Ridership increased 7.6% from 907,000 riders in September 2018.



FAX Holiday Schedule

Another Holiday Season is quickly approaching. Along with the holiday cheer, bursting seams and busted budgets come special holiday hours at FAX. Special Holiday Hours for Manchester Transit Center (MTC), the FAX fixed-route systems and Handy Ride are as follows:

Holiday	Date	Day	MTC	Fixed Route	Handy Ride
Thanksgiving Day	11/22/2018	Thursday	No Service	No Service	No Service
Thanksgiving Day (Day after)	11/23/2018	Friday	No Service	Weekend Service	Weekend Service
Christmas Eve	12/24/2018	Sunday	No Service	Weekend Service	Weekend Service
Christmas Day	12/25/2018	Monday	No Service	No Service	No Service
New Year's Day	01/01/2019	Monday	No Service	Weekend Service	Weekend Service

Weekend service is a weekend service schedule.

Upcoming Route Changes

Fresno Area Express recently completed the FAX Route Restructuring Plan. Created with extensive input from stakeholders and the transit riding public, this planning exercise sought to update the fixed route transit system to better meet the current transportation needs of transit riders.

Last updated over 30 years ago, the FAX fixed route network had not kept pace with the changes of the community as a whole. As a result, portions of the FAX transit system no longer met the needs of the transit riding public.

While most of the FAX fixed route transit system met the needs of transit riders, there are some changes to routes that are scheduled to start in January 2019. Those routes where changes are planned include:

- Route 9
- Route 32
- Route 34

Route 9 will be split into two with a new route, Route 12 serving the western portion and Inspiration Park on southbound trips of what is now Route 9. Route 32 will have a new turnaround at the north end of the route. Route 34 also has a new turnaround on the north end, connecting to the Q at River Park, and will no longer serve F Street

southbound. However, service on C Street will remain.

Specific details of the changes coming to the FAX fixed route network are forthcoming in the December's newsletter..

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ABOUT FAX

Fresno Area Express is the public transit and paratransit agency for the City of Fresno

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UPCOMING EVENTS

FAX Update -
December 2018

