



## High Efficiency CLOTHES WASHER Residential Rebate Program –Rebate \$50



Residential customers may receive a **\$50 rebate** for purchasing a qualifying High Efficiency Clothes Washer (HECW)!

**Save Energy and Water:** Clothes washers account for more than 20% of water used inside the home. Conventional clothes washers can use more than 40 gallons per load (gpl). In contrast, an HECW uses about 18-25 gpl and can hold larger loads! Using an HECW reduces water use and energy consumption. This adds up to savings for you and a big boost for the environment. Replacing old washers with HECW models helps ensure the future water supply is adequate and helps maintain low water rates.

### What's in it for the Customer?

**SAVE WATER!** High Efficiency Clothes Washers use 30-50% less water. Customers with water meters will especially notice a difference. **SAVE ENERGY!** HECWs use less energy to operate. Also, with less water to heat, energy costs can be reduced about 50%, so you save there too. **SAVE TIME!** Better water extraction means less dryer time for more energy savings. Most HECWs have a larger load capacity than conventional washers for even more time and energy savings. **MORE SAVINGS: Save on Laundry Products!** HECWs use less water, so less detergent and softeners are needed. **Save on Clothing!** The tumbling motion of a HECW is gentler on fabrics which helps extend clothing life.

### How the Program Works

1. Obtain an application using one of the following methods:
  - Web site: [www.fresno.gov/water](http://www.fresno.gov/water) (\$Rebates under Water Conservation)
  - Telephone: (559) 621-5480
  - Email: [waterconservation@fresno.gov](mailto:waterconservation@fresno.gov)
  - FAX: (559) 498-4228
  - Drop off: City of Fresno Water Division - Water Conservation Program  
1910 E University, Fresno, CA 93703
2. Do not purchase clothes washer until you verify that the HECW you want meets rebate criteria listed in the *HECW Rebate Program Guidelines & Conditions, Clothes Washers Qualifying for Rebates*.
3. Purchase and install the new qualifying High Efficiency Clothes Washer.
4. Mail completed application to the Water Division, along with copies of:
  - Sales receipt for new washer (itemized with washer's model number and price).
  - Most recent City of Fresno Utility Water bill.

**Learn More about HECWs:** Marketplace.pge.com: <http://marketplace.pge.com/washers/>

PG&E: <http://www.pge-rebates.com/>, ENERGY STAR:

[http://www.energystar.gov/index.cfm?c=clotheswash.pr\\_clothes\\_washers](http://www.energystar.gov/index.cfm?c=clotheswash.pr_clothes_washers) California Urban Water Conservation

Council - H2O House: <http://www.h2ouse.org/>

## Program Rebate Guidelines and Conditions

### Clothes Washers Qualifying for Rebate (Not all high efficiency appliances qualify for this rebate.)

- New High Efficiency Clothes Washer qualifying as an ENERGY STAR® labeled appliance.
- Meets ENERGY STAR standards for energy and water consumption with a Water Factor of 6.0 or less. Ask your appliance dealer to find qualifying HECWs at Marketplace.pge.com. Website: <http://marketplace.pge.com/washers/>. Call 621-5480 if you have questions.

#### Who Qualifies?

- City of Fresno customers who pay a water utility bill to the City of Fresno and who have property with existing single-family or multi-family dwellings within the City service area. (For detail, see **Rebates**)
- Renters or tenants must provide written approval from the property owner or property manager.

#### Timelines

- Program applies to qualifying High Efficiency Clothes Washers purchased on or after 7/1/13..
- Application must be post marked and received within **60 days** of purchase date of qualifying HECW clothes washer, or rebate will not be processed.

#### Installation, Inspection, Documentation

- Qualifying HECW must be completely installed at approved service location listed on the customer's City of Fresno water utility bill account. Qualifying HECW must be new; not pre-owned or leased. Qualifying HECW must remain installed at specified location for at least **6 months**.
- Rebates may be subject to on-site compliance inspection by City representatives to verify installation of HECW at customer's City of Fresno utility account service address.
- Customer must provide a copy of original dated itemized sales purchase receipt of purchase for the qualifying HECW. Receipt must list manufacturer and model. Also provide City of Fresno Utility Water bill.

#### Rebates

- Rebates will be mailed, 8-9 weeks after installation approval.
- Level of incentive is \$50 per qualified account. Rebate amount cannot exceed purchase price of new unit.
- Rebates are limited to one rebate per single family utility billing account. PUD's, HOA's, mobile homes, condos/townhouses, under a shared utility billing account, also qualify as individual units and may receive a rebate.
- Multi-family residential billing accounts are limited to one per utility billing account.

#### Application and Rebate Approval or Denial

- Customers must fulfill all program guidelines to be eligible for incentives. Incomplete, incorrect or an unsigned applications cannot be processed and will be returned to applicant.

