



## HOT WATER RECIRCULATING PUMP REBATE

\$100 Rebate for installation of Hot Water Recirculating Pump

### Reduce Water Use

Instead of waiting for cold water to turn hot, Save Water, Energy and Money by installing a hot water recirculating pump and receive a rebate from the City of Fresno for \$100.

About 25 of the 69 gallons the typical American uses indoors are hot water, and they have to wait 30 seconds to 2 minutes for the tap to heat up. That wait is long enough for the typical person to get distracted, leading them to wait double the necessary time before using their hot water. These wasted gallons add up. A study by the Department of Energy estimates that a household of four with four hot water fixtures saves 3,600 to 12,000 gallons a year if they install an 'on demand' recirculation system.

Consult a professional about a Hot Water Recirculating Pump (HWRP) that will work best for you and for installation information.

**APPLICATIONS:** City of Fresno Water Conservation Program: 621-5480; email: [waterconservation@fresno.gov](mailto:waterconservation@fresno.gov) or click on \$Rebates at [www.fresno.gov/water](http://www.fresno.gov/water)

### Rebate Process

1. Do not purchase your Hot Water Recirculating Pump until you verify that you meet the rebate criteria listed in *Rebate Program Guidelines & Conditions*.
2. Purchase and install the Hot Water Recirculating Pump.
3. Take required photos and submit application along with your recent Fresno City utility bill, and a copy of the detailed cash register receipt.
4. You will be notified if an inspection is required.
5. Rebate will be mailed 6-9 weeks after application approval and inspection.
6. Program applies to HWRP System purchased after 5/1/15. Rebates are not retroactive.

## HOT WATER RECIRCULATING PUMP REBATE Guidelines and Conditions

### Requirements

- A new Hot Water Recirculating Pump must be purchased. Used pumps do not qualify.
- Take 3 clear color photos of the newly installed Hot Water Recirculating Pump and submit application.
- City of Fresno will review application to approve, deny or require more information.
- You will be notified if an inspection is required.
- All projects must be completed within 60 days of City-designated start date.

**Who Qualifies:**

- Rebate available to City of Fresno water customers or landlords of property serviced by City of Fresno Water Division where a tenant is the water customer.
- Limit one rebate per following qualified account: PUD's, HOA's, mobile homes, condos/townhouses or any other shared billing accounts also qualify as individual units and may receive rebate. Commercial, Industrial, and Institutional customers whose meter supplies water to an irrigation system. Multi-Family complexes also may qualify. Renters or tenants must provide written approval from property owner or property manager.
- New construction does not qualify.

**Application and Rebate Approval or Denial:**

- Rebate cannot be larger than your purchase amount.
- Hot Water Recirculating Pump must be installed at approved service location listed on the customer's City of Fresno water utility bill account. The System may not be uninstalled while you maintain ownership of the property. If the system is uninstalled during that time, the entire rebate must be refunded.
- Limit one rebate per account.
- Incomplete, incorrect or unsigned applications cannot be processed and will be denied and returned.
- By submitting this application you are agreeing to a verification inspection to be eligible for rebate.
- Customers must fulfill all program guidelines to be eligible for rebates. Rebates will only be awarded after verification of proper installation and compliance with the Guidelines and Conditions.
- Accounts must be current and non-delinquent.
- Program applies to Hot Water Recirculation System purchased and installed after 5/1/15. Retroactive rebates are not available.

**Rebates:**

- Rebate amount is \$100.
- Rebate amounts do not apply to labor or other costs. Rebate may not exceed the cost of the rebate offer.
- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis and funding is limited to available resources. *This program shall at all times be subject to change or termination without prior notice.*
- The City is not responsible for product performance or water savings. No warranty or guarantee of the products used or the vendor is provided.
- Rebate checks will be mailed 6-9 weeks after completing the rebate process.



# HOT WATER RECIRCULATING PUMP REBATE

**ATTENTION:** We recommend that you consult with a professional prior to purchasing the Hot Water Recirculating Pump.

Mail to: City of Fresno, Water Conservation, Hot Water Recirculating Pump Rebate, 1910 E University, Fresno, CA 93703.  
Phone: (559) 621-5480 – fax (559) 498-4228, Email: waterconservation@fresno.gov, Website: www.fresno.gov/water

Date \_\_\_\_\_

<b>Account Information</b>	<p><b>Please print clearly</b></p> <p>Fresno City Utility Billing Account # _____</p> <p><b>Note:</b> Copy of most recent City of Fresno Utility Bill must be included with this application.</p>
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Account Name \_\_\_\_\_

Account Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (1) \_\_\_\_\_ (2) \_\_\_\_\_ E-mail \_\_\_\_\_

Attention: Renters and Tenants: Participation requires written approval from property owner and/or property manager. Letter must be attached to application when submitted.

Property Owner (if different from above) \_\_\_\_\_

Mailing Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (1) \_\_\_\_\_ (2) \_\_\_\_\_ E-mail \_\_\_\_\_

<b>Building Information</b> <i>(Installation Address)</i>	<p><b>Building Type (X Select):</b>      ___ Multi-Family Apt/Duplex</p> <p>                                 ___ Single Family home    ___ PUD    ___ Condo    ___ Mobile Home    ___ HOA Shared billing account</p> <p>                                 ___ Commercial    ___ Industrial    ___ Institutional</p>
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**Number of:** People in selected unit \_\_\_\_\_ Selected unit # (if applies) \_\_\_\_\_ Site Name (if applies) \_\_\_\_\_

<b>Hot Water Recirculating Pump Rebate</b>	<p>Rebate amount \$100 for the purchase and installation of a new Hot Water Recirculating Pump.</p>
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Location of System \_\_\_\_\_

Manufacture name: \_\_\_\_\_ Model of System: \_\_\_\_\_

Purchase Price: \_\_\_\_\_ Installation Date: \_\_\_\_\_

**HOT WATER RECIRCULATING PUMP REBATE**

**Rebate Information**

How did you learn about this rebate? \_\_\_\_\_  
Would you have purchased this product at this time if this rebate was not being offered? Yes\_\_\_ No\_\_\_

**Inspection and Documentation**

- DOCUMENTATION:**
- Application must be approved prior to rebate. Incomplete applications will be denied and returned.
  - Photos must accompany application..
  - Compliance with Hot Water Recirculating Pump Guidelines and Conditions is required.
  - An on-site inspection at the address shown on the City of Fresno utility bill may be required.

**Agreement of Terms and Conditions**

City of Fresno may deny any application that does not meet program requirements which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all items submitted for the How Water Recirculating Pump Rebate Program; that the City does not guarantee the performance of any replacement item; and that the City does not warrant any replacement item or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with the Hot Water Recirculating Pump Rebate. The City reserves the right to alter this program at any time without prior notice. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

**Signature of Applicant** \_\_\_\_\_ **Date** \_\_\_\_\_

Complete, sign, and date this page. Attach proof of purchase before mailing. Incomplete applications will be denied and returned.

<b>TRACKING #</b> _____	<b><u>For Official Use Only</u></b>
Application: Approved ___ Denied ___ Reviewed by _____	
Reason for Denial _____	
Approved by: _____	Comments: _____
Purchase price of system \$ _____	
Date to Accounting _____	Amount of Rebate: _____
<b>ACCOUNTING:</b> Rebate Check sent : Date _____ By _____ Voucher No. _____	