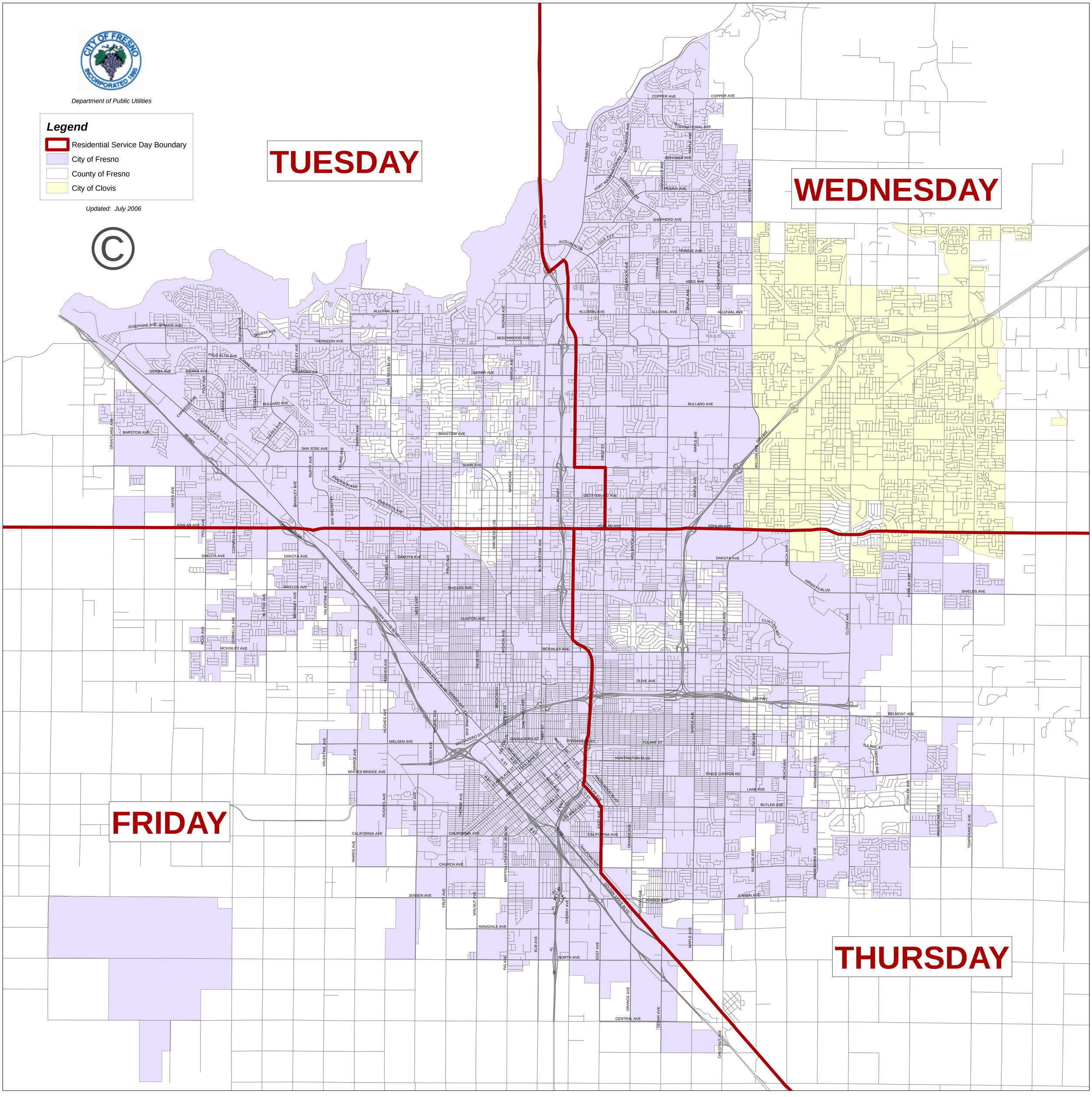RESIDENTIAL SERVICE DAYS