



Frequently Asked Questions

Commercial Cannabis Business (CCB) Permit

Post-Application Submission

<http://www.fresno.gov/cannabis>

March 19, 2021

1. **How do I find out the status of my application?**
 - a. Login to the OpenGov application system at <https://fresnocloud.viewpointcloud.com/> using the same login and password that you used when you submitted your application. Once you have logged in, click “account” in the top right corner and click “applications”. Click the permit application number you are inquiring about. Look at the timeline on the left side: it shows you what step the application is currently on and what steps are upcoming.
 - b. The City’s website <http://www.fresno.gov/cannabis> is kept up-to-date with major news and information relating to the application process. A list of the approved applications for each Phase will be posted once the applicants are notified. All notifications are done through the application system.
2. **Where are we in the application process now?**
 - a. The City completed the initial reviews and notification to property owners for all applications. The City is still conducting Phase II reviews of all applications (standard and social equity)
3. **What date will interviews be scheduled? (When will Phase III start?)**
 - a. We do not have a date for interviews yet. Once the City has a better understanding of when Phase II reviews will be completed, the timeline will be updated and posted to our website and applications will be notified about their interview status.
4. **Will the application process open again?**
 - a. The City plans to open applications again for non-retail permit applications. This includes microbusiness(non-retail), cultivation, manufacturing, and distribution. When the date for this new application window is confirmed, it will be posted to the website.
5. **Who can I talk to about my application?**
 - a. If you need to speak to someone about your application please email cannabis.regs@fresno.gov or call the cannabis business information line at 559-621-5555. Please be patient for a response as we’ve seen an

increase of calls and emails and staff are currently reviewing applications so it may take some time to get back to you. It is very important NOT to speak to any elected officials (City Council, Mayor, Planning Commissioners) about your pending application as it would disqualify your application pursuant to FMC Sec. 9-3316(g).

6. What are the next steps in the process?

- a. An initial timeline estimate was included in the application orientation meeting PowerPoint document, which is still available on our website under the “Cannabis Business Information” section. While the dates need to be updated on this document (see question 3 above), it will still provide an understanding of the steps in this process. The steps listed in the timeline of the application itself will also provide an understanding of what is next (see question 1 above).