#### Other Considerations

- The Rebate Program is not responsible for materials delayed or lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Funding for this rebate program is limited to available resources. This program shall at all times be subject to change or termination without prior notice. Rebates are processed on a first come, first served basis.
- Offer void where prohibited or restricted by law.
- Customer is responsible for disposal of old washer.

**Resources:** City of Fresno, Solid Waste Division: and annual Operation Clean-up 621-1452., recycling center (check yellow pages). Ask the dealer who sold the washer if they can dispose of the old one. If it is a relatively efficient working washer, consider donating.



# HIGH EFFICIENCY CLOTHES WASHER (HECW) Residential Rebate Program REBATE \$50



Mail to: City of Fresno, Water Conservation: HECW Rebate Program,  
1910 East University, Fresno, CA 93703  
Phone: (559) 621-5480 - Fax: (559) 498-4228  
E-mail: waterconservation@fresno.gov : Web site: www.fresno.gov/water

Date \_\_\_\_\_

<b>NEW Qualifying HECW Information</b>	Information required below can be provided by Retailer or may be available in appliance booklets.
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Washer Manufacturer Name \_\_\_\_\_ Model# \_\_\_\_\_  
(# often located inside door opening, below rubber boot)

Cubic Feet \_\_\_\_\_ Water Factor \_\_\_\_\_ Retailer name \_\_\_\_\_ City \_\_\_\_\_  
(Water Factor must be 6.0 or less and listed on qualifying list of Energy Star Clothes Washers)

Purchase Date \_\_\_\_\_ Purchase Price \$ \_\_\_\_\_ Installation Date \_\_\_\_\_  
(Without tax)

<b>Account Information</b>	<u>Print clearly.</u> Copy of most recent City of Fresno Utility Water bill must be included with this application. Fresno City Utility Billing Account # _____
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Account Name \_\_\_\_\_

Account Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (1) \_\_\_\_\_ (2) \_\_\_\_\_ E-mail \_\_\_\_\_

Attention: Renters and Tenants: Participation requires written approval from property owner and/or property manager. Letter must be attached to application when submitted.

Property Owner (if different from above) \_\_\_\_\_

Mailing Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (1) \_\_\_\_\_ (2) \_\_\_\_\_ E-mail \_\_\_\_\_

<b>Building Information</b> <i>(Installation Address)</i>	Building Type (select one): _____ Multi-Family Apt/Duplex _____ Single Family home _____ PUD _____ Condo _____ Mobile Home _____ HOA Shared billing account
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Number of: People in selected unit \_\_\_\_\_ Selected unit # (if applies) \_\_\_\_\_ Site Name (if applies) \_\_\_\_\_

Complete, sign, and date this page. Attach proof of purchase before mailing. Incomplete applications will be returned.

**Rebate Information**

How did you learn about this rebate? \_\_\_\_\_  
Would you have purchased a HECW at this time if this rebate was not being offered? Yes \_\_\_\_\_ No \_\_\_\_\_  
Is this HECW a replacement for an existing washer? Yes \_\_\_\_\_ No \_\_\_\_\_

**Inspection and Documentation**

**INSPECTION:** If an on-site compliance inspection of the installed new HECW is required, you will be notified in advance.

**DOCUMENTATION:** To receive rebate, residential customer must purchase and install a new HECW qualifying as an ENERGY STAR® labeled appliance which meets **ENERGY STAR standards for energy and water consumption with a Water Factor of 6.0 or less.** Ask your appliance dealer to find qualifying HECWs at Marketplace.pge.com. Website: <http://marketplace.pge.com/washers/>. Call 621-5480 if you have questions.

- Rebate value may not exceed the actual cost of High Efficiency Clothes Washer (HECW).
- Application must be received within 60 days of purchase and installation of clothes washer.
- Copy of original dated itemized sales purchase receipt must be attached to application for HECW Rebate approval.
- Compliance with *HECW Rebate Program Guidelines and Conditions* is required.
- Application must be approved prior to rebate. Incomplete applications will be returned.

**Agreement of Terms and Conditions**

City of Fresno may deny any application that does not meet program requirements which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all items submitted for the High Efficiency Clothes Washer Rebate Program; that the City does not guarantee the performance of any clothes washer; and that the City does not warrant any clothes washer or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the clothes washer installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a clothes washer. The City reserves the right to alter this program at any time without prior notice. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

TRACKING # _____	<b>For Official Use Only</b>
Application: Approved _____ Denied _____ Reviewed by _____	
Reason for Denial _____	
Inspection Date _____ Inspectors _____	Rebate: Approved _____ Denied _____
Reason for Denial _____	
Receipt received _____ Comments _____	Authorization _____
Date to Accounting _____ Amount of Rebate: \$50	
ACCOUNTING: Rebate Check sent : Date _____ By _____	Voucher No. _____