Commercial & Multi-Family Toilet Rebate Program

REBATE SUMMARY
A rebate of up to $100 is available for the purchase of a qualifying new WaterSense High Efficiency Toilet that uses 1.28 gallons per flush or less when replacing an old toilet that was manufactured before 1992 and exceeds 1.6 gallons per flush. Up to 10 rebates are allowed per qualifying account.

Toilets are by far the main source of water use in the home, accounting for nearly 30 percent of an average home’s indoor water consumption. Older, inefficient toilets that use as much as 6 gallons per flush are a major source of wasted water in many homes.

Efficiency measures such as replacing water-guzzling toilets with the latest in low-flush toilet technology helps to conserve and protect the City of Fresno’s water supply. Recent advancements have allowed toilets to use 1.28 gallons per flush or less while still providing equal or superior performance. This is 20 percent less water than the current federal standard of 1.6 gallons per flush.

City of Fresno commercial and multi-family water customers may be eligible for a rebate when replacing old high water use toilets with qualifying High Efficiency Toilets that display a WaterSense label. WaterSense labeled High Efficiency Toilets are independently certified to meet rigorous criteria for both performance and efficiency, and are available at a wide variety of price points and in a broad range of styles. More information about the WaterSense label and qualifying toilets can be found online at: www.epa.gov/watersense/products/toilets.html.

COMMERCIAL & MULTI-FAMILY TOILET REBATE PROCESS
1. Obtain and complete an application.

2. Submit a completed application AND a copy of the itemized, dated sales receipt for the new toilet within 45 days of purchase date to:

   City of Fresno Water Division
   Water Conservation Program
   1910 E. University Avenue
   Fresno, CA 93703
   or waterconservation@fresno.gov

3. The Water Conservation Program will verify installation and the flush capacity of the old toilet(s). This may be done in one of several ways:
   a. A Water Conservation Program representative will arrange a brief appointment to verify the installation and the old toilet(s) flush capacity. Do not dispose of old toilet prior to appointment, unless:

   b. Written verification by a certified plumber or contractor may be submitted with the rebate application. Written verification must include the plumber/contractor’s license number.

   c. If a Water Conservation Representative verifies the flush capacity of the old toilet during a service call, verification may be preapproved.

4. Once the Water Conservation Program verifies eligibility of the toilet(s) and final approval is granted, the rebate will be processed and a check will be mailed within 6-9 weeks.
COMMERCIAL & MULTI-FAMILY TOILET REBATE PROGRAM
GUIDELINES AND CONDITIONS:

**Qualifying Applicants**
Commercial, industrial, institutional, or multi-family customers who pay a water utility bill to the City of Fresno qualify to receive the Commercial & Multi-Family Toilet Rebate. This rebate is also available to landlords of properties serviced by the City of Fresno Water Division where the tenant is the water customer. Renters or tenants must provide written approval from the property owner or property manager for toilet replacement.

**Qualifying Toilets**
New toilets must be rated at 1.28 gallons per flush or less and must bear the WaterSense label. New dual-flush toilets may qualify but must bear the WaterSense label. New toilets must be installed at the location on the application. Old toilets being replaced must exceed 1.6 gallons per flush and must be manufactured before 1992.

**Rebate Details**
The rebate amount cannot exceed the purchase price of the new toilet.

Rebates are limited to 10 toilets per qualified commercial, industrial, institutional, or multi-family billing account. Rebate checks will be mailed 6-9 weeks after completing the rebate process.

**Rebate Requirements**
New toilets must be installed and rebate application must be submitted within 45 days of purchase date.

On-site compliance verification is required. Old toilets must either be inspected by a Water Conservation Program representative to verify eligibility OR written verification by a certified plumber or contractor may be submitted with the rebate application. Written verification must include the plumber/contractor’s license number.

A copy of the original itemized, dated sales receipt for the new toilet(s) must be submitted with the rebate application. Toilet installation costs and new construction costs are not included in the rebate. Accessories and taxes are also not included.

Old toilets that are removed from the property before verification of eligibility will NOT qualify for a rebate. If a plumber/contractor provides written verification of its eligibility, the old toilet may be removed.

Incomplete, incorrect, or unsigned applications cannot be processed and will be returned to the applicant. Applicants must fulfill all program guidelines to be eligible for a rebate.

