



## **FIRE PROTECTION INDUSTRY BULLETIN**

### **SCOPE**

Supervisory and trouble signals generated from fire alarm or fire sprinkler systems.

This bulletin is applicable to all central and supervising stations, fire alarm monitoring companies, etc.

### **PURPOSE**

The purpose of this bulletin is to clarify the Department's requirements related to supervisory and trouble signals generated from fire alarm or fire sprinkler systems.

This policy is separate from, but should be considered in conjunction with, City of Fresno Fire Department policy 405.4 – Disposition of Waterflow Signals (rev. August 2013).

### **BACKGROUND**

In the past, the City of Fresno Fire Department has required central and supervising stations, fire alarm monitoring companies, etc. to notify the Department's dispatch center when a supervisory or trouble signal was received from a protected premise.

Once notified, on duty fire department staff would respond to the location to investigate the source of the signal and take appropriate action.

After careful deliberation, the Department has modified this policy to reflect the on duty resources available, and to become consistent with other major jurisdictions within the State.

### **REQUIREMENTS**

Based upon the applicable code requirements, the Department has determined that:

Where a supervisory signal is generated from a fire alarm or fire sprinkler system, the central or supervising station, fire alarm monitoring company, etc. is no longer required to contact

the Department's dispatch center to report the condition. Examples of supervisory signals include: Valve tamper, Fire pump running, Low air pressure, etc.

Additionally, where a trouble signal is generated from a fire alarm or fire sprinkler system, the central or supervising station, fire alarm monitoring company, etc. is no longer required to contact the Department's dispatch center to report the condition. Examples of trouble signals include: Smoke detector missing, Low battery, Printer malfunction, etc.

These requirements apply to both required and voluntary systems; as well as new and existing fire alarm installations.

This policy is effective September 1<sup>st</sup>, 2013.