

**FAX ADA ADVISORY COMMITTEE MEETING MINUTES
FRIDAY, JANUARY 20, 2006
CITY HALL, PUBLIC WORKS CONFERENCE ROOM (4017N)**

PRESENT:

Mary Kasson, Vice Chair	Mary Ellen Perez-Daggett, UCAN
Bill Hyatt, CVRC	Pat Sigala, FUSD CAC Spec. Ed.
Gina O. Sotelo	Alberto Lucero, IHSS
Susan E. Smith	Annette Carter, DHHSC
Dorothy Hoefling	Jane Lessard, DHHSC
Shirley Harper, NFB	Stephanie Grant, Interpreter for DHHSC
Bill Sheen	Sal Sedano, Interpreter for DHHSC
Fred Martin	Miguel Amaton, Interpreter of DHHSC
Kathy Brennan	Butch Helton, ATU
Harold W. Steward	Doug Langille, IBI Group
Mary Beth Randall, CCB	
Tom Randall, VCB	
Terrance Brennan	
Ted Illenberg	Doug Thomson, MV/Handy Ride
Shirley Brown	Mark Sumner, MV/Handy Ride
Clint Howe	
George Day	
Charmaine Day	John Downs, FAX
Shirley Harper, NFB	James Samuel, FAX
Marilyn Jost, ADA Council	Richard J. Diaz, FAX
Patrick Simmons, Sr.	Carlos Duarte, FAX
Carol Casey	Ana Aguinaga, FAX

- **INDICATES ACTION ITEM**

I. CALL TO ORDER

Vice Chair Mary Kasson called the meeting to order at 10:04 a.m. She said because Bill Hyatt's scheduling conflicts, he had resigned as Vice Chair of the committee. Chair Eames then appointed Mary Kasson as Vice Chair.

Introductions followed.

II. APPROVAL OF MINUTES – DECEMBER 2, 2005

Corrections:

Change date for Approval of Minutes to December 2, 2005.
Item #15 under Table of Open Issues, change to Route 45.
Change Al Lucero's business acronym to IHSS.

- **On motion by Mary Beth Randall, seconded by Al Lucero, the minutes were approved as corrected.**

FAX ADA ADVISORY COMMITTEE MINUTES
FRIDAY, JANUARY 20, 2006
PAGE 2

III. ATTENDEE ITEMS (20 MINUTES)

Handy Ride

Patrick Simmons and Susan Smith expressed concern regarding changes in personnel, difficulties with the telephone system, and overall frustration with the system. Mark Sumner, Mary Kasson, John Downs, Doug Langille, and Carlos Duarte asked the committee to give MV Transportation more time to make the service work. They anticipated the committee would see service quality improvements within the first quarter.

Discussion ensued regarding the complaint process. Marilyn Jost said complaints should not be viewed as a negative influence, but a positive influence where members were giving MV more information regarding how they could improve the system.

In response to Charmaine Day, Mark Sumner said he would be the contact person to convey comments or suggestions from members to John Siragusa. Doug Langille suggested that both MV and FAX be copied on any communication.

Tom Randall said the Board and staff of the Valley Center for the Blind (VCB) wanted to commend the Handy Ride drivers for getting their clients to the center. He would work with Doug Thomson to move the drop-off location to "home run" alley."

Clovis Transit Issue

Discussion ensued regarding Bill Sheen's Clovis Round Up concern. It was suggested that he could follow-up with Clovis Transit.

Route 32 (Northbound)

Shirley Brown said she had to stand and wait for the 32 bus at Fresno and Shaw to Kaiser (from 7:15 a.m. to 8:30 a.m.) on a Monday about two weeks ago. She then had to wait another hour on her return trip. It was cold and she got sick.

New Fixed Buses

In response to Dorothy Hoefling, James Samuel said Maintenance was still waiting for a part from the manufacturer and hoped to have all the parts by the end of February 2006.

IV. COMMITTEE BUSINESS

A. Disability Awareness Training

Bill Hyatt said the subcommittee was scheduled to train another group of bus drivers on February 2 2006.

FAX ADA ADVISORY COMMITTEE MINUTES
FRIDAY, JANUARY 20, 2006
PAGE 3

Discussion ensued regarding accommodations for the deaf and hard of hearing.

- Bill Hyatt, Annette Carter, and Carlos Duarte would meet and discuss this issue.

B. Driver Appreciation Subcommittee

Shirley Harper said the subcommittee, consisting of Patrick Simmons, Dorothy Hoefling, Carol Casey, and herself would be meeting on February 14, 2006, to review nominations. She circulated a list of Driver Appreciation recipients which was also included in the agenda packet.

C. Handy Ride Transition Subcommittee

Mary Kasson said the subcommittee met on January 4, 2006. She read the minutes into the record, on file at Fresno Area Express. The subcommittee's next meeting was scheduled for January 23, 2006.

V. HANDY RIDE SYSTEM

A. Update on No Shows

Mark Sumner said Doug Thomson was reformatting the reporting function at this time.

B. Drivers Assisting Passengers

Carlos Duarte said Chair Eames discussed the federal Department of Transportation (DOT) article at the December committee meeting.

VI. REPORT FROM FAX

A. Clarification Regarding ADA Accessible Bus Stops

Carlos Duarte discussed a broad sample of bus stops that he, Richard Diaz, and Butch Helton, reviewed.

Marilyn Jost referred Susan Smith to the afternoon ADA Council Meeting to address alternatives for land that was not developed with regard to curb-cuts and sidewalks. Bill Hyatt, John Downs, and Carlos Duarte clarified the FTA's standards regarding accessible bus stops.

B. Update on 15-Minute Frequencies on Routes 28 and 30

Richard Diaz provided a service update. Ted Illenberg found the 15-minute service very helpful in getting him to his classes earlier at FCC.

Discussion ensued regarding including the complaint form in the Schedule Guide. Butch Helton was not aware of any problem with inserting a complaint form in the Schedule Guide, but he would get clearance from the Union.

**FAX ADA ADVISORY COMMITTEE MINUTES
FRIDAY, JANUARY 20, 2006
PAGE 4**

Discussion ensued about Driver Appreciation, Compliment, and Complaint forms being available at each meeting for people who may need them. Shirley Harper suggested that members call FAX and request that the forms be mailed to them. Carlos Duarte also enlisted the assistance from members that they not only bring complaints to the meetings, but alternatives, and be a part of the process for solutions.

- C. Review Table of Open Issues**
- **Reviewed and updated.**

VII. HANDOUT ON MEASURE C STEERING COMMITTEE BY CHAIR EAMES
Carlos Duarte said the handout was from Chair Eames for the committee to review.

VIII. RESIDUAL ITEMS
ADA Coordinator

John Downs publicly acknowledged Carlos Duarte for all his efforts to resolve issues and appreciated and thanked him for all his hard work.

IX. ANNOUNCEMENTS

- **Shirley Harper reminded members to submit their Driver Appreciation nomination forms.**
- **Shirley Harper reminded members that the downstairs lunch area may be crowded in case members wanted to eat downstairs before the 1 p.m. meeting.**

X. ADJOURNMENT

There being no further business to bring before the FAX ADA Advisory Committee, Vice Chair Kasson adjourned the meeting at 11:45 a.m. Any questions, comments, or concerns may be directed to Chair Eames at 224-0544.