**Important Notes**
- The Water Conservation Program is not responsible for materials lost by mail.
- Possession or submission of a rebate application does not guarantee a rebate approval.
- Rebates are processed on a first-come, first-served basis.
- Funding for the Commercial & Multi-Family Toilet Rebate Program is limited to available resources.
- Rebate amounts are subject to change without notification.
- The Commercial & Multi-Family Toilet Rebate Program is subject to change or termination without notice.
Commercial & Multi-Family Toilet Rebate Application

A rebate of up to $100 is available for the purchase of a qualifying new WaterSense High Efficiency Toilet that uses 1.28 gallons per flush or less when replacing an old toilet that was manufactured before 1992 and exceeds 1.6 gallons per flush. Up to 10 rebates are allowed per qualifying account.

Date: _________________________________

ACCOUNT INFORMATION

Utility Account Number: _________________________________
Name on Account: ______________________________________
Account Address: ______________________________________
Phone Number: ___________________________ Alt. Phone Number: ___________________________
E-Mail Address: ______________________________________

Renters/Tenants Only:

Renter/Tenant participation requires written approval from Property Owner. (Attach to Application)

Property Owner Name: _________________________________
Property Owner Mailing Address: __________________________
Property Owner Phone Number: ___________________________
Property Owner E-Mail Address: ___________________________

***Separate applications are required for each qualified dwelling account***

BUILDING INFORMATION

Complete the information below as it applies to the installation address.

Building Type (select one): ___ Commercial   ___ Industrial    ___ Institutional   ___ Multi-Family Residential
Building or Business Name (if applicable): ______________________________________________________

Number of:
People living in selected unit _____________ Existing toilets in selected unit _____________
If multi-family residence/duplex, selected unit #: ____________

REBATE INFORMATION

Application must be approved prior to issuance of rebate. Incomplete applications will be returned. The rebate value cannot exceed the cost of the new toilet. Limit 10 toilets per qualifying commercial, industrial, institutional, or multi-family customer account. A copy of the original itemized, dated sales receipt for the new toilet(s) must be submitted with the completed rebate application within 45 days of the purchase date. Toilet installation costs and new construction costs are not included in the rebate. Accessories and taxes are also not included.

Number of rebates being requested: ________________

How did you learn about this rebate? __________________________________________________________

Would you have purchased a new toilet at this time if the City of Fresno did not offer a rebate? Yes___ No___

Send completed application and proof of purchase to:

City of Fresno Water Division, Water Conservation Program
1910 E. University Avenue, Fresno, CA 93703
or waterconservation@fresno.gov

***Incomplete applications will be returned***
# NEW TOILET INFORMATION

Indicate below the gallons per flush (GPF) used by each new toilet (ask retailer if unsure). The new toilet must have a *WaterSense* label and must be installed within 45 days of purchase date.

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<tr>
<th>Toilet</th>
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<th>Manufacturer</th>
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# OLD TOILET INFORMATION

Indicate below the year of manufacture and gallons per flush (GPF) of the old toilet(s). If legible, this information is usually found under the inside of the toilet lid or inside of the tank. If unknown, please leave blank and Water Conservation Program staff will verify the information during the on-site appointment.

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Unless verified by a certified plumber or contractor, old toilets **MUST** be inspected by a Water Conservation Program representative to verify eligibility. Old toilets that are removed from the property before verification of eligibility will **NOT** qualify for a rebate.

(Application continues on next page)
AGREEMENT OF TERMS AND CONDITIONS

The City of Fresno (City) may deny any application that does not meet program requirements. The undersigned expressly agrees that the City may inspect all items submitted for the Commercial & Multi-Family Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense, and liability resulting from the loss, destruction, or damage to property arising out of or in any way connected with the installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first-come, first-served basis. For further information, please contact the Water Conservation Program at (559) 621-5480.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant: __________________________________________ Date: ______________

*******************************************************************************************************************

FOR OFFICIAL USE ONLY

Application Status:   Approved ___  Denied ___  Reason:  __________________________________
Inspection Date:  ____________  Tracking #:  ____________  Inspector:  __________________________
Number of toilets approved for rebate: ______  Approved by: _____________________________________
Comments:  _____________________________________________________________________________

Information for certification date/model of new toilets: **HET 1.28 gpf or less (up to $100 rebate)**

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<th>Toilet</th>
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Date to Accounting:  __________________

ACCOUNTING: Check mailed: ____________ By: _______________________ Voucher No. ____________

____ Rebates @ $______ each = $______  Total Rebate