Residential TOILET Rebate Program

$100 rebate for a new qualifying High Efficiency Toilet (HET) of 1.28 gallons per flush (gpf) or less. Up to 3 rebates per qualifying household account.

City of Fresno residential customers may be eligible for a rebate when they replace their old high water use toilets. All qualifying toilets must have a WaterSense label. Your retailer can help you find the WaterSense label toilet, or for a qualifying list of toilets go to: www.epa.gov/watersense/products/toilets.html

Replacing a high water use toilet with a new HET of 1.28 or less gpf can save about 38 gallons of water each day. Efficiency measures such as replacing water-guzzling toilets with the latest in low-flush toilet technology helps maintain the future water supply. If you want to find out if your current toilets are leaking, call Water Conservation at 621-5480 for a water leak audit.

How the Program Works

1. Obtain an application using one of the following methods:
   - Web site: www.fresno.gov/water (click Rebates & Coupons)
   - Email: waterconservation@fresno.gov
   - Telephone: (559) 621-5480
   - FAX: (559) 498-4228
   - Drop off: City of Fresno Water Division - Water Conservation Program 1910 E University, Fresno 93703

2. Submit completed application to the Water Division, along with a copy of:
   - Sales receipt for new toilet (dated and itemized with toilet model number and price).

3. A representative will contact you to schedule a brief appointment to verify your old toilet(s) flush capacity. Do not dispose of old toilet prior to appointment.

4. Customers that qualify for Fresno's Water Affordability Credit Program (Water ACP) may qualify for an increased rebate.

Rebate Program Guidelines and Conditions

Who Qualifies?

- City of Fresno customers who pay a water utility bill to the City of Fresno and who have property with existing single-family or multi-family dwellings within the City service area. (For detail, see Rebates below)
- Renters or tenants must provide written approval from the property owner or property manager.
Toilets (qualifying for rebate)

- New toilets must be rated as follows:
  - HET toilets must be rated 1.28 gpf or less and must bear the WaterSense label.
  - Dual-flush toilets may qualify but must bear the WaterSense label.
- Toilets being replaced must exceed 1.6 gpf and be manufactured before 1992.
- HET toilet must be installed within the Fresno City service area and at the location on application.

Timelines

- New HET Toilets must be installed within 45 days of purchase date.

Rebates

- Rebate amount cannot exceed the purchase price of the new toilet.
- Rebates are limited to three toilets per single family utility billing account. PUD’s, HOA’s, mobile homes, condos/townhouses, under a shared utility billing account, also qualify as individual units and may received up to three toilets each.
- Rebate checks will be mailed 6-9 weeks after completing the rebate process.

Application and Rebate Approval or Denial

- On-site compliance verification is required. Old toilets must be inspected by City to qualify. Do not dispose of the old toilets until after the inspection.
- Copy of the original itemized dated sales receipt for the new toilet is required.
- Incomplete, incorrect or unsigned applications cannot be processed and will be returned to the applicant.
- An on-site compliance verification at the address shown on the City of Fresno utility bill is required.
- If the existing toilet(s) are already 1.6 gallons or less per flush, they will not qualify for this rebate program.
- Toilet installation costs and new construction are not rebated. Accessories and taxes are not rebated.
- Customers must fulfill all program guidelines to be eligible for rebates.

Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.

HIGH EFFICIENCY TOILET REBATE $100
Residential Rebate Program
1.28 Gallons per Flush (or less) with WaterSense Label

Mail to: City of Fresno, Water Conservation: HET Rebate Program, 1910 East University, Fresno, CA 93703
Phone: (559) 621-5480 - Fax: (559) 498-4228 - E-mail: waterconservation@fresno.gov
Web site: www.fresno.gov/water

Date________________________  Do you qualify for Fresno’s Water Affordability Credit Program: _______

Account Information
Utility Billing Account #_________________________________________________________
Account Name: ________________________________________________________________
Account Address________________________________________________________________
Zip ______________________________ Telephone (1)__________________ (2)____________ Email __________________________

Renters/Tenants: Participation requires written approval from property owner. (Attach to Application.)
Property Owner (if different from above)_____________________________________________________________________________________
Mailing Address________________________________________________________________________ Zip ______________________________
Telephone (1)__________________ (2)____________ E-mail __________________________

NEW Toilets
“New Toilet” section must be complete before continuing the application.

Gallons per Flush (GPF) used by each NEW Toilet. (Ask retailer if unsure.) Toilets must have WaterSense label.
1. GPF _____ Manufacturer ______________________________ 2. GPF _____ Manufacturer ______________________________
3. GPF _____ Manufacturer ______________________________

OLD Toilets
If unknown, please leave blank. Inspector will verify during appointment.

Only toilets 3.5 GPF or more which were manufactured before 1992 qualify for replacement. 1.6 GPF new or old toilets do not qualify.
If eligible, the Manufacturer Year and Gallons per Flush (GPF) is usually found under the inside of toilet lid or back of tank.
1. Year ______ GPF______ 2. Year ______ GPF______ 3. Year ______ GPF______

Do not dispose of old toilets prior to City’s inspection. A brief visual inspection of old toilets by the City is required to qualify. After approval of completed application, an appointment will be scheduled.

Building Information (Installation Address)
Building Type (select one): ______Multi-Family Apt/Duplex ______Single Family home ______PUD ______Condo ______Mobile Home ______HOA Shared billing account

Number of: People in selected unit______ Existing toilets in selected unit___________ Selected unit #______
Rebate Information

How did you learn about the rebate?  

Would you have purchased the new toilet at this time if the City of Fresno did not offer a rebate? Yes_______ No________

Rebates to replace old 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 with newly purchased 1.28 gpf (or less) High-Efficiency Toilets (HET). Dual flush toilets may qualify.

Number of Rebates Requested ___________ (Separate application required for each qualified dwelling Account)

- Application must be approved prior to rebate. Incomplete applications will be returned.
- Rebate value cannot exceed the actual cost of toilet.
- Limit 3 toilets per qualifying customer account.
- New HET Toilets must be installed within 45 days of purchase date.
- Compliance with attached Guideline is required (if Guideline is not attached, call 621-5480 to request a copy).
- Old toilets must be briefly inspected by City to qualify.

Agreement of Terms and Conditions

City of Fresno may deny any application that does not meet program requirements. The undersigned expressly agrees that the City may inspect all items submitted for Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis. For further information, please call (559) 621-5480.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant ___________________________________________________________ Date____________________

For Official Use Only

Inspection Date _____________ Tracking #_________ Inspector _____________ Application: Approved ______ Denied ______

Reason for Denial ________________________________________________________________

Number of toilets approved for replacement Rebate: _____________ Approved by ________________________________

Comments ______________________________________________________________________

Information for certification date/model of new toilets: HET 1.28 gpf or less (up to $100 Rebate)

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Date to Accounting ________________________________

Rebate(s) @______ each = $________ Total Rebate Amount

ACCOUNTING: Rebate Check sent: Date ____________ By ____________ Voucher No. ____________