

Water Division

High Efficiency Toilet *COMMERCIAL* Rebate Program

\$75 REBATE PROGRAM GUIDELINES



Non-residential Commercial, Industrial and Institutional (CII) customers may receive up to a \$75 rebate for each **WaterSense** labeled qualifying High Efficiency Toilet (HET) purchased and installed, up to three rebates per account.

HETs, or High-Efficiency toilets, use 1.28 gallons per flush (gpf) or less. They are designed to use at least 20 percent less water than standard 1.6 gpf ultra low flush toilets while still providing equal or superior performance. Efficiency measures such as replacing just one older water-guzzling toilet with a new HET can save about 38 gallons of water each day which can help ensure our future water supplies will be adequate and also help us maintain low water rates.

How the Program Works

1. Obtain an application using one of the following methods:
 - Telephone: (559) 621-5480
 - Email: Information@water.fresno.gov
 - Web site: www.fresnowater.org
 - FAX: (559) 498-4228
 - Drop by our office: City of Fresno Water Division
1910 East University, Fresno, CA 93703
 2. Review the **WaterSense** list of eligible HET's prior to purchase.
 3. Send completed application to the Water Division (see above contact information).
 4. Schedule a brief inspection of your existing toilets that use more than 1.28 gpf.
Do Not dispose of old toilet before this inspections.
 5. Purchase and install new HET replacement toilet(s) in the dwelling under application.
 6. Mail original or copy of the detailed sales purchase receipt.
- Note: A final inspection of the newly installed toilet **may** be required.

PROGRAM REBATE GUIDELINES & CONDITIONS



Which toilets qualify? High-Efficiency Toilets (HETs) that use 1.28 gpf or less. (The HET category includes dual-flush toilets). Only U.S. EPA **WaterSense** labeled HETs are eligible for the City of Fresno's CII HET Rebate Program.

Look for the WaterSense label...

To ensure that the new HTE fixtures both save water and work effectively, the City of Fresno is partnering with the U.S. Environmental Protection Agency's (EPA) **WaterSense** program. **WaterSense** labeled toilets use an average of 1.28 gpf or less of water per flush and have passed rigorous testing standards. For qualifying 1.28 gpf toilets, please call for a copy of the list or visit: www.epa.gov/watersense/pp/find_het.htm

Who Qualifies?

- City of Fresno Commercial customers with existing Commercial, Industrial, or Institutional dwellings on property within the City of Fresno service area who pay a water utility bill to the City of Fresno.
- Renters or tenants must have written approval from the property owners.

Timelines

- This offer applies only to qualified HET purchases on or after November 9, 2009.
- HET purchase must be within 30 calendar days of the City's pre-installation inspection approval.
- New HET Toilets must be installed within 45 calendar days of purchase date.
- A final inspection of the newly installed toilet may be required.

Eligibility Rules

- A rebate application must be completed and submitted with the original or copy of the receipt.
- Only new toilets that use 1.28 gpf or less and with the **WaterSense** label attached are eligible for the rebate.
- If tank and bowl are sold separately, only the combinations using 1.28 gpf listed on the **WaterSense** web page and which are labeled **WaterSense** qualify. http://www.epa.gov/watersense/pp/find_het.htm
- New HET must be rated 1.28 gpf or less.
- Existing 1.28 gpf toilets do not qualify for a rebate.
- New HETs must replace an existing toilet that uses more than 1.28 gpf.
- Maximum of three rebates per CII account.
- New HET must be installed in the Fresno City service area at location listed on rebate form.
- Toilet installation costs and new construction are not rebated. Sales tax is not rebated.

Application and Rebate Approval or Denial

- You must agree to on-site inspection compliance verifications.
- You must provide (1) the original or copy of the dated sales purchase receipt for the HET with model name and model number, or (2) an original itemized bill from a licensed plumber or contractor who provided the toilet.
- Incomplete and unsigned applications will not be approved.
- Customers must fulfill all program guidelines to be eligible for rebates.

