

Select Signature Form

CITY OF FRESNO
City Clerk's Office (Original)

Master Agreement number or Enrollment number*

01S69710

SGN- Proposal ID

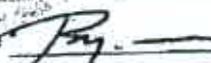
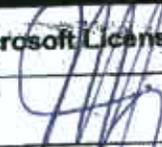
Microsoft to complete if applicable

*Note: Enter the applicable active numbers associated with the below documents. Microsoft requires the associated active number be indicated here, or listed below as new.

This signature form and all contract documents identified in the table below are entered into between the Customer and the Microsoft Affiliate signing, as of the effective date identified below.

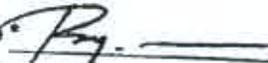
Contract Document	Document Number or Code
Select Enrollment	X20-00307
<Choose One>	Document Number or Code
<Choose One>	Document Number or Code
<Choose One>	Document Number or Code
Document Description	Document Number or Code
Document Description	Document Number or Code
Document Description	Document Number or Code
Document Description	Document Number or Code
Document Description	Document Number or Code

By signing below, Customer and the Microsoft Affiliate agree that both parties (1) have received, read and understand the above contract documents, including any websites or documents incorporated by reference and any amendments and (2) agree to be bound by the terms of all such documents.

Customer	Microsoft Affiliate
Name of Entity * City of Fresno	Microsoft Licensing, GP
Signature 	Signature 
Printed Name * Bryon Horn	Printed Name Mesfin Felleke
Printed Title * CSD Manager	Printed Program Manager, Compliance
Signature Date * 8/11/2010	Signature Date AUG 25 2010 <small>(date Microsoft Affiliate countersigned)</small>
Tax ID	Effective Date 8.25.10 <small>(may be different than Microsoft's signature date)</small>

* indicates required field

Optional 2nd Customer signature or Outsourcer Signature (if applicable)

Customer	Outsourcer
Name of Entity * City of Fresno	Name of Entity *
Signature * 	Signature *
Printed Name * Bryon Horn	Printed Name *
Printed Title * CSD Manager	Printed Title *
Signature Date * 8/11/2010	Signature Date *

If Customer requires physical media, additional contacts, or is reporting multiple previous Enrollments, include the appropriate form(s) with this signature form. If no media form is included, no physical media will be sent.

After this signature form is signed by the Customer, send it and the Contract Documents to Customer's channel partner or Microsoft account manager who must submit them to the following address. When the signature form is fully executed by Microsoft, Customer will receive a confirmation copy.

Microsoft Licensing, GP
Dept. 551, Volume Licensing
6100 Neil Road, Suite 210
Reno, Nevada 89511-1137
USA

Prepared By:

Select Enrollment

State and Local

Enrollment number <i>(Microsoft Affiliate to complete)</i>	694494	Proposal ID <i>(Reseller to complete)</i>	
Previous Enrollment, agreement or auth number <i>(If renewing Software Assurance)(Reseller to complete)</i>		Earliest expiring previous Enrollment end date ¹ <i>(Reseller to complete)</i>	

¹ If consolidating from multiple previous Enrollments with Software Assurance, complete the multiple previous Enrollment form and attach it to this Enrollment. Enterprise Products can only be renewed from a Qualifying Enrollment. Additional Products can be renewed from any previous Enrollment with Software Assurance.

This Enrollment must be attached to a signature form to be valid

This Microsoft Select Enrollment is entered into between the entities, as of the effective date identified on the signature form.

This Enrollment consists of (1) This Enrollment, (2) the terms of the Select Agreement identified on the signature form and all attachments identified therein.

Enrolled Affiliate agrees to purchase Licenses equal to at least 750 points during the initial term of this Enrollment.

All terms used but not defined are located at <http://microsoft.com/licensing/contracts>.

Effective date. If Enrolled Affiliate is renewing Software Assurance coverage from up to multiple previous Microsoft agreements, then the effective date of this Enrollment will be the date after the earliest expiration of such coverage. Otherwise the effective date will be the date this Enrollment is processed by Microsoft.

Term. This Enrollment will expire on the date the Microsoft Select Agreement identified on the signature form expires.

Qualifying systems Licenses. The operating system Licenses granted under this program are upgrade Licenses only. Full operating system Licenses are not available under this program.

