



What Is New At FAX - August 2018

August 9, 2018

FAX FIXED-ROUTE RESTRUCTURE STUDY UPDATE

FAX staff and participating transit riders complete the FAX Fixed- Route Restructure Study

Fresno Area Express recently completed the final step in the Fixed-Route Restructure Study started late last year. The final public workshop was held on Wednesday, July 25, 2018 from 5:30 to 7:30 PM at Fresno City College in the Old Administration Building.

A total of 26 people were in attendance. At the beginning of the workshop, it was asked of meeting attendees, how many were frequent FAX transit riders. Many replied that they were indeed FAX transit riders that used the service regularly



Gregory Barfield, Assistant Director of FAX presented the PowerPoint presentation made to the Fresno City Council a few weeks earlier. The presentation was an overview of the Fixed-Route System Restructure Study and included a discussion on the following subjects:

- Goals of the FAX system changes
- Scenarios that were considered
- Findings
- Proposed FAX changes
- Question and Answer session
- How to stay involved in the planning process
- Next steps

After taking several questions from attendees, the meeting changed to an 'Open House' format where FAX staff was available to answer additional questions.

With the actual FAX Fixed-Route Restructure Study behind us, we proceed forth to the next phase, implementation.

FAX staff is currently working through the details of planning for the proposed changes in the coming months.

[View the presentation of the completion of the FAX Fixed-Route Restructure study.](#)

We will of course keep you posted about implementation of the proposed changes.

UPCOMING FAX FARE EQUITY ANALYSIS

FAX Staff prepare for the FA Fare Equity Analysis in anticipation of Smart Cards

With the FAX Fixed-Route Restructuring study completed, we move forward to our next study, the FAX Fare Equity Analysis. FAX is preparing to roll out smart card fare technology as the follow up phase to the Q, Fresno's bus rapid transit (BRT) along the Kings Canyon and Blackstone corridors and this study is needed.

A fare equity analysis is an assessment conducted by a transit provider, in this case FAX to determine whether fare changes, including fare media types, increases or decreases in fares, will result in a disparate impact on Title VI-protected populations.

A Smart card is a reusable card that is embedded with a chip that can be 'recharged' with rides online, at the Ticket Vending Machines (TVM) or with participating pass resellers. It doubles as a form of identification on the FAX transit system and will replace the disposable fare media or passes in use today. Cash and tokens will continue to be accepted on FAX buses.

The FAX Fare Equity Analysis is currently in the project planning phase and is expected to be completed 10 to 12 weeks from kick-off. Specific details such as the number of, times, dates and locations of stakeholder meetings have not yet been finalized.

FAX Smart Cards are forthcoming in the first half of 2019.

We will of course keep you updated on this information as it is finalized.

FRESNO UNIFIED HEADING BACK TO SCHOOL

The 2018 / 2019 School Year at Fresno Unified starts for students on August 13, 2018

Fresno Unified grades K through 12 head back to school for the 2018 / 2019 school year on Monday, August 13, 2018. As a result, commuters and transit riders should expect additional traffic around Fresno Unified Schools before and after school and should plan accordingly. Central has already started and Clovis begins August 20th.



Photo credit: ABC30

Many Fresno Unified students rely upon FAX for transportation to and from school. As a result, buses servicing Fresno Unified schools throughout the City will experience additional ridership. FAX intends to do it's best to work on passenger loads on heavy traveled school routes with tripper buses when manpower and equipment are available

For those readers who will be in and around Fresno, Central and Clovis Unified schools the next few weeks before and after school hours, we ask that you exercise caution

ABOUT FAX

Fresno Area Express is the public transit and paratransit agency for the City of Fresno

UPCOMING EVENTS

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