

# General Plan Implementation Review Committee

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*Planning and Development Department*

**JUNE 9, 2020**



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# Public Utilities and Services Objectives and Policies



## CHAPTER 6 OBJECTIVE

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**Objective PU-1:** Provide the level of law enforcement and crime prevention services necessary to maintain a safe, secure, and stable urban living environment through a Police Department that is dedicated to providing professional, ethical, efficient and innovative service with integrity, consistency and pride.

### IMPLEMENTING POLICIES

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**PU-1-a: Integration of Crime Data**

**PU-1-b: Involvement in General Plan**

**PU-1-c: Safety Considerations in Development Approval**

**PU-1-d: New Police Station Locations**

**PU-1-e: Communication with Public**



## CHAPTER 6 OBJECTIVE

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### IMPLEMENTING POLICIES

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**PU-1-f: Law Enforcement Collaboration**

**PU-1-g: Plan for Optimum Service**

**PU-1-h: Retail Conversion**

**PU-1-i: Crime and Nuisances**

**PU-1-j: Lighting and Safety**



# Accomplishments:

- Implementing new Crime Analysis program currently later this year that enhances regional data integration and sharing
- Implemented iCAD (Computer Assisted Dispatch) system.
  - FSO IT has collaborated with Fresno PD and Clovis PD IT to develop a web based portal to share CAD (iCAD) data in real time. This allows first responders to share calls for service, as well as, view crime date.
- Advisory committees in all Policing Districts, Chief's Advisory Committee, Youth Advisory Committee's and Mayor's Public Safety Committee
- The Department participates in the Citizen's Police Academy, the Hispanic Citizens Police Academy, and the Hmong (Southeast Asian) Citizens Police Academy as part of the agency's ongoing outreach
- Each Policing District has a variety of "specialty" boards and groups dependent on the need of the District and Police Department partners with 40+ organizations, including:
  - Neighborhood Watch
  - Business Watch
  - Crime Free Multi Housing
  - Apartment Associations
  - Faith Based Organizations
  - Non-Governmental Organizations (NGO's)
    - ✦ Bringing Broken Neighborhoods back to life
    - ✦ Boys and Girls Clubs
    - ✦ Restore Fresno
    - ✦ School Districts

## Policies Referenced

- PU-1-a
- PU-1-b
- PU-1-c
- PU-1-d
- PU-1-e
- PU-1-f
- PU-1-h
- PU-1-i
- PU-1-j

## Policies Not Referenced

- PU-1-g



# Accomplishments:

- Currently review all development applications, Conditional Use Permits, Alcohol and Beverage Control applications to ensure safe development and business practices
- Apply Crime Prevention Through Environmental Design (CEPTED) to promote safe business and residential development; provide comments in conditions of approval
- New Southeast station - near Kings Canyon and Clovis Avenue – based on the Southeast Growth Area (SEGA) Development Plan and the future growth projections for our community. (Planned completion and occupied by Fresno PD late summer 2020)
- A 6th policing district will be discussed as population reaches 600k
- Communications are done through the Communications Director Public Information Officer and coordinated with the City of Fresno Information Office
- Active in social media platforms and with traditional media sources

## Policies Referenced

- PU-1-a
- PU-1-b
- PU-1-c
- PU-1-d
- PU-1-e
- PU-1-f
- PU-1-h
- PU-1-i
- PU-1-j

## Policies Not Referenced

- PU-1-g



# Accomplishments:

- Partnered with Rescue Mission to create an alternative to arrest for people under the influence of alcohol and narcotics alternatives to incarceration, drug rehabilitation counseling and a safe place to “detoxify” when individuals are under the influence in our Community
- Fresno Police Department Chaplaincy has established a new Resiliency Center to provide resources within 24 hours of an incident where children are witness to a traumatic event. The Resilience Center provides social workers, counseling and immediate intervention for children
- Fresno Police Chaplaincy program has an educational resilience program in approximately half of the FUSD Elementary School sites where trained individuals provide age appropriate curriculum that provides anti-drug education, delinquency prevention, anti-bullying, and civic responsibility to children
- Partnered with Fresno County Behavioral Health to establish and staff a Crisis Intervention Team of officers and Fresno County Mental Health workers to more effectively provide immediate resources for individuals with psychological disorders
- Over 300 officers have attended, in conjunction with American Ambulance, a 40 hour Crisis Intervention Training for law enforcement officers from throughout the Valley on Crisis Intervention, De-escalation techniques, and Information on developmental disabilities including cognitive and developmental auditory disabilities
- 15 officers assigned to the Fresno Unified School District Middle Schools as Student and Neighborhood Resource Officers and 16 officers to Fresno Unified, Central Unified and the Fresno County Office of Education which utilize restorative justice techniques as a means of providing anti delinquency measures to these schools as well as the feeder elementary schools in Fresno

