SCOPE

This policy clarifies the Fresno Fire Department (FFD or Department) requirements for non-U.L. certified central stations within the City of Fresno and contract service areas.

PURPOSE

This policy has been established to provide direction for alarm companies, business and building owners regarding non-U.L. certified central stations.

BACKGROUND

As noted in the California Fire Code (CFC), the fire code official has the authority to formulate policies they deem necessary based upon local conditions related to monitoring of fire sprinkler and fire alarm systems. Because the City of Fresno has long had a more restrictive ordinance related to fire sprinkler installations, many buildings are required to have monitoring by a central station where they might not otherwise. This has led to more local alarm companies providing central station monitoring service. To facilitate the ability of local firms to compete with larger, U.L. certified central station firms, the Department has prepared this policy.

REQUIREMENTS

Based upon the need for uniformity in application across the Department’s diverse service delivery area, and after careful deliberation, the Department has determined the following:

1. There must be a minimum of two people on duty at the central station terminals at all times.

2. There must be a minimum of two phone lines “out” for re-transmission of emergency calls to FFD Communications.

3. There must be a copy of FFD approved written procedures at the terminals.
4. All information from the protected premises shall be transmitted to the central station via a dedicated phone line.

5. Call bumping is prohibited.

6. All calls shall be recorded and time stamped for documentation purposes. All recordings shall be kept by the central station for a minimum of two years, or until any litigation has been adjudicated.

7. The non-U.L. central station shall follow CFC sections 901.9 and 907.6.6.2 as applicable.

8. A minimum of 24 hours of back-up power supply shall be available at all times.

9. Operators shall maintain records of all equipment maintenance, testing and out of service occurrences.

10. Any central station that is located outside of the City of Fresno municipal boundary shall be U.L. certified.

CROSS REFERENCES

California Fire Code