



# What Is New At FAX - March 2018

*March 13, 2018*

**FAX BRT is operational!, FAX Mobile App released, Route Restructuring Update, and Unmet Needs starting up**

## **FAX Bus Rapid Transit (BRT) is operational!**

On the morning of February 19, 2017 as much of the City was sleeping in for President's Day, FAX launched Fresno's first Bus Rapid Transit (BRT). Replacing routes 30 and 28 along Fresno's main corridors of Blackstone and Ventura/Kings Canyon, Route 1, the Q runs 10 minute frequencies during peak hours and 15 minute frequencies the rest of the time up to 9:00 PM PST. Thereafter, buses run every hour until ending at approximately 1:00 AM.

BRT provides faster, more convenient and more reliable service than a traditional bus line. Spanning 15.7 miles along Blackstone Avenue through Downtown and heading out along Ventura Avenue/Kings Canyon Road to Clovis. The project includes 51 stations, 24 stationed pairs, two terminal stations and one transit center that are serviced by a fleet of 18 specially equipped buses



Unlike traditional bus routes, fares are purchased prior to boarding at each stop through automated ticket vending machines (TVM). Such an arrangement enables quicker boarding times which speed up service along the route. Pricing for Q is the same as for regular transit.

### **My FAX Bus mobile app is now live**

Amidst the fanfare surrounding BRT and route 1, the official mobile app for FAX was released.. Available for iPhone and Android mobile phone, the My FAX Bus app enables transit riders to view real-time transit information, plan their trips using the FAX transit network, and access the latest FAX Schedule Guides.

[The My FAX Bus app for](#)

[Android: \( https://play.google.com/store/apps/details?id=io.fresnocity.fax \)](https://play.google.com/store/apps/details?id=io.fresnocity.fax)

[The My FAX Bus app for iPhone: \( https://itunes.apple.com/us/app/my-fax-bus/id1346086255?ls=1&mt=8 \)](https://itunes.apple.com/us/app/my-fax-bus/id1346086255?ls=1&mt=8)

We are excited as the app has been well received by users. Most importantly, it enables us to give transit riders important and timely travel information to better meet their transit needs.

### **FAX Route Restructuring Project Update**

The FAX Route Restructuring project is ongoing. With the public outreach process and transit

surveys behind us, the final report is currently being written. Set to be presented to the Fresno City Council in April/May, the final report will make a recommendations based upon the feedback and input garnered throughout the project on proposed route restructurings.

### **Fresno COG Unmet Transit Needs Project**

As the administrator of Transit Development Act (TDA) funds for Fresno County, the Fresno Council of Governments (Fresno COG) must complete the Unmet Transit Needs Study. The purpose of this study is to ensure that any unmet transit needs that are found reasonable to meet are met before TDA funds are expended for non-transit use.

Fresno COG, in cooperation with FAX, Clovis Transit, Fresno Economic Opportunity Commission and Fresno County Rural Transit Agency (FCRTA) will be holding a total of eight public outreach meetings, four meetings each in urban and rural communities in Fresno County. Members of the public will be able to give testimony and convey perceived deficiencies within the transit system.

The information gathered as part of the public outreach process will be included in a report called the Unmet Transit Needs Assessment. This report will be reviewed by the Social Services Transportation Advisory Council (SSTAC) who will provide a recommendation for unmet transit needs findings to the Fresno COG.

See the flyer announcing the Unmet Transit Needs meetings with dates, times and locations: [http://agendas.fresnocog.org/itemAttachments/448/2018\\_Unmet\\_Needs\\_Flyer\\_final.pdf](http://agendas.fresnocog.org/itemAttachments/448/2018_Unmet_Needs_Flyer_final.pdf)

## **ABOUT FAX**

Fresno Area Express is the public transit and paratransit agency for the City of Fresno

## **UPCOMING EVENTS**

FAX Update -  
February 2018

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