

CLERK'S CERTIFICATION



STATE OF CALIFORNIA }
COUNTY OF FRESNO } ss.
CITY OF FRESNO }

I, REBECCA E. KLISCH, City Clerk of the City of Fresno, certify that the foregoing Resolution was adopted by the Council of the City of Fresno, California, at a regular meeting thereof, held on the 31st Day of March, 2009.

AYES: Borgeas, Brand, Caprioglio, Dages, Perea, Xiong, Sterling
NOES: None
ABSENT: None
ABSTAIN: None

Mayor Approval: N/A, 2009
Mayor Approval/No Return: N/A, 2009
Mayor Veto: N/A, 2009
Council Override Veto: N/A, 2009

REBECCA E. KLISCH
City Clerk

Rebecca Klisch



TRIAGE ASSESSMENT OF SERVICE AND HOUSING NEEDS USING DIRECT STREET OUTREACH TO MONTEREY / SOUTH VENTURA AREA ENCAMPMENTS

The City of Fresno, on behalf of the Leadership Council of the 10-Year Plan to End Chronic Homelessness, proposes to have triage assessments of needed services performed by using direct outreach services providers: Economic Opportunities Commission (EOC), Kings View Community Services and WestCare California (Fresno), to those in New Jack City, Tent City, the Hill, and Santa Clara Street encampments south of Ventura Avenue around the Monterey Street Bridge.

The pilot program proposes to target an initial area and population, to better understand the needed services and possible housing needed to relocate homeless individuals from encampments to a home.

The Outreach Service providers shall do the following and report their findings to the City of Fresno within 21 (calendar) days, beginning March 31, 2009, and ending no later than April 21, 2009:

Participate in a Joint Training Session

Service Providers will perform daily visits into the encampments for at least 7 to 14 days (at various times of the day) to conduct one-on-one interviews for pre-assessment and enrollment into services and housing, as desired, using a standard assessment tool.

Mapping the location of those interviewed

Service providers will present pre-enrollment forms to the City of Fresno beginning no later than day three of the forms (data) collected and daily form this point forward.

By day ten, the full assessment shall begin for those who wish to receive assistance, utilizing the same outreach service provider team(s).

During the assessment and enrollment confirmation, service providers will provide a recommendation of which existing services offered by the City of Fresno, County of Fresno (internal or contacted out services), the Non-Profit Service Providers the encampment resident should be linked or enrolled into.

Tabulations by service providers of the pre and full assessments / Enrollments collected and forms entered into data base, daily after day 3 until assignment completed to the City of Fresno.

Printed materials shall be available in English and Spanish languages.

It is our goal to evaluate this process through each step, in order to make modifications and suggestions that will lead to a permanent action plan and policies to better assist persons residing in encampments to move to permanent housing. We will be concurrently developing policies which lead to a rapid re-housing plan to keep those who are in danger of becoming homeless residing in a home.

The Goal in the collection of the Pre-Assessments/Pre-Enrollment shall be:

- Identify who is currently living in the encampments and where they are living within the encampment



- Identify encampment resident needs and/or barriers
- Identify the barrier(s) they have encountered within the service system(s) or obtaining housing
- Development of a priority list for services and housing
- Development of a plan to provide priority relocation to encampment residents who are most in need of services and/or housing, based on the full assessment/enrollment

The full assessment/enrollment shall lead to the understanding of the following:

- Determining which persons should be linked or enrolled into existing services
- Enrollment into Housing Voucher program with full or limited services
- Upon stabilization, allow subsidies for rent
- Case Management support with information and referral as needed
- The outreach and informational effort will focus on providing timely information to the impacted residents of the encampments

STAFFING

Each team will be staffed by two service providers.

- WestCare of California will provide three (3) teams (six (6) persons)
- Economic Opportunities Commission will provide one (1) team (two (2) persons)
- Kings View Community Services will provide two (2) teams (four (4) persons)

For a total of six (6) teams and 12 persons.

COMMITTEE MEMBERS

The project has a working, leadership group lead by City of Fresno staff, which includes representatives of the Fresno Police Department (Southwest Policing District); Fresno County EOC; WestCare of California; Kings View Community Services; and the Housing Authority. As the project has been reviewed and discussed, representatives from the City of Fresno City Attorney's Office, Purchasing Division, County of Fresno – Public Health Department, Employment and Temporary Services, Veteran's Services, non-profits partnered with the Fresno/Madera Continuum of Care, San Joaquin Valley Veterans, Marjorie Mason and Poverello House have been included. In addition, input has been collected from leaders and members of the Encampments.

Briefings on the project have been provided to the Leadership Council of the 10-Year Plan to End Chronic Homelessness.

SCHEDULE

- Training of the Outreach Teams
 - Tuesday March 24
- Staff Report To City Council for Assessments and Housing Appropriation
 - Tuesday March 31
- Encampment Community Meetings/Daily Outreach Assessments begin
 - Tuesday March 31 (New Jack/Tent City)



- Wednesday April 1 (The Hill & Villages & Santa Clara Street)
- Pre-Assessments
 - End April 14
- Full Assessments
 - Begin April 8
- Housing Vouchers
 - Begin no later than April 30th

BUDGET

Each outreach assessment team of two people will cost \$1,963 per team, per week and shall not extend beyond the pilot project. The total cost of the project is \$50,000.

OUTCOMES

The outreach and informational effort will focus on providing timely information to the impacted residents of the encampments so they can be transitioned from the encampment to a home and vacate the current area encampments sites without losing any valuable personal belongings if they chose not to be involved.

This triage effort will provide us with the tools needed to establish on-going programming with the County of Fresno and service providers.