Rebates

- Rebates are subject to on-site compliance inspection verifications at the service address shown on the City of Fresno utility bill.
- Rebates will be mailed, 4-8 weeks after approved application has been submitted for payment.
- Level of rebate is up to \$75 per qualified unit; rebate amount cannot exceed purchase price of new unit.
- Rebates are for total cost of the toilet, up to \$75.
- Limit of three rebates per utility billing account.

Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- This program shall at all times be subject to change or termination without prior notice.
- Rebates will not be paid retroactively if the program terminates.

Disposal of Old Toilets: City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; Recycling Centers in Fresno (Check telephone yellow pages).

Learn More about Low-flush Toilets: **WaterSense** - <http://www.epa.gov/watersense>



Water Division

Mail To: City of Fresno, Water Division
HET Rebate Program
1910 East University, Fresno, CA 93703
Phone: (559) 621-5480 - Fax: (559) 498-4228
E-mail: information@water.fresno.gov
Web site: www.fresnowater.org

High Efficiency Toilet *COMMERCIAL* Rebate Program

\$75 REBATE PROGRAM APPLICATION

Account Information PLEASE PRINT CLEARLY

Date: _____ Utility Bill Account# _____

Account Name _____

Account Address _____ Zip _____

Telephone (Day) _____ (Evening) _____ E-Mail _____

Property Owner (if different from above) _____

Mailing Address _____ Zip _____

Telephone (Day) _____ (Evening) _____ E-Mail _____

Renters or Tenants: Participation requires written approval from property owner. (Attach to Application.)

Building Information
(Installation Address)

Building Type (select one): Commercial Industrial Institutional

*Number of People in selected unit _____ *Number of Units at entire site _____

*Number of existing Toilets in selected dwelling unit _____ *Year unit was Constructed _____

Unit name (if applies) _____ Selected Unit # (if applies) _____

CURRENT Toilets

Information for certification date/model is usually found stamped under inside the toilet tank:
(Only toilets that use more than 1.28 gpf qualify for this rebate.)

Year Certified (if legible) Manufacturer and Model Name (if legible) Gallons per Flush (if legible)

Inspection Required

- A brief visual pre-installation inspection of old toilets is required to qualify for the rebate.
- When the completed application has been received, we will contact you to schedule an appointment.

Additional Information

How did you learn of the HET Rebate? _____

Would you have purchased a HET at this time if the City of Fresno did not offer a rebate? Yes _____ No _____

Rebate Information

Rebates to replace old toilets which use more than 1.28 gpf with new High-Efficiency Toilets using less than 1.28 gpf.
 Number of Rebates Requested _____ (Separate application required for each Account)

- Rebate value up to \$75 per toilet, not to exceed the actual cost of toilet.
- Application must be approved prior to toilet replacement.
- An original or copy of the cash register receipt must be presented to the City for toilet rebate approval.
- Limit 3 toilets per account.
- HET purchase must be within 30 calendar days of the City's pre-installation inspection approval.
- **Compliance with attached Guidelines & Conditions is required.**

Agreement of Terms and Conditions

City of Fresno may deny any application that does not meet program requirements, which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all properties participating in the High Efficiency Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant _____ Date _____

For Official Use Only ()

Inspection Date _____ Tracking # _____ Inspectors _____ Application: Approved ___ Denied ___

Reason for Denial _____

Number of toilets approved for replacement Rebate: _____ Approved by _____

Comments _____

Where did customer learn about rebate? _____

Information for certification date/model of HET toilets:

Date	Manufacturer	Model Name or #	Gallons/Flush	Purchase Date	Purchased From	\$ Price
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

Install Date _____ Installed by _____

_____ Rebate(s) = \$ _____

Date to Accounting _____

ACCOUNTING: Rebate Check sent : Date _____ By _____ Voucher No. _____