



# What Is New At FAX - June 2018

*June 19, 2018*

## **Changes in Ridership as a result of BRT-Q Route 1**

Bus Rapid Transit launched in Fresno almost four months ago on the morning of February 19, 2018. Since that time, many have wondered just how BRT-Q Route 1 has been doing.

Well, we finally have some answers for you.

In the month of May 2018, FAX experienced a system-wide ridership increase of approximately 4.47% over May 2017. Much of this increase is attributed to BRT-Q Route 1 service. In fact, BRT-Q Route 1 service made up just 19.8% of total ridership for the month for the FAX fixed-route transit system. Prior to BRT-Q Route 1, FAX had experienced a decrease in ridership of 1.37% system-wide between May 2016 and May 2017.

BRT-Q Route 1 is a combination of portions of old routes 28 and 30. To gauge the success of BRT, we need to compare the current system to selected portions of those old routes along what is now the BRT-Q Route 1 corridor. In May 2018,

BRT-Q Route 1 ridership was 176,930 passengers, an increase of almost 24% over ridership along the same corridor in May 2017.

Prior to BRT-Q Route 1, ridership along old routes 28 and 30 were in decline. Ridership along what is now BRT-Q Route 1 decreased almost 3.42% between May 2016 and May 2017.

This information shows that BRT-Q Route 1 has had a significant impact for the better, upon transit riders, the community and the FAX fixed-route network.



Credit: [Theknowfresno.org](http://Theknowfresno.org)

## **FAX Police riding FAX buses**

Keeping transit riders safe, FAX has a dedicated police force made up of 18 sworn police officers.

Contracted through the Fresno Police Department, these 18 law enforcement professionals work the FAX network during operating hours. This is from between 5:30 AM to just after 1:00 AM Monday through Friday and 6:00 AM to 10:00 PM Saturday, Sunday and Holidays.

Their assigned activities include not only keeping transit riders and the FAX transit network safe but also law enforcement, including future fare enforcement activities. Currently, FAX Transit Police are regularly boarding buses along BRT-Q

Route 1 and educating transit riders about fare enforcement policies. At some point in the near future, activities will switch from fare education to fare enforcement. Notice will be made when this transition takes place.

## **FAX at Grizzly Fest 2018 and future special events**

Grizzly Fest 2018 held May 18 and 19<sup>th</sup>, 2018 at Woodward Park was a resounding success based upon feedback posted on social media during and after the event.

To alleviate parking woes and provide a better experience to concert goers, FAX provided bus service between along Route 1 to Grizzly Fest. The City of Fresno working with Manchester Center management, provided transportation using BRT-Q Route 1 from Manchester Center to Woodward Park and back. Service ran every ten to fifteen minutes throughout the duration of the event ensuring that concert goers never had long to wait. The cost was just \$1.25 each way..

How many concert goers used FAX?

Comparing BRT-Q Route 1 traffic between the weekend prior to Grizzly Fest, Friday and Saturday May 11 and 12<sup>th</sup>, 2018 to the weekend of the event, there was an increase of over 300 riders boarding from the special stop at Woodward Park and 200 departing.

FAX regularly provides weekday service until 1am on Routes 1, 28, and 38 to and from the Chukchansi Park area during Fresno Grizzlies baseball games and Fresno FC soccer games.

Learn more about [Grizzly Fest 2018](#).

## **ABOUT FAX**

Fresno Area Express is the public transit and paratransit agency for the City of Fresno

## **UPCOMING EVENTS**

FAX Update - July  
2018

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