1. Contact Information.

Each party will notify the other in writing if any of the information in the following contact information page(s) changes. The asterisks (*) indicate required fields. By providing contact information, Enrolled Affiliate consents to its use for purposes of administering this Enrollment by Microsoft, its Affiliates, and other parties that help administer this Enrollment. The personal information provided in connection with this Enrollment will be used and protected in accordance with the privacy statement available at <http://licensing.microsoft.com>.

- a. **Primary contact information:** The Enrolled Affiliate of this Enrollment must identify an individual from inside its organization to serve as the primary contact. This contact is the default online administrator for this Enrollment and receives all notices unless Microsoft is provided written notice of a change. The online administrator may appoint other administrators and grant others access to online information.

Name of entity: (must be legal entity name)*: City of Fresno
Contact name * First: Bryon, **Last:** Horn
Contact email address*: Bryon.Horn@Fresno.gov
Street address *: 2600 Fresno Street
City *: Fresno, **State *:** CA **Postal code *:** 93721
Country *: USA

Phone * 559-621-7119 Fax
Tax ID

- b. Notices and online administrator: This individual receives online administrator permissions and thus may grant online access to others. This contact also receives all notices.

Same as primary contact

Name of entity (must be legal entity name): *

Contact name * First: , Last:

Contact email address*

Street address *

City * , State * Postal code *

Country *

Phone * Fax

- c. Language preference: Select the language for notices. English

- d. Microsoft account manager: Provide the Microsoft account manager contact for this Enrolled Affiliate.

Microsoft account manager name: Bryon Horn

Microsoft account manager email address: Bryon.Horn@fresno.gov

- e. If Enrolled Affiliate requires a separate contact for any of the following, attach the Supplemental Contact Information form. Otherwise, the notices contact remains the default.

- Additional notices contact
- Software Assurance manager
- Subscription manager
- Online Services manager
- Customer Support Manager (CSM) contact

- f. Is a purchase under this Enrollment being financed through MS Financing? Yes, No.

g. Reseller information

Reseller company name: * Dell Marketing LP

Street address (PO boxes will not be accepted) * One Dell Way

City * Round Rock State * TX Postal Code * 78682

Country * USA

Contact name * Fritz Mulkey

Phone * 512-723-4848

Fax 512-283-4848

Contact email address * fritzi_mulkey@dell.com

The undersigned confirms that the information is correct.

Name of Reseller* Dell Marketing LP

Signature * *Fritzi Mulkey*

Printed name * Fritz Mulkey

Printed title * Licensing Specialist

Date * 8-25-10

Changing a Reseller. If Microsoft or the Reseller chooses to discontinue doing business with one another, Enrolled Affiliate must choose a replacement. If Enrolled Affiliate intends to change the Reseller, it must notify Microsoft and the former Reseller, in writing on a form provided at least 90 days prior to the date on which the change is to take effect. The change will take effect 90 days from the date of Enrolled Affiliate's signature.

2. Software Assurance Membership election.

To become a Software Assurance Member, Enrolled Affiliate must agree to purchase and maintain Software Assurance for all copies of all Products licensed under this Enrollment from at least one Product pool. For a description of benefits resulting from choosing one or more Product pools below and additional details regarding the Software Assurance Membership program, please consult with the Reseller or Microsoft account manager.

For each Product pool, mark "yes" or "no" to indicate whether Enrolled Affiliate is committing to purchase and maintain Software Assurance for all copies of all Products licensed from that pool under this Enrollment.

Product pools	Yes	No
Applications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Systems	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Servers	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Note: If "Yes" is marked, all orders for Licenses must have Software Assurance.

3. Renewing Software Assurance.

If Enrolled Affiliate is renewing Software Assurance from multiple Select programs or consolidating other previous Enrollments or agreements (including Open authorizations) into this Enrollment please complete the multiple previous Enrollment form and attach it to this Enrollment. The earliest expiring previous Enrollment/agreement which contains Software Assurance is to be inserted on the signature form. If only one previous Enrollment/agreement is renewing, please insert that previous number on the signature form.

Kerri Uyesaka

Subject: FW: IMPORTANT NOTICE: Acceptance of your Microsoft Select 6 Enrollment{~35729780:1~}

From: Microsoft Volume Licensing Services [mailto:msvlop@microsoft.com]

Sent: Wednesday, August 25, 2010 4:35 PM

To: Bryon Horn; Bryon Horn

Cc: us_ms_vl_admin@dell.com

Subject: IMPORTANT NOTICE: Acceptance of your Microsoft Select 6 Enrollment{~35729780:1~}

IMPORTANT NOTICE: Acceptance of your Microsoft Select 6 Enrollment

2010-08-25

Reference Enrollment Number: 6944994

City of Fresno

United States

Dear Customer,

Thank you for choosing the Select 6 Program for your organization.

