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2/27/07

City of
FRESNO

Mike Dages
Council Member
District 5

MEMO

Staff Members:

Sal Quintero
Council Assistant

Jessica Buenrostro
Staff Assistant

Rosa Vasquez
Staff Assistant

DATE: February 27, 2007

TO: Council Members

M.D.

FROM: Council Member Mike Dages
District 5

SUBJECT: Update and Direction where staff was directed to hire a consultant to conduct a performance audit of the City's Handy Ride System.

This item was to come back to council in 60 days which would have been around January 14, 2007. Still no action has been taken.

Councilmember Sterling thanked Mr. Lodde *(6 - 0)* for his responsiveness and all the speakers who took the time to be present and provide valuable input, commented on the matter at length and stated a major issue was meeting appointment times and elaborated, and stated she supported taking the time for an audit as it was needed in this case. Councilmember Westerlund also thanked everyone for their testimony, stated it appeared the RFP was way shy of where it should have been which resulted in faulty data and a cascading effect down onto the contractor, and stated it made sense to audit or review the RFP and presented questions relative to whether the RFP did not indicate a number for taxi rides, the 13 new vehicles that were to be provided, what the analysis will tell, performance/productivity and if realistic numbers will be looked at, and the service area, with Mr. Rudd responding.

Upon the request of Councilmember Dages, Rick Steitz, bus driver and President of the ATU, stated although he was troubled with MV originally MV turned out to be an excellent partner, and stated he hoped the study would be independent, accurate and quick. Councilmember Dages questioned if the City was abiding by their agreement with MV (with Mr. Lodde responding), and stated his mind was set to make a motion to terminate but after listening to all the testimony and talking with staff made another motion, which was seconded and later acted upon. Councilmember Boyajian commented and presented questions relative to the most important issue being the integrity of the process, if MV met contract standards, where various numbers came from, if performance times were met, if requirements/numbers were ever changed, if vehicles were supplied, when the RFP would come out, who will provide service in the interim, and the replacement buses being purchased, with Mr. Rudd and City Attorney Sanchez responding throughout.

Councilmember Dages made an addition to his motion to have staff report back in 60 days and added if that was not enough time staff could say so at that time.

President Duncan commended MV for making the effort on transition, relative to data for the RFP noted a lot of that information came from Laidlaw and stated he felt the review was needed first but he did not feel the City needed to arbitrarily decide to go look for a new vendor when there may not be a need, and questioned if there was any scenario where a new RFP would not be needed, with Mr. Rudd and Mr. Sanchez responding. President Duncan stated the fact that staff just indicated the audit could come back suggesting minor tweaks made him unwilling to commit to going out with a new RFP and strongly recommended the audit be approved to see what comes out of it before making any changes.

On motion of Councilmember Dages, seconded by Councilmember Sterling, duly carried, RESOLVED, staff directed to (1) hire a consultant to conduct a performance audit of the City's Handy Ride system to determine reasonable expectations and benchmarks, with the findings of this audit to be used as the basis for a new RFP, and (2) report back to Council in 60 days, by the following vote:

Ayes : Boyajian, Dages, Perea, Sterling, Westerlund
Noes : Calhoun, Duncan
Absent : None

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LUNCH RECESS - 1:14 P.M. - 2:16 P.M.

(2:00 P.M.) <u>CONTESTED CONSENT CALENDAR:</u>

(1-M) RESOLUTION NO. 2006-505 - 450TH AMENDMENT TO THE MFS 80-420 MODIFYING CAMP FRESNO FAMILY CAMPING FEES (INCREASING DAILY AND WEEKLY RATES, RESERVATION DEPOSIT, AND CREATING A DAY USE FEE)

Assistant Parks & Recreation Director Haynes responded to questions of Councilmember Boyajian relative to the main reason for the increased/new rates, if Camp Fresno was trying to be competitive with comparable facilities, and if there was a capital improvement plan. A motion and second was made to adopt the resolution. Mr. Haynes responded briefly to questions of Councilmember Calhoun relative to why the rate increase was not done ten years ago and what Council members should tell people when they call to complain about the increased rates. President Duncan spoke briefly in support stating good improvements were being made and there was real ownership there.

On motion of Councilmember Boyajian, seconded by Councilmember Dages, duly carried, RESOLVED, the above entitled Resolution No. 2006-505 hereby adopted, by the following vote:

Ayes : Boyajian, Calhoun, Dages, Perea, Sterling, Westerlund, Duncan
Noes : None
Absent : None