## Policies Referenced

- PU-1-a
- PU-1-b
- PU-1-c
- PU-1-d
- PU-1-e
- PU-1-f
- PU-1-h
- PU-1-i
- PU-1-j

## Policies Not Referenced

- PU-1-g



# Accomplishments:

- The Fresno Police Department participates in the Neighborhood revitalization efforts with the City of Fresno “Restore Fresno” project that takes a comprehensive look at the criminogenic, quality of life, and educational needs of neighborhoods and provides wrap-around services for those residents in these identified neighborhoods
- Student and Neighborhood Resource Officers provide Problem Oriented Policing approaches to crime and quality of life issues - active for at least last 4 years
- Work with State of California Alcoholic Beverage Control (ABC) to ensure new Liquor Licenses are in compliance and analyzes different data points (like crime concentration) to evaluate applications
- The Fresno Police Department coordinates the review process for Conditional Use Permits and ABC license applications for off-sale liquor sales
- The Fresno Police Department has a Detective that works directly with ABC to make sure that these retail outlets maintain compliance with the licensing documents
- Policing District Problem Oriented Policing Officers oversee compliance issues and complaints from off-sales liquor retail outlets

## Policies Referenced

- PU-1-a
- PU-1-b
- PU-1-c
- PU-1-d
- PU-1-e
- PU-1-f
- PU-1-h
- PU-1-i
- PU-1-j

## Policies Not Referenced

- PU-1-g



## CHAPTER 6 OBJECTIVE

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**Objective PU-2:** Ensure that the Fire Department's staffing and equipment resources are sufficient to meet all fire and emergency service level objectives and are provided in an efficient and cost effective manner.

### IMPLEMENTING POLICIES

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**PU-2-a: Unify Fire Protection**

**PU-2-b: Maintain Ability**

**PU-2-c: Rescue Standards**

**PU-2-d: Station Siting**

**PU-2-e: Service Standards**

**PU-2-f: Plan for Optimum Service**

**PU-2-g: Community Facilities District for Emergency Services**



# Accomplishments:

- North Central Fire Protection District (NCFPD) cancelled the service delivery contract for the majority of their district in 2019 - a contract with NCFPD for county islands within the City of Fresno boundary remains.
- Fire Department currently maintains service delivery contracts with all fire districts for county islands within the City of Fresno boundary
- Department policies were reviewed and updated in 2019 - depending on the policy, the new review periods range from one to three years
- One permanent fire stations is currently under construction (will replace the current 13 year temporary fire station); second fire station is in the plans for relocation with the land for the station purchased in 2019 - new sites are not an increase in staffing, but will better serve the community in their new locations.
  - Station 18 (Shaw and Grantland)
  - Station 10 (Clinton and Armstrong)

## Policies Referenced

- PU-2-a
- PU-2-b
- PU-2-c
- PU-2-d
- PU-2-e

## Policies Not Referenced

- PU-2-f
- PU-2-g



# Accomplishments:

- Current response rate times per the 2019 Annual Report are:
  - First arriving within 4 minutes
    - ✦ Structure fires 73%
    - ✦ Medical aid 65%
  - Effective Firefighting Force (EFF)
    - ✦ Low Risk 87%
    - ✦ High Risk 86%
- Fire Department is working steps to increase revenues:
  - Fee study to increase the Fire department Master Fee Schedule
  - Increase of citywide fire impact fee
  - Low interest internal fund loan used to finance new fires stations - to be paid back in 5 years rather than 30 year bonds

## Policies Referenced

- PU-2-a
- PU-2-b
- PU-2-c
- PU-2-d
- PU-2-e

## Policies Not Referenced

- PU-2-f
- PU-2-g



## CHAPTER 6 OBJECTIVE

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**Objective PU-3:** Enhance the level of fire protection to meet the increasing demand for services from an increasing population.

### IMPLEMENTING POLICIES

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**PU-3-a: Fire Prevention Inspections**

**PU-3-b: Reduction Strategies**

**PU-3-c: Public Education Strategies**

**PU-3-d: Review Development Applications**

**PU-3-e: Building Codes**



## CHAPTER 6 OBJECTIVE

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**Objective PU-3:** Enhance the level of fire protection to meet the increasing demand for services from an increasing population.

### IMPLEMENTING POLICIES

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**PU-3-f: Adequate Infrastructure**

**PU-3-g: Cost Recovery**

**PU-3-h: Annexations**

**PU-3-i: New Fire Station Locations**



# Accomplishments:

- Currently meeting goals for state mandated inspections, which are required annually - most other occupancies are inspected only every three years due to staffing limitations
- An updated Master Fee Schedule (2020) dramatically improved Department revenues, potentially creating opportunities to improve staffing and subsequent inspection of businesses
- Self-certification program was unsuccessful in 2015 and terminated within 13 months.
- Continual public education for school-aged children occurs each year.
  - Central California Burn Aware program sponsored by the Fresno Fire Chief's Foundation.
  - Fire department witnessed fire drills at all elementary schools within the City of Fresno.

## Policies Referenced

- PU-3-a
- PU-3-b
- PU-3-c
- PU-3-d
- PU-3-e
- PU-3-f
- PU-3-g
- PU-3-h
- PU-3-i

## Policies Not Referenced



# Accomplishments:

- Grants opportunities are continually pursued for professional PSA creation
- Ongoing partnership with the Fresno Fire Chief's Foundation
- All development applications reviewed and conditions of approval provided by Fire Department
- Fire Department improved its Insurance Services Office (ISO) rating from class 3 to class 2 fire department in 2018
- Increased recovery rate to approximately 96% across all fees charged
- Actively pursues those who cause negligent fires
- Challenges occur in annexations due to the fire fees paid to the de-annexed agency

## Policies Referenced

- PU-3-a
- PU-3-b
- PU-3-c
- PU-3-d
- PU-3-e
- PU-3-f
- PU-3-g
- PU-3-h
- PU-3-i

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-4:** Ensure provision of adequate trunk sewer and collector main capacities to serve existing and planned urban development, consistent with the Wastewater Master Plan.

### IMPLEMENTING POLICIES

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**PU-4-a: Plan for Regional Needs**

**PU-4-b: New Trunk Facilities**

**PU-4-c: System Extension and Cost Recovery**

**PU-4-d: Capacity Modeling**

**PU-4-e: Evaluate and Maintain Infrastructure**



# Accomplishments:

- Ongoing coordination with the City of Clovis on sewer collection facilities
- Need Temperance Ave. service trunk line to service SEDA/SEGA
- Waste collection system/water system actively monitored
- Developing a 5-year CIP plan for evaluating sewer lines and capacities; Preparing necessary documents regarding replacement/expansion
- Annually Wastewater does a physical, video inspection

## Policies Referenced

- PU-4-a
- PU-4-b
- PU-4-c
- PU-4-d
- PU-4-e

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-5:** Preserve groundwater quality and ensure that the health and safety of the entire Fresno community is not impaired by use of private, on-site disposal systems.

### IMPLEMENTING POLICIES

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**PU-5-a: Mandatory Septic Conversion**

**PU-5-b: Non-Regional Treatment**

**PU-5-c: Satellite Facilities**



# Accomplishments:

- Enforces the abatement of private septic systems through connection to the public sewer system as properties are annexed and as new facilities are constructed
  - Have 3 years to connect
  - Department works with property owners to help offset fees (loan programs)
- Future planning efforts will examine the feasibility of developing and permitting satellite treatment and reclamation facilities

## Policies Referenced

- PU-5-a
- PU-5-b
- PU-5-c

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-6:** Ensure the provision of adequate sewage treatment and disposal by utilizing the Fresno-Clovis Regional Wastewater Reclamation Facility as the primary facility, when economically feasible, for all existing and new development within the Metropolitan Area.

## IMPLEMENTING POLICIES

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**PU-6-a: Treatment Capacity and Cost Recovery**

**PU-6-b: Consider Capacity in Plan Amendments**



# Accomplishments:

- Works with Planning Department on Specific Plan documents to calculate conveyance models
- Reviews and provides conditions of approval for all new developments

## Policies Referenced

- PU-6-a
- PU-6-b

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-7:** Promote reduction in wastewater flows and develop facilities for beneficial reuse of reclaimed water and biosolids for management and distribution of treated wastewater.

### IMPLEMENTING POLICIES

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**PU-7-a: Reduce Wastewater**

**PU-7-b: Reduce Stormwater Leakage**

**PU-7-c: Biosolid Disposal**

**PU-7-d: Wastewater Recycling**

**PU-7-e: Infiltration Basins**

**PU-7-f: Infiltration Basins**



# Accomplishments:

- Installation of water meters has shown a drastic reduction of wastewater
- Identifying areas where there were connections in downtown and have eliminated them in order to reduce stormwater leakage
- Active replacement of historic pipes
- New biosolids disposal contracts were approved in 2019
- Department continues to look for most economical disposal and viable alternatives
- Biosolids master plan completed in 2020
- Recently completed tertiary treatment facility
- Extensive conveyance system under construction
- On-going efforts to maintain basins
- Ensures adequate provision of facilities for food processors
- Majority flows routed to regional facility

## Policies Referenced

- PU-7-a
- PU-7-b
- PU-7-c
- PU-7-d
- PU-7-e
- PU-7-f

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-8:** Manage and develop the City's water facilities on a strategic timeline basis that recognizes the long life cycle of the assets and the duration of the resources, to ensure a safe, economical, and reliable water supply for existing customers and planned urban development and economic diversification.

### IMPLEMENTING POLICIES

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**PU-8-a: Forecast Need**

**PU-8-b: Potable Water Supply and Cost Recovery**

**PU-8-c: Conditions of Approval**

**PU-8-d: CIP Update**

**PU-8-e: Repairs**

**PU-8-f: Water Quality**

**PU-8-g: Review Project Impact on Supply**



# Accomplishments:

- City reviews facility needs on near-term and long-term projections
- Metropolitan Water Resources Management Plan Update (completed in 2014) provided vision for the \$429 million capital program including new surface water treatment facility (Plan will be updated soon)
- New surface water treatment facility completed in 2018
- Each new development project is reviewed and evaluated; conditions of approval provided as needed
- 5 year CIP completed - laid out expenditures and identified repairs needed
- Water System Renewal and Replacement Plan identifies long-term CIP program and expenditures
- Regularly monitors water quality per State requirements and installs wellhead treatment facilities on impacted wells
- Implemented the new water capacity fee (2017) - funds treatment plants, well site, transmission mains

## Policies Referenced

- PU-8-a
- PU-8-b
- PU-8-c
- PU-8-d
- PU-8-e
- PU-8-f
- PU-8-g

## Policies Not Referenced



## CHAPTER 6 OBJECTIVE

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**Objective PU-9:** Provide adequate solid waste facilities and services for the collection, transfer, recycling, and disposal of refuse.

### IMPLEMENTING POLICIES

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**PU-9-a: New Techniques**

**PU-9-b: Compliance with State Law**

**PU-9-c: Cleanup and Nuisance Abatement**

**PU-9-d: Facility Siting**

**PU-9-e: Tire Dumping**

**PU-9-f: Household-Generated Hazardous Waste and Hazardous Waste Facilities**



# Accomplishments:

- Continual monitoring of Franchise contracts for state compliance
- Meet with the state annually to communicate needs and metrics
- Abatement done by code enforcement
- Current Community sanitation programs: response to reports through FresGo, assistance with Homeless Task force, general litter control
- Convenience centers – drop off for bulky items
- Helped county site new locations for environmental compliance center for household hazardous waste drop-off

## Policies Referenced

- PU-9-a
- PU-9-b
- PU-9-c
- PU-9-d
- PU-9-e
- PU-9-f

## Policies Not Referenced