The purpose of this letter is to advise you that your enrollment has now been accepted and processed by Microsoft. Below is a brief introduction to important information and resources about your Volume Licensing Agreement, all of which are designed to help you manage your purchases during the course of your enrollment.

Keeping your records up to date. You will receive important notifications by e-mail during the enrollment term, so it is very important that you keep your contact information up to date.

If you are not the correct contact person for information and announcements regarding this Volume Licensing Agreement, or if the contact person or any of the address details change in the future, please update your Reseller or Software Advisor, Dell Inc. .

Software Assurance. Software Assurance offers new product versions, unique enterprise technologies, and expert planning services to help provide efficient implementations, in-depth classroom training for IT staff and anytime-anywhere training for end users, along with 24x7 phone and Web support to maximize uptime. To review the Software Assurance benefits for which your organization is eligible, log on to the Microsoft Volume Licensing Service Center where details of your benefits are displayed.

Microsoft Volume Licensing Service Center (VLSC) Web site. The Microsoft Volume Licensing Service Center (VLSC) is an online tool that makes it easy for you to manage Microsoft Volume Licensing program agreements, download licensed products, and access volume license keys - all in one place. The VLSC offers key benefits for licensed software management including:

- **Reporting.** View current and historical reporting across programs and agreements that includes key dates, contact information, order confirmations, and your license summary.
- **Product Downloads .** Download software through a simple, secure user interface. VLSC makes it easy for you to find the right product, based on your licensing entitlements. If you have chosen physical media delivery in addition to the software download option, your Welcome Kit, which contains product media and other licensing material, will be shipped via express delivery to the location specified on your enrollment. You can change this option to get faster access to software updates, save time and effort, and reduce your carbon footprint by opting in to Go Digital. To opt in to Go Digital and find out more

information, visit: <http://www.digitalbychoice.com>.

- **Volume License Product Keys (VLKs).** Access your Volume License Keys including Multiple Activation Keys (MAKs) and Key Management Server (KMS) keys. VLKs are issued to your company for your exclusive use. VLSC makes it easy for you to request product keys for the Windows desktop operating system, enables retrieval of volume license keys for all Microsoft licensed products, and provides access to technical support. You agree to use your best efforts to keep a secure record of these product keys, which includes not disclosing these product keys to any unauthorized third party. More information on Volume License Product Keys is also available at: <http://www.microsoft.com/licensing/resources/vol/volumelicensekey/default.aspx>
- **Software Assurance Benefits and Subscriptions Management.** Access and manage your Software Assurance benefits and subscriptions for Online Services, Microsoft Developer Network (MSDN) and TechNet.
- **VLSC User Access.** Add and remove users plus manage your existing users by assigning permissions. Permissions include access to VLKs, product downloads, reporting, Software Assurance Benefits, MSDN and TechNet subscriptions, and Online Services.

You will be receiving your VLSC welcome letter within 1 to 2 business days. This welcome letter will also be sent to your Software Assurance Manager, Subscription Manager, and Online Services Manager (as applicable to your enrollment). You can access the VLSC homepage directly at: <https://www.microsoft.com/licensing/servicecenter/>.

Contract Document Support Web Site. You can find essential contract information such as your Product Use Rights (PUR), Product List, and other supporting documents to your contract at this public Web site located at: <http://www.microsoft.com/licensing/contracts>.

Microsoft Volume License Enrollment Summary

Customer Name	City of Fresno
Volume Licensing Program	Select 6
Enrollment Number	6944994
Contract Type	State Local Government
Reseller or Software Advisor	Dell Inc.
Microsoft Business and Services Agreement Number	Unknown
Agreement Number	01S69710
Start Effective Date	2010-08-25
Anniversary Dates	
Expiration Date	2011-01-31

Thank you,

Microsoft Volume Licensing Services Team

This communication was sent from a non-monitored alias. Please do not reply. If you have questions concerning this communication, or the information contained therein, please contact your Microsoft Reseller or Software Advisor